



Hardware Maintenance Manual

xSeries 200

:

Note: Before using this information and the product it supports, be sure to read the general information under “Notices” on page 167.

Fifth Edition (April 2008)

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xSeries 200

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About this manual

This manual contains diagnostic information, a Symptom-to-FRU index, service information, error codes, error messages, and configuration information for the IBM xSeries 200.

Important: This manual is intended for trained servicers who are familiar with IBM PC Server products.

Important safety information

Be sure to read all caution and danger statements in this book before performing any of the instructions.

Leia todas as instruções de cuidado e perigo antes de executar qualquer operação.

注意和危险声明 (简体中文)

重要事项:

本书中的所有注意和危险声明之前都有编号。该编号用于英语的注意或危险声明与 *Safety Information* 一书中可以找到的翻译版本的注意或危险声明进行交叉引用。

例如，如果一个注意声明以编号 1 开始，那么对该注意声明的翻译出现在 *Safety Information* 一书中的声明 1 中。

在按说明执行任何操作前，请务必阅读所有注意和危险声明。

注意及危險聲明 (中文)

重要資訊：

本書中所有「注意」及「危險」的聲明均以數字開始。此一數字是用來作為交互參考之用，英文「注意」或「危險」聲明可在「安全資訊」(Safety Information) 一書中找到相同內容的「注意」或「危險」聲明的譯文。

例如，有一「危險」聲明以數字 1 開始，則該「危險」聲明的譯文將出現在「安全資訊」(Safety Information) 一書的「聲明」1 中。

執行任何指示之前，請詳讀所有「注意」及「危險」的聲明。

Prenez connaissance de toutes les consignes de type Attention et

Danger avant de procéder aux opérations décrites par les instructions.

Lesen Sie alle Sicherheitshinweise, bevor Sie eine Anweisung ausführen.

Accertarsi di leggere tutti gli avvisi di attenzione e di pericolo prima di effettuare qualsiasi operazione.

주의 및 위험 경고문(한글)

중요:

이 책에 나오는 모든 주의 및 위험 경고문은 번호로 시작됩니다. 이 번호는 *Safety Information* 책에 나오는 영문판 주의 및 위험 경고문과 한글판 주의 및 위험 경고문을 상호 참조하는데 사용됩니다.

예를 들어 주의 경고문이 번호 1로 시작되면 *Safety Information* 책에서 이 주의 경고문은 경고문 1번 아래에 나옵니다.

지시를 따라 수행하기 전에 먼저 모든 주의 및 위험 경고문을 읽도록 하십시오.

Lea atentamente todas las declaraciones de precaución y peligro ante de llevar a cabo cualquier operación.

Online support

Use the World Wide Web (WWW) to download Diagnostic, BIOS Flash, and Device Driver files.

File download address is:

<http://www.us.pc.ibm.com/files.html>

IBM online addresses

The HMM manuals online address is:

<http://www.us.pc.ibm.com/cdt/hmm.html>

The IBM PC Company Support Page is:

<http://www.us.pc.ibm.com/support/index.html>

The IBM PC Company Home Page is:

<http://www.pc.ibm.com>

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Chapter 1. General checkout

The server diagnostic programs are stored in upgradable read-only memory (ROM) on the system board. These programs are the primary method of testing the major components of the server: The system board, Ethernet controller, video controller, RAM, keyboard, mouse (pointing device), diskette drive, serial ports, hard drives, and parallel port. You can also use them to test some external devices. See “Diagnostic programs and error messages” on page 13.

Also, if you cannot determine whether a problem is caused by the hardware or by the software, you can run the diagnostic programs to confirm that the hardware is working properly.

When you run the diagnostic programs, a single problem might cause several error messages. When this occurs, work to correct the cause of the first error message. After the cause of the first error message is corrected, the other error messages might not occur the next time you run the test.

A failed system might be part of a shared DASD cluster (two or more systems sharing the same external storage device(s)). Prior to running diagnostics, verify that the failing system is not part of a shared DASD cluster.

A system might be part of a cluster if:

- The customer identifies the system as part of a cluster.
- One or more external storage units are attached to the system and at least one of the attached storage units is additionally attached to another system or unidentifiable source.
- One or more systems are located near the failing system.

If the failing system is suspected to be part of a shared DASD cluster, all diagnostic tests can be run except diagnostic tests which test the storage unit (DASD residing in the storage unit) or the storage adapter attached to the storage unit.

Notes:

1. For systems that are part of a shared DASD cluster, run one test at a time in looped mode. Do not run all tests in looped mode, as this could enable the DASD diagnostic tests.
2. If multiple error codes are displayed, diagnose the first error code displayed.

3. If the computer hangs with a POST error, go to the Chapter 7, “Symptom-to-FRU index,” on page 99.
4. If the computer hangs and no error is displayed, go to “Undetermined problems” on page 116.
5. Power supply problems, see Chapter 7, “Symptom-to-FRU index,” on page 99.
6. Safety information, see “Safety information” on page 125.
7. For intermittent problems, check the error log; see “POST error messages” on page 12.

1. IS THE SYSTEM PART OF A CLUSTER?

YES. Schedule maintenance with the customer. Shut down all systems related to the cluster. Run storage test.

NO. Go to step 2.

2. IF THE SYSTEM IS NOT PART OF A CLUSTER:

- Power-off the computer and all external devices.
- Check all cables and power cords.
- Set all display controls to the middle position.
- Power-on all external devices.
- Power-on the computer.
- Record any POST error messages displayed on the screen. If an error is displayed, look up the first error in the “POST error codes” on page 110.
- Check the System Error Log. If an error was recorded by the system, see Chapter 7, “Symptom-to-FRU index,” on page 99.
- Start the Diagnostic Programs. See “Diagnostic programs and error messages” on page 13.
- Check for the following responses:
 - a. One beep.
 - b. Readable instructions or the Main Menu.

3. DID YOU RECEIVE BOTH OF THE CORRECT RESPONSES?

NO. Find the failure symptom in Chapter 7, “Symptom-to-FRU index,” on page 99.

YES. Run the Diagnostic Programs. If necessary, refer to “Diagnostic programs and error messages” on page 13.

If you receive an error, go to Chapter 7, “Symptom-to-FRU index,” on page 99.

If the diagnostics completed successfully and you still suspect a problem, see “Undetermined problems” on page 116.

Chapter 2. General information

The IBM® 200 server delivers great value for general server applications. It is ideally suited for networking environments that require superior microprocessor performance, efficient memory management, flexibility, and large amounts of reliable data storage.

The server serial number and model number are located on labels on the rear and front of the server. With access to the World Wide Web, up-to-date information about the server model and other IBM server products is available at the following World Wide Web address:

<http://www.ibm.com/pc/us/eserver/xseries>

Features and specifications

The following provides a summary of the features and specifications for the 200 server. Depending on the server model, some features and specifications might not apply.

Table 1. Features and Specifications

| | | |
|--|---|--|
| <p>Microprocessor: Supports one microprocessor (depending on your model)</p> <ul style="list-style-type: none"> • Intel® Pentium® III with 256 KB Level-2 cache and MMX™ (MMX2) technology or • Intel® Celeron® with 128 KB Level-2 cache and MMX™ (MMX2) technology <p>Memory:</p> <ul style="list-style-type: none"> • Minimum: 64 MB • Maximum: 1.5 GB • Type: PC133 MHz, ECC SDRAM, unregistered DIMMs only • Slots: 3 dual inline <p>Drives: (depending on your model)</p> <ul style="list-style-type: none"> • Diskette: 1.44 MB • CD-ROM: IDE • Hard disk drive • Tape drive <p>Expansion bays:</p> <ul style="list-style-type: none"> • Two 5.25-in. bays (one CD-ROM drive installed) • Two 3.5-in. bays (one diskette drive installed) • Three 3.5-in. slim-high bays available <p>PCI expansion slots:</p> <ul style="list-style-type: none"> • Three 33 MHz/32-bit on the system board (some models come with a SCSI adapter installed) • Two 33 MHz/32-bit on the PCI Bus extender board <p>AGP slot: Accelerated Graphics Port (AGP)</p> | <p>Power supply: One 330 watt (90-240 V ac)</p> <p>Video:</p> <ul style="list-style-type: none"> • S3 Savage 4 AGP video adapter • Compatible with SVGA and VGA • 8 MB SDRAM video memory <p>Size:</p> <ul style="list-style-type: none"> • Height: 470 mm (18.5 in.) • Depth: 508 mm (19.9 in.) • Width: 165 mm (6.5 in.) • Weight: approximately 19.5 Kg (43 lb.) when fully configured or 15.9 Kg (35 lb.) minimum <p>Integrated functions:</p> <ul style="list-style-type: none"> • 10BASE-T/100BASE-TX Ethernet controller on the system board • Two serial ports • One parallel port • Two USB ports • Keyboard port • Mouse port • MIDI port • Audio ports <ul style="list-style-type: none"> – Line out – Line in – Mic • Dual-channel bus mastering IDE controller <p>Acoustical noise emissions:</p> <ul style="list-style-type: none"> • Sound power, idling: 6.6 bel maximum • Sound power, operating: 6.8 bel maximum | <p>Environment:</p> <ul style="list-style-type: none"> • Air temperature: <ul style="list-style-type: none"> – Server on: 10° to 35° C (50.0° to 95.0° F). Altitude: 0 to 914 m (2998.7 ft.) – Server on: 10° to 32° C (50.0° to 89.6° F). Altitude: 914 m (2998.7 ft.) to 2133 m (6998.0 ft.) – Server off: 10° to 43° C (50.0° to 109.4° F). Maximum altitude: 2133 m (6998.0 ft.) • Humidity: <ul style="list-style-type: none"> – Server on: 8% to 80% – Server off: 8% to 80% <p>Heat output: Approximate heat output in British Thermal Units (Btu) per hour</p> <ul style="list-style-type: none"> • Minimum configuration: 341 Btu (100 watts) • Maximum configuration: 1604 Btu (470 watts) <p>Electrical input:</p> <ul style="list-style-type: none"> • Sine-wave input (50-60 Hz) required • Input voltage low range: <ul style="list-style-type: none"> – Minimum: 90 V ac – Maximum: 137 V ac • Input voltage high range: <ul style="list-style-type: none"> – Minimum: 180 V ac – Maximum: 265 V ac • Input kilovolt-amperes (kVA) approximately: <ul style="list-style-type: none"> – Minimum: 0.08 kVA – Maximum: 2.50 kVA |
|--|---|--|

Server features

The design of the 200 takes advantage of advancements in data storage and memory management. The server combines:

- Impressive performance using an innovative approach to microprocessor utilization

The server comes with one Celeron[®] or Pentium[®] III microprocessor installed.

- Large system memory

The memory bus in the server supports up to 1.5 gigabytes (GB) of system memory. The memory controller provides error code correction (ECC) support for up to three industry-standard PC133, 3.3 V, 168-pin, 133 megahertz (MHz), unregistered, synchronous dynamic random access memory (SDRAM) dual in-line memory modules (DIMMs).

- Systems-management capabilities

See the documentation provided with the systems-management software for more information.

- Integrated network environment support

The server comes with an Ethernet controller on the system board. This Ethernet controller has an interface for connecting to 10-Mbps or 100-Mbps networks. The server automatically selects between 10BASE-T and 100BASE-TX environments. The controller provides full-duplex (FDX) capability, which allows simultaneous transmission and reception of data on the Ethernet local area network (LAN).

- IBM ServerGuide[™] CDs

The ServerGuide CDs included with IBM servers provide programs to help set up the server and install the network operating system (NOS). The ServerGuide program detects the hardware options installed, and provides the correct configuration program and device drivers. In addition, the ServerGuide CDs include a variety of application programs for the server.

Note: The latest level of BIOS for the server is also available through the World Wide Web. Refer to “Recovering BIOS” on page 18 for the appropriate World Wide Web addresses.

Reliability, availability, and serviceability

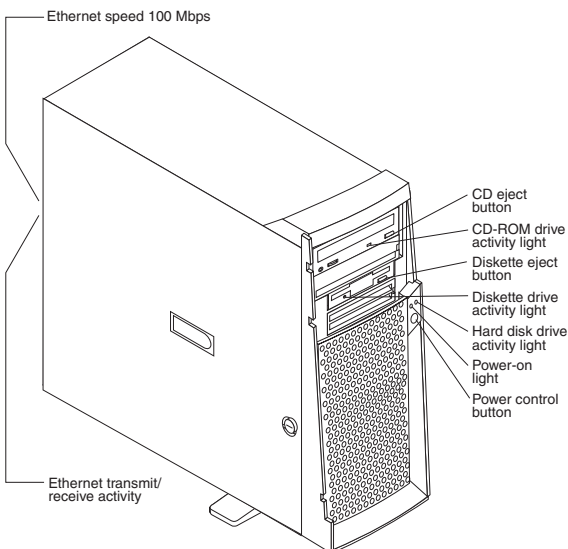
Three of the most important considerations in server design are reliability, availability, and serviceability (RAS). The RAS features help to ensure the integrity of the data that is stored on the server, the availability of the server when needed, and the ease with which you can diagnose and repair problems.

The following is an abbreviated list of the RAS features that the server supports. Many of these features are explained in the following chapters of this book.

- Reliability features
 - Boot block recovery
 - Cooling fans with speed-sensing capability
 - Customer-upgradable basic input/output system (BIOS)
 - ECC front-side buses (FSBs)
 - ECC L2 cache
 - ECC memory
 - Parity checking on the small computer system interface (SCSI) and peripheral component interconnect (PCI) buses
 - Advanced configuration and power interface (ACPI)
 - Power-on self-test (POST)
 - Synchronous dynamic random access memory (SDRAM) with serial presence detect (SPD)
- Availability features
 - Advanced desktop management interface (DMI) features
 - Alarm on LAN™ capability
 - Chassis intrusion
 - Operating system (OS) hangs
 - Auto-restart initial program load (IPL) power supply
 - Automatic error retry or recovery
 - Automatic server restart
 - Automatic restart after power failure
 - Built-in, menu-driven configuration programs
 - Built-in, menu-driven SCSI configuration programs (some models)
 - Built-in, menu-driven setup programs
 - Failover Ethernet support
 - Menu-driven diagnostic programs on CD-ROM
 - Monitoring support for temperature, voltage, and fan speed
 - Server management
 - ServeRAID™ adapter support
 - Standard advanced system management (ASM) PCI adapter provides control for remote system management
 - Upgradable BIOS, diagnostics, ASM PCI adapter microcode, and POST

- Wake on LAN[®] (WOL) capability
- Microsoft[®] Windows NT[®] failover support
- Serviceability features
 - 24/7 customer support
 - 3-year warranty (parts: three (3) years; labor: one (1) year)
 - Adaptec 29160 built-in self-test (BIST)
 - Alert on LAN[™] with optional IBM Ethernet adapter
 - CD-ROM-based diagnostics
 - Diagnostic support of Ethernet adapters
 - Error codes and messages
 - Processor serial number access
 - Read-only memory (ROM) checksums
 - Standard cables present detection
 - Standby voltage for system management features and monitoring
 - System error logging (ASM PCI adapter)
 - Vital product data (VPD) (includes serial number information and replacement part numbers, stored in nonvolatile memory, for easier remote maintenance)

Server controls and indicators



CD-ROM drive activity light: When this light is on, it indicates that the CD-ROM drive is in use.

Diskette eject button: Push this button to install or remove a diskette from the drive.

Diskette drive activity light: When this light is on, it indicates that the diskette drive is in use.

Hard disk drive activity light: When this light is on, it indicates that the hard disk drive is in use.

Power-on light: This status indicator lights when you turn on your server.

Power control button: Press this button to manually turn the server on or off.

See “I/O connector locations” on page 72 for the location of the input/output (I/O) connectors on the rear of the server.

Turning on the server

After you plug one end of the server power cord into the power supply outlet on the rear of the server, and the other end of the power cord into an electrical outlet, the server can start as follows:

- You can press the power control button on the front of the server to start the server.
- If the server is turned on and a power failure occurs, the server will start automatically when power is restored.



CAUTION:

The power control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.



Turning off the server

You can turn off the server in any of the following ways:

- You can press the power control button on the front of the server. This starts an orderly shutdown of the operating system, if this feature is supported by your operating system, and places the server in standby mode.

Note: After turning off the server, wait at least five seconds before you press the power control button to turn on the server again.

- You can press and hold the power control button for more than four seconds to cause an immediate shutdown of the server and place the server in standby mode. You can use this feature if the operating system stops functioning.
- You can disconnect the server power cords from the electrical outlets to shut off all power to the server.

Note: After disconnecting the power cords, wait approximately 15 seconds for your system to stop running.

Chapter 3. Diagnostics

This section provides basic troubleshooting information to help you resolve some common problems that might occur with the server.

If you cannot locate and correct the problem using the information in this section, refer to Chapter 7, “Symptom-to-FRU index,” on page 99 for more information.

Diagnostic tools overview

The following tools are available to help you identify and resolve hardware-related problems:

- **POST beep codes**

The power-on self-test (POST) generates beep codes and messages to indicate successful test completion or the detection of a problem. See “POST” for more information.

- **Diagnostic programs and error messages**

The server diagnostic programs are provided on the IBM *Enhanced Diagnostics* CD. These programs test the major components of the server. See “Diagnostic programs and error messages” on page 13 for more information.

POST

When you turn on the server, it performs a series of tests to check the operation of server components and some of the options installed in the server. This series of tests is called the power-on self-test or POST.

If POST finishes without detecting any problems, the first window of the operating system or application program appears.

Note:

1. If you have a power-on password or administrator password set, you must type the password and press Enter, when prompted, before POST will continue.
2. A single problem might cause several error messages. When this occurs, work to correct the cause of the first error message. After you correct the cause of the first error message, the other error messages usually will not occur the next time you run the test.

POST beep code descriptions

POST generates beep codes to indicate successful completion or the detection of a problem.

- One short beep indicates the successful completion of POST.
- More than one beep indicates that POST detected a problem. For more information, see “Beep symptoms” on page 99“.

POST error messages

The possible types of beep codes that your system might emit are:

Repeating long beeps

Indicates that a memory error has occurred.
Ensure that all DIMMs are correctly installed.

One long beep and two short beeps

Indicates that a video error has occurred and the BIOS cannot initialize the video screen to display any additional information. Ensure that the video adapter is correctly installed.

For a list of POST errors, see “POST error codes” on page 110.

Small computer system interface messages (some models)

The following table lists actions to take if you receive a SCSI error message.

Note: If the server does not have a hard disk drive, ignore any message that indicates that the BIOS is not installed.

You will get these messages only when running the SCSI Select Utility.

Table 2. SCSI messages

| SCSI Messages | Description |
|---------------|---|
| All | <p>One or more of the following might be causing the problem.</p> <ul style="list-style-type: none">• A failing SCSI device (adapter or drive)• An improper SCSI configuration• Duplicate SCSI IDs in the same SCSI chain• An improperly installed SCSI terminator• A defective SCSI terminator• An improperly installed cable• A defective cable <p>Action: Verify that:</p> <ul style="list-style-type: none">• The external SCSI devices are turned on. External SCSI devices must be turned on <i>before</i> the server.• The cables for all external SCSI devices are connected correctly.• The last device in each SCSI chain is terminated properly.• The SCSI devices are configured correctly. <p>If the above items are correct, run the diagnostic programs to obtain additional information about the failing device.</p> |

Diagnostic programs and error messages

The server diagnostic programs are stored on the IBM *Enhanced Diagnostics CD*. These programs provide the primary methods of testing the major components of the server.

Diagnostic error messages indicate that a problem exists; they are not intended to be used to identify a failing part. Troubleshooting and servicing of complex problems that are indicated by error messages should be performed by trained service personnel.

Sometimes the first error to occur causes additional errors. In this case, the server displays more than one error message. Always follow the suggested action instructions for the *first* error message that appears.

The following sections contain the error codes that might appear in the detailed test log and summary log when running the diagnostic programs.

The error code format is as follows:
fff-ttt-iii-date-cc-text message

where:

- fff** is the three-digit function code that indicates the function being tested when the error occurred. For example, function code 089 is for the microprocessor.
- ttt** is the three-digit failure code that indicates the exact test failure that was encountered.
- iii** is the three-digit device ID.
- date** is the date that the diagnostic test was run and the error recorded.
- cc** is the check digit that is used to verify the validity of the information.
- text message** is the diagnostic message that indicates the reason for the problem.

Text messages

The diagnostic text message format is as follows:
Function Name: Result (test specific string)

where:

Function Name

is the name of the function being tested when the error occurred. This corresponds to the function code (fff) given in the previous list.

Result can be one of the following:

Passed This result occurs when the diagnostic test completes without any errors.

Failed This result occurs when the diagnostic test discovers an error.

User Aborted

This result occurs when you stop the diagnostic test before it is complete.

Not Applicable

This result occurs when you specify a diagnostic test for a device that is not present.

Aborted This result occurs when the test could not proceed because of the server configuration.

Warning

This result occurs when a possible problem is reported during the diagnostic test, such as when a device that is to be tested is not installed.

Test Specific String

This is additional information that is used to analyze the problem.

Starting the diagnostic programs

The IBM Enhanced Diagnostics programs will isolate your server hardware from software that you have installed on your hard disk drive. The programs run independently of the operating system, and *must be run either from the CD or diskette*. This method of testing is generally used when other methods are not accessible or have not been successful in isolating a problem suspected to be hardware related.

An IBM *Enhanced Diagnostics* CD comes with the server. You can also download the latest image of the diagnostics from the World Wide Web at <http://www.ibm.com/pc/support>.

Using the diagnostics CD

To start the IBM Enhanced Diagnostics using the CD, do the following:

1. Turn off your server and any peripheral devices.
2. Turn on all attached devices; then, turn your server on.
3. When you see Press F1 For Configuration/Setup, press the F1 key.
4. When the Configuration/Setup Utility menu appears, select **Start Options**.
5. From the Start Options menu, select **Startup Sequence**.
6. Note the device selected as the First Startup Device. Later, you must restore this setting.
7. Select **CD-ROM** as the First Startup Device.
8. Press Esc two times to return to the Configuration/Setup Utility menu.
9. Place the IBM *Enhanced Diagnostics* CD in the CD-ROM drive.
10. Select **Save & Exit Setup** and follow the prompts. The diagnostics will load. Follow the instructions on the screen to run the diagnostics.

Important

When you finish running the diagnostics and utilities, remove the CD from the CD-ROM drive and turn off the server. You must restore the First Startup Device to the original setting. Use steps 2 through 8 of this procedure to do this.

Downloading the diagnostics program

Do the following to download the latest image of the IBM Enhanced Diagnostics from the World Wide Web and create a startable Enhanced Diagnostics diskette:

1. Go to the following World Wide Web site:
<http://www.ibm.com/pc/support/>
2. Download the diagnostics file for your server to a hard disk drive directory (not to a diskette).
3. Go to a DOS prompt and change to the directory where the file was downloaded.
4. Insert a blank high-density diskette in diskette drive A.
5. Type in the following, and then press Enter: *filename a:* where *filename* is the name of the file you downloaded from the Web.

The downloaded file is self-extracting and will be copied to the diskette. When the copy completes, you have a startable IBM Enhanced Diagnostics diskette.

Using the diagnostic diskette

Do the following to start the IBM Enhanced Diagnostics using the diagnostics diskette, do the following:

1. Turn off your server and any peripheral devices.
2. Insert the IBM Enhanced Diagnostics diskette into the diskette drive.
3. Turn on all attached devices; then, turn on the server.
4. Follow the instructions on the screen.
5. Place the IBM *Enhanced Diagnostics* CD in the CD-ROM drive. The diagnostics will load. Follow the instructions on the screen to run the diagnostics.

When the tests have completed, you can view the Test Log by selecting **Utility** from the top of the screen.

If the hardware checks out OK but the problem persists during normal server operations, a software error might be the cause. If you suspect a software problem, refer to the information that comes with the software package.

Viewing the test log

The test log records data about system failures and other pertinent information. The test log will not contain any information until after the diagnostic program has run.

Note: If you already are running the diagnostic programs, begin with step 4

1. Insert the *IBM Enhanced Diagnostics* CD.
2. Turn on the system and watch the screen.
If the system is on, shut down your operating system and restart the system.
3. If a power-on password is set, the system prompts you for it. Type in the appropriate password; then, press Enter.
4. Run the appropriate diagnostics program and when the Diagnostic Programs screen appears, select **Utility**.
5. Select **View Test Log** from the list that appears; then, follow the instructions on the screen.
6. You can save the test log to a file on a diskette or to your hard disk drive.

Note: The system maintains the test-log data while the system is powered on. When you turn off the power to the server, the test log is cleared.

Diagnostic error message tables

For descriptions of the error messages that might appear when you run the diagnostic programs, see “Diagnostic error codes” on page 103. If diagnostic error messages appear that are not listed in those tables, make sure that the server has the latest levels of BIOS, Advanced System Management Processor, ServeRAID, and diagnostics microcode installed.

Power checkout

Power problems can be difficult to troubleshoot. For instance, a short circuit can exist anywhere on any of the power distribution busses. Usually a short circuit will cause the power subsystem to shut down because of an overcurrent condition.

A general procedure for troubleshooting power problems is as follows:

1. Power off the server and disconnect the AC cord(s).
2. Check for loose cables in the power subsystem. Also check for short circuits, for instance if there is a loose screw causing a short circuit on a circuit board.

3. Remove adapters and disconnect the cables and power connectors to all internal and external devices until server is at minimum configuration required for power on (see "Minimum operating requirements" on page 117).
4. Reconnect the AC cord and power on the server. If the server powers up successfully, replace adapters and devices one at a time until the problem is isolated. If server does not power up from minimal configuration, replace FRUs of minimal configuration one at a time until the problem is isolated.

To use this method it is important to know the minimum configuration required for a server to power up (see page 117).

Recovering BIOS

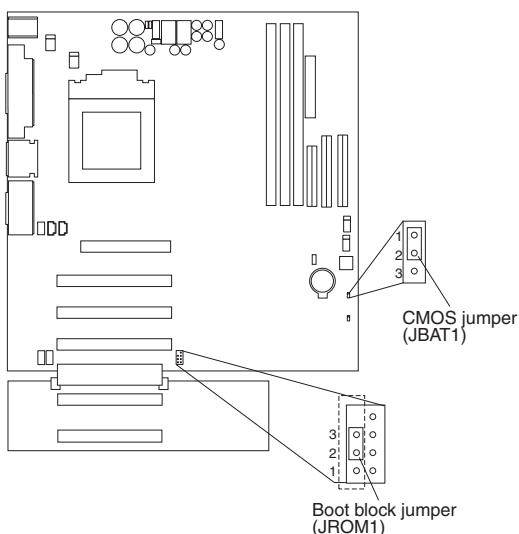
If the BIOS has become corrupted, such as from a power failure during a flash update, you can recover the BIOS using the boot block jumper and a BIOS flash diskette. The boot block jumper selects which of two BIOS images to use. In the normal position, the jumper will be installed on pins 2 and 3. In the alternate block position, the jumper will be installed on pins 1 and 2.

Note: You can obtain a BIOS flash diskette from one of the following sources:

- Use the ServerGuide program to make a BIOS flash diskette.
- Download files to make a BIOS flash diskette from the World Wide Web. Go to <http://www.pc.ibm.com/support/> select IBM System Support, and then make the selections for your system.

Do the following to recover the BIOS:

1. Turn off the server and peripheral devices and disconnect all external cables and power cords; then, remove the side cover, see "Removing the side cover" on page 46.
2. Locate jumper JROM1 on the system board.



3. Move the JROM1 jumper to the alternate position (pins 1 and 2) to enable the BIOS recovery mode.
4. Reinstall the side cover, see “Installing the cover” on page 70.
5. Reconnect all external cables and power cords and turn on the peripheral devices.
6. Insert the BIOS flash diskette in the diskette drive.
7. Restart the server. The BIOS begins the power-on self-test.
8. Select **1 - Update POST/BIOS** from the menu that contains various flash (update) options.
9. When prompted as to whether you want to save the current code to a diskette, select **N**.
10. When prompted to choose a language, select a language (from 0 to 7) and press Enter to accept your choice.
11. Do not restart your server at this time.
12. Remove the BIOS flash diskette from the diskette drive.
13. Turn off the server and peripheral devices and disconnect all external cables and power cords; then, remove the side cover, see “Removing the side cover” on page 46.
14. Move the JROM1 jumper to the normal position (pins 2 and 3) to return to normal startup mode.
15. Reinstall the side cover, see “Installing the cover” on page 70.

16. Reconnect all external cables and power cords and turn on the peripheral devices.
17. Restart the server, which should start up normally.

Clearing CMOS

If you need to *erase* configuration information, you must move the CMOS jumper. See the illustration in “Recovering BIOS” on page 18 for the location of the CMOS jumper.

The default position is a jumper installed on pins 1 and 2. Before you change the position of this jumper, you *must* turn off the server and peripheral devices, and disconnect all external cables and power cords. Remove the cover and then move the jumper to pins 2 and 3.

After moving the jumper, wait at least 5 minutes for the CMOS information to clear.

Changing the position of this jumper erases all configuration and setup information, including the power-on and administrator passwords. Therefore, you must reconfigure the server after clearing CMOS memory (see Chapter 4, “Configuring the server,” on page 33). If possible, record your server configuration information *before* moving the CMOS jumper.

After you clear the CMOS information, move the jumper back to its normal position (pins 1 and 2). Reconnect the external cables and power cords; then, turn on the peripheral devices and the server.

Replacing the battery

When replacing the battery, you must replace it with a lithium battery of the same type from the same manufacturer. To avoid possible danger, read and follow the safety statement below.

To order replacement batteries, call 1-800-772-2227 within the United States, and 1-800-465-7999 or 1-800-465-6666 within Canada. Outside the U.S. and Canada, call your IBM reseller or IBM marketing representative.

Note: After you replace the battery, you must reconfigure your system and reset the system date and time.



CAUTION:

When replacing the battery, use only IBM Part Number 33F8354 or an equivalent type battery recommended by the manufacturer. If your server has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

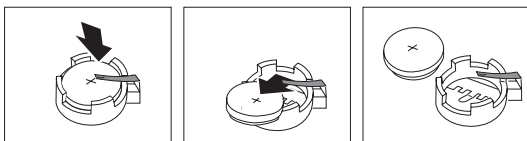
Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

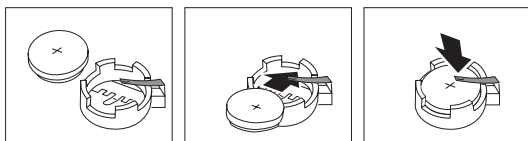
Dispose of the battery as required by local ordinances or regulations.

Do the following to replace the battery:

1. Read “Before you begin” on page 44, and follow any special handling and installation instructions supplied with the replacement battery.
2. Turn off the server and peripheral devices and disconnect all external cables and power cords; then, remove the server cover.
3. Remove the battery:
 - a. Use one finger to lift the battery clip over the battery.
 - b. Use one finger to slightly slide the battery out from its socket. The spring mechanism will push the battery out toward you as you slide it from the socket.
 - c. Use your thumb and index finger to pull the battery from under the battery clip.
 - d. Ensure that the battery clip is touching the base of the battery socket by pressing gently on the clip.



4. Do the following to insert the new battery:
 - a. Tilt the battery so that you can insert it into the socket under the battery clip.
 - b. As you slide it under the battery clip, press the battery down into the socket.



5. Reinstall the server cover and connect the cables.
6. Turn on the server.
7. Start the Configuration/Setup Utility program and set configuration parameters.
 - Set the server date and time.
 - Set the power-on password.
 - Reconfigure your server.

Temperature checkout

Proper cooling of the server is important for proper operation and server reliability. For a typical xSeries server, you should make sure:

- Each of the drive bays has either a drive or a filler panel installed
- Each of the power supply bays has either a power supply or a filler panel installed
- The server cover is in place during normal operation
- There is at least 50 mm (2 inches) of ventilated space at the sides of the server and 100 mm (4 inches) at the rear of the server
- The server cover is removed for no longer than 30 minutes while the server is operating
- The processor housing cover covering the processor and memory area is removed for no longer than ten minutes while the server is operating
- A removed hot-swap drive is replaced within two minutes of removal
- Cables for optional adapters are routed according to the instructions provided with the adapters (ensure that cables are not restricting air flow)
- The fans are operating correctly and the air flow is good
- A failed fan is replaced within 48 hours

In addition, ensure that the environmental specifications for the server are met. See “Features and specifications” on page 3 “Features and specifications” on page 3.

Note: The speed of the fans will increase if:

- One fan fails.
- Ambient temperature gets too high.

Diagnosing errors

To find solutions to problems that have definite symptoms, see “Error symptoms” on page 107.

If you cannot find the problem there, go to “Starting the diagnostic programs” on page 15 to test the server.

If you have just added new software or a new option and the server is not working, do the following before using the error symptoms table:

- Remove the software or device that you just added.
- Run the diagnostic tests to determine if the server is running correctly.
- Reinstall the new software or new device.

Troubleshooting the Ethernet controller

This section provides troubleshooting information for problems that might occur with the 10/100 Mbps Ethernet controller.

Network connection problems

If the Ethernet controller cannot connect to the network, check the following:

- Make sure that the cable is installed correctly.

The network cable must be securely attached at all connections. If the cable is attached but the problem persists, try a different cable.

If you set the Ethernet controller to operate at 100 Mbps, you must use Category 5 cabling.

If you directly connect two workstations (without a hub), or if you are not using a hub with X ports, use a crossover cable.

Note: To determine whether a hub has an X port, check the port label. If the label contains an X, the hub has an X port.

- Determine if the hub supports auto-negotiation. If not, try configuring the integrated Ethernet controller manually to match the speed and duplex mode of the hub.
- Check the LAN activity light (if available) on the front of the server. The LAN activity light illuminates when the Ethernet controller sends or receives data over the Ethernet network. If the LAN activity light is off, make sure that the hub and network are operating and that the correct device drivers are loaded.
- Make sure that you are using the correct device drivers, supplied with your server.

- Check for operating server-specific causes for the problem.
- Make sure that the device drivers on the client and server are using the same protocol.
- Test the Ethernet controller.

The way you test the Ethernet controller depends on which operating system you are using (see the Ethernet controller device driver README file).

Ethernet controller troubleshooting chart

You can use the following troubleshooting chart to find solutions to 10/100 Mbps Ethernet controller problems that have definable symptoms.

Table 3. Ethernet troubleshooting chart

| Ethernet controller problem | Suggested Action |
|---|---|
| The server stops running when loading device drivers. | <p>The PCI BIOS interrupt settings are incorrect.</p> <p>Check the following:</p> <ul style="list-style-type: none"> • Determine if the IRQ setting assigned to the Ethernet controller is also assigned to another device in the Configuration/Setup Utility program. <p>Although interrupt sharing is allowed for PCI devices, some devices do not function well when they share an interrupt with a dissimilar PCI device. Try changing the IRQ assigned to the Ethernet controller or the other device. For example, for NetWare Versions 3 and 4 it is recommended that disk controllers not share interrupts with LAN controllers.</p> <ul style="list-style-type: none"> • Make sure that you are using the most recent device driver available from the World Wide Web. • Run the network diagnostic program. <p>If the problem remains, call for service.</p> |
| The LAN activity light (when available) does not light. | <p>Check the following:</p> <ul style="list-style-type: none"> • Make sure that you have loaded the network device drivers. • The network might be idle. Try sending data from this workstation. • Run diagnostics on the LEDs. • The function of this LED can be changed by device driver load parameters. If necessary, remove any LED parameter settings when you load the device drivers. |

Table 3. Ethernet troubleshooting chart (continued)

| Ethernet controller problem | Suggested Action |
|---|--|
| Data is incorrect or sporadic. | <p>Check the following:</p> <ul style="list-style-type: none"> • Make sure that you are using Category 5 cabling when operating the server at 100 Mbps. • Make sure that the cables do not run close to noise-inducing sources like fluorescent lights. |
| The Ethernet controller stopped working when another adapter was added to the server. | <p>Check the following:</p> <ul style="list-style-type: none"> • Make sure that the cable is connected to the Ethernet controller. • Make sure that your PCI server BIOS is current. • Reseat the adapter. • Determine if the IRQ setting assigned to the Ethernet adapter is also assigned to another device in the Configuration/Setup Utility program. <p>Although interrupt sharing is allowed for PCI devices, some devices do not function well when they share an interrupt with a dissimilar PCI device. Try changing the IRQ assigned to the Ethernet adapter or the other device.</p> <p>If the problem remains, call for service.</p> |
| The Ethernet controller stopped working without apparent cause. | <p>Check the following:</p> <ul style="list-style-type: none"> • Run diagnostics for the Ethernet controller. • Try a different connector on the hub. • Reinstall the device drivers. Refer to your operating system documentation and to the ServerGuide information. <p>If the problem remains, call for service.</p> |

Ethernet controller messages

The integrated Ethernet controller might display messages from the following device drivers:

- Novell NetWare™ or IntraNetWare system open data-link interface (ODI)
- Network driver interface specification (NDIS) adapter for level 4.0 (Windows NT)

Novell NetWare or IntraNetWare system ODI driver teaming messages

This section provides explanations of the error messages for the Novell NetWare or IntraNetWare system ODI driver, and suggested actions to resolve each problem.

Table 4. NetWare driver messages for the Ethernet controller

| Message | Description |
|--|---|
| Couldn't allocate resources. | Explanation: An unknown error has occurred when trying to allocate needed resources for the AFT Module. Action: <ul style="list-style-type: none">• Check the server configuration. If the problem persists, contact your network supplier.• Verify that the Ethernet controller is enabled. If the Ethernet controller is enabled, run the diagnostic programs. |
| AFT group for primary adapter in slot <i>nnn</i> already exists. | Explanation: An attempt was made to rebind an adapter already in an AFT group. Action: Check the AFT slot numbers for existing AFT teams. If the problem persists, contact your network supplier. |
| Error locating device control table (DCT) addresses in internal table. Make sure that you have loaded LAN drivers after loading AFT.NLM. | Explanation: The bind command was entered prior to loading the device driver. The device driver must be loaded after loading AFT.NLM, but before any bind command can be issued. Action: Load the driver for the supported adapter and try loading the AFT module again. If the problem persists, contact your network supplier. |
| Insufficient number of arguments specified. | Explanation: The appropriate or expected number of parameters was not entered in a command. Action: Check the parameters required for the given command. If the problem persists, contact your network supplier. |
| Duplicate slot numbers detected. | Explanation: An attempt has been made to bind the same slot number more than once. Action: Check the slot numbers entered during the bind. Adapter slot numbers must be valid and unique. If the problem persists, contact your network supplier. |

Table 4. NetWare driver messages for the Ethernet controller (continued)

| Message | Description |
|---|---|
| 'xxx' is not supported for AFT team. | Explanation: A bind command has been issued for adapters not supported by AFT.NLM. Action: Make sure that you attempt to bind only adapters supported by AFT.NLM. |
| Primary and Secondary adapters do not match. AFT group is not created. | Explanation: A bind command was entered for an adapter team that is a combination of server and client adapters. An AFT team must be a grouping of the same classification of adapter. Action: Verify that all the adapters bound in a team are of the same classification. |
| Requested number of Secondary cards are not found. | Explanation: The number of adapters specified in the bind command could not be located. Action: Verify the numbers and slot locations of the adapters to be bound. If the problem persists, contact your network supplier. |
| Failed to create AFT group. Make sure that the drivers for supported adapters are loaded, primary adapter is bound to protocols, and secondary adapter is not bound to any protocols. | Explanation: Binding of protocol failed. Protocol is either not bound to any adapter or is bound to more than one adapter in the group. Action: Ensure that the protocol is bound to only adapter in an AFT team. |
| Error identifying slot numbers for the specified board names. | Explanation: The mapping between the board name entered and the slot number for an adapter could not be established. Action: Check the board name for the adapter before issuing the bind command. If the problem persists, contact your network supplier. |
| Can't unbind specified slot from AFT group. Make sure that the slot you specified is for the primary adapter in an AFT group. | Explanation: The number entered in the unbind command was not the primary adapter in an AFT group. Action: Reissue the unbind command and specify the slot number for the primary adapter. |
| LAN adapter at slot <i>nnnn</i> (Port 0xaa) failed to reset. Check the state of the adapter. | <p>Explanation: The adapter that you specified could not be initialized. Action:</p> <ol style="list-style-type: none"> 1. Load the driver for the supported adapter. 2. Check that the adapter is seated properly in the slot and try loading the AFT module again. <p>If the problem persists, contact your network supplier.</p> |

Table 4. NetWare driver messages for the Ethernet controller (continued)

| Message | Description |
|---|---|
| AFT is not supported on this version of NetWare™. | Explanation: The NetWare on your server is not a version supported by AFT. Action: Load and bind AFT only on supported versions of NetWare (currently version 4.11 and above). |
| Failed to allocate resources tags. | Explanation: An unknown error has occurred when trying to allocate needed resources for the AFT module. Action: Check server configuration. If the problem persists, contact your network supplier. |
| Please unload all LAN drivers before unloading AFT.NLM. | Explanation: An attempt was made to unload the AFT.NLM module before unloading the adapter driver. Action: Unload the adapter driver before unloading the AFT module. |

NDIS 4.0 (Windows NT) driver messages

This section contains the error messages for the NDIS 4.0 drivers. The explanation and recommended action are included with each message.

Table 5. NDIS (Windows NT or Windows 2000) driver messages for the Ethernet controller

| Error code (hex) | Description |
|------------------|--|
| 0x00 | Explanation: The driver could not register the specified interrupt. Action: Using the Configuration/Setup Utility program, make sure that a PCI interrupt is assigned to your Ethernet card, and that Ethernet is enabled. |
| 0x01 | Explanation: One of the PCI cards did not get the required resources. Action: Using the Configuration/Setup Utility program, make sure that a PCI interrupt is assigned to your Ethernet card, and that Ethernet is enabled. |
| 0x02 | Explanation: Bad node address (multicast address). Action: Make sure the locally administered address is valid, if one is specified. The address can not be a multicast address. |
| 0x03 | Explanation: Failed self-test. Action: Make sure a cable is attached to the Ethernet connector. If the problem persists, call for service. |

Table 5. NDIS (Windows NT or Windows 2000) driver messages for the Ethernet controller (continued)

| Error code (hex) | Description |
|------------------|---|
| 0x0D | <p>Explanation: Could not allocate enough memory for transmit queues. Action:</p> <ol style="list-style-type: none"> 1. From the Windows NT desktop, select Start → Control Panel → Networks → Adapters. 2. Select your IBM Ethernet adapter from the list. 3. Select Properties → Advanced. 4. Lower the resource values that apply to the transmit queue. |
| 0x0E | <p>Explanation: Could not allocate enough memory for receive queue. Action:</p> <ol style="list-style-type: none"> 1. From the Windows NT desktop, select Start → Control Panel → Networks → Adapters. 2. Select your IBM Ethernet adapter from the list. 3. Select Properties → Advanced. 4. Lower the resource values that apply to the receive queue. |
| 0x0F | <p>Explanation: Could not allocate enough memory for other structures. Action:</p> <ol style="list-style-type: none"> 1. From the Windows NT desktop, select Start → Control Panel → Networks → Adapters. 2. Select your IBM Ethernet adapter from the list. 3. Select Properties → Advanced. 4. Lower the value for the resource named in the message. |
| 0x10 | <p>Explanation: Did not find any Ethernet controllers. Action: Using the Configuration/Setup Utility program, make sure that Ethernet is enabled.</p> |
| 0x11 | <p>Explanation: Multiple Ethernet controllers found, but none matched the required ID. Action: Using the Configuration/Setup Utility program, make sure that Ethernet is enabled.</p> |
| 0x13 | <p>Explanation: Did not find any Ethernet controllers that matched the required subven/subdev. Action: Using the Configuration/Setup Utility program, make sure that Ethernet is enabled.</p> |
| 0x16 | <p>Explanation: Single adapter found, but multiple instances tried to load. Action: Using the Configuration/Setup Utility program, make sure that Ethernet is enabled, and that the slot containing the IBM xSeries 200 10/100 Ethernet Adapter or the IBM 10/100 Etherjet PCI adapter is enabled.</p> |
| 0x17 | <p>Explanation: Slot parameter not specified in the registry. Action: Remove the adapter driver and reinstall it. If the problem persists, call for service.</p> |

Table 5. NDIS (Windows NT or Windows 2000) driver messages for the Ethernet controller (continued)

| Error code (hex) | Description |
|---|----------------------------------|
| All other 4-character hexadecimal codes | Action: Call for service. |

Ethernet teaming messages:

This section displays the messages associated with Ethernet teaming.

Table 6. NDIS (Windows NT or Windows 2000) driver teaming messages for the Ethernet controller

| Event ID | Type | Description |
|----------|---------------|--|
| 01 | Error | Explanation: Team name and physical adapter name are the same. This is an invalid configuration. Action: Reconfigure the adapter team by double-clicking the PROSet icon in the control panel. |
| 02 | Error | Explanation: Unable to allocate required resources. Action: Free some memory resources and restart. |
| 03 | Error | Explanation: Unable to read required registry parameters. Action: Reconfigure the adapter team by double-clicking the PROSet icon in the control panel. |
| 04 | Error | Explanation: Unable to bind to physical adapter. Action: Reconfigure the adapter team by double-clicking the PROSet icon in the control panel. |
| 05 | Error | Explanation: Unable to initialize an adapter team. Action: Reconfigure the adapter team by double-clicking the PROSet icon in the control panel. |
| 06 | Informational | Explanation: Team <i>nn</i> . Primary adapter is initialized. Action: None. |
| 07 | Informational | Explanation: Team <i>nn</i> . Secondary adapter is initialized. Action: None. |
| 08 | Informational | Explanation: Team <i>nn</i> . Virtual adapter or Team is initialized. Action: None. |
| 09 | Informational | Explanation: Team <i>nn</i> . Primary adapter is switching over. Action: None. |
| 10 | Warning | Explanation: Team <i>nn</i> . Adapter link down. Action: Make sure the adapter is functioning properly. |
| 11 | Informational | Explanation: Team <i>nn</i> . Secondary adapter took over. Action: None. |
| 12 | Warning | Explanation: Team <i>nn</i> . Secondary adapter is deactivated from the Team. Action: Make sure the secondary adapter is functioning properly and that the adapter cable is securely connected to the LAN. |
| 13 | Informational | Explanation: Team <i>nn</i> . Secondary adapter has rejoined the Team. Action: None. |
| 14 | Informational | Explanation: Team <i>nn</i> . Secondary adapter link is up. Action: None. |

Table 6. NDIS (Windows NT or Windows 2000) driver teaming messages for the Ethernet controller (continued)

| Event ID | Type | Description |
|----------|---------------|--|
| 15 | Error | Explanation: Team <i>nn</i> . The last adapter has lost its link. Network connection has been lost. Action: Shut down the server and replace the adapters; then, restart the server to reestablish the connection. |
| 16 | Informational | Explanation: Team <i>nn</i> . An adapter has reestablished the link. Network connection has been restored. Action: None. |
| 17 | Informational | Explanation: Team <i>nn</i> . Preferred primary adapter has been detected. Action: None. |
| 18 | Informational | Explanation: Team <i>nn</i> . Preferred secondary adapter has been detected. Action: None. |
| 19 | Informational | Explanation: Team <i>nn</i> . Preferred primary adapter took over. Action: None. |
| 20 | Informational | Explanation: Team <i>nn</i> . Preferred secondary adapter took over. Action: None. |
| 21 | Warning | Explanation: Team <i>nn</i> . Primary adapter does not sense any Probes. Possible reason: partitioned Team. Action: Make sure the cables of the adapter team are connected to the same LAN segment. Reconfigure the team if necessary. |

Chapter 4. Configuring the server

The following configuration programs are provided with the server:

- **Configuration/Setup Utility**

The Configuration/Setup Utility program is part of the BIOS code that comes with the server. You can use this program to configure serial- and parallel-connector assignments, change the drive startup sequence, set the date and time, and set passwords. See “Using the Configuration/Setup Utility program” for more information.

- **SCSISelect Utility**

With the SCSISelect Utility program, you can configure the devices that are attached to the optional SCSI adapter. Use this program to change default values, resolve configuration conflicts, and perform a low-level format on a SCSI hard disk drive. See “Using the SCSISelect utility program (some models)” on page 37 for more information.

- **ServeRAID programs**

The ServeRAID programs come with the optional ServeRAID adapters and with server models that have a ServeRAID adapter preinstalled. If a ServeRAID adapter has been installed in the server, you must use the ServeRAID configuration program to define and configure the disk-array subsystem before you install the operating system.

- **ServerGuide CDs**

The ServerGuide CDs include software setup and installation tools specifically designed for IBM 200 servers. You can use these CDs during the initial installation of the server to configure the server hardware and simplify the NOS installation. The ServerGuide CDs also contain a collection of application programs, which you can install after the server is up and running.

Using the Configuration/Setup Utility program

This section provides the instructions for starting the Configuration/Setup Utility program and also provides descriptions of the menu choices that are available.

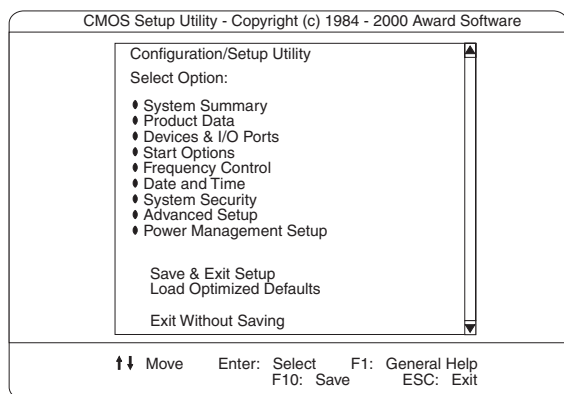
Starting the Configuration/Setup Utility program

Complete the following steps to start the Configuration/Setup Utility program:

1. Turn on the server and watch the monitor screen.
2. When the message Press F1 for Configuration/Setup appears, press F1.
3. Follow the instructions that appear on the screen.

Choices available from the Configuration/Setup main menu

From the Configuration/Setup Utility main menu, you can select settings that you want to change. The Configuration/Setup Utility main menu is similar to the following illustration:



Note:

1. You can press F1 to display help information for a selected menu item.
2. The choices on some menus might differ slightly from the ones that are described in this book, depending on the BIOS version in the server.

Descriptions of the choices that are available from the main menu are as follows:

• System summary

Select this choice to display configuration information. This includes the type and speed of the microprocessors and the amount of memory that is installed.

Changes that you make to configuration settings appear on this summary screen. You cannot edit the fields.

This choice appears on both the full and limited Configuration/Setup Utility menus.

- **Product data**

Select this choice to view system information, such as the machine type and model, the server serial number, and the revision level or issue date of the BIOS stored in the flash electronically erasable programmable read-only memory (EEPROM).

- **Devices and I/O ports**

Select this choice to view or change the assignments for devices and input/output ports. This choice appears only on the full Configuration/Setup Utility main menu.

- **Start Options**

Select this choice to view or change the start options. Start options take effect when you start the server.

You can select keyboard operating characteristics, such as the keyboard speed. You also can specify whether the server starts with the keyboard number lock on or off.

The server uses a startup sequence to determine the device from which the operating system starts. For example, you can define a startup sequence that checks for a startable diskette in the diskette drive, then checks the hard disk drive in bay 5, and then checks a network adapter.

You can enable a virus-warning test that checks for changes in the master boot record at startup. You also can choose to run POST in the quick mode, and read the microprocessor serial number.

- **Frequency Control**

Select this choice to enable or disable the auto-detect DIMM/PCI clock.

- **Date and Time**

Select this choice to set the system date and time.

The system time is in a 24-hour format:
hour:minute:second.

Note: You may also set the date and time using the procedures provided on the ServerGuide CDs.

- **System Security**

Select this choice to set a power-on or an administrator password. See “Using passwords” on page 36 for more information.

- **Advanced Setup**

Select this choice to change values for advanced hardware features, such as Cache Control and PCI configuration.

A message appears above the choices on this menu to alert you that the system might malfunction if these options are configured incorrectly. Follow the instructions on the screen carefully.

- **Cache Control**

Select this choice to enable or disable the microprocessor cache.

Attention: Do not make changes to the Cache Control unless directed to do so by an IBM authorized service representative.

- **ROM Shadowing**

Select this choice to enable or disable the state of a ROM shadowing.

- **Chipset Feature**

Select this choice to modify settings that control features of the core chip set on the system board.

Attention: Do not make changes to the Chipset Feature unless directed to do so by IBM.

- **Memory Settings**

If a memory error is detected during POST or memory configuration, the server can automatically disable the failing memory bank and continue operating with reduced memory capacity. If this occurs, you must manually enable the memory bank after the problem is corrected. Select **Memory Settings** from the Advanced Setup menu, use the arrow keys to highlight the bank that you want to enable; then, use the arrow keys to select **Enable**.

- **Power Management Setup**

Select this choice to enable or disable system power savings.

- **Save and Exit Setup**

Select this choice to save the customized settings.

- **Load Optimized Defaults**

Select this choice to discard changes and restore the factory settings.

- **Exit Without Saving**

Select this choice if you want to exit without saving changes, or if no changes have been made.

Using passwords

The **System Security** choice appears only on the full Configuration/Setup Utility menu. After you select this choice, you can set a power-on password or an administrator password.

You can use any combination of up to seven characters (A–Z, a–z, and 0–9) for your power-on password. Keep a record of your password in a secure place. If you forget the power-on password, you can regain access to the server through either of the following methods:

- Start the Configuration/Setup Utility program and change the power-on password.
- Change the jumper position on the CMOS jumper as described in “Clearing CMOS” on page 20.
- If both a power-on and administrator password are set, you can type either password at the password prompt *that appears as you start your computer*. However, if you want to change any settings in the Configuration/Setup Utility program, you must type your administrator password at the password prompt *that appears when you try to access the Configuration/Setup Utility program*. If you type your power-on password at this prompt, you will be able to view limited information in the Configuration/Setup Utility program, but you will not be able to change any settings.

Using the SCSISelect utility program (some models)

SCSISelect is a built-in, menu-driven configuration utility program that you can use to:

- View the default SCSI IDs
- Locate and correct configuration conflicts

The following sections provide the instructions for starting the SCSISelect Utility program and descriptions of the menu choices that are available.

Note: If the server has a redundant arrays of independent disks (RAID) adapter installed, use the configuration method that is supplied with the RAID adapter to view or change SCSI settings for attached devices.

Starting the SCSISelect utility program

Complete the following steps to start the SCSISelect Utility program:

1. Turn on the server.
2. When the <<< Press <CTRL><A> for SCSISelect™ Utility! >>> prompt appears, press Ctrl+A.
3. When the Would you like to configure the host adapter or run the SCSI disk utility? question appears, make your selection and press **Enter**.
4. Use the arrow keys to select a choice from the menu.
 - Press Esc to exit the SCSI Select Utility program.
 - Press the F5 key to switch between color and monochrome modes (if your monitor permits).
5. Follow the instructions on the screen to change the settings of the selected items; then, press Enter.

Choices available from the SCSISelect menu

The following choices appear on the SCSISelect Utility menu:

• **Configure/View Host Adapter Settings**

Select this choice to view or change the SCSI controller settings. To reset the SCSI controller to its default values, press F6; then, follow the on-screen instructions.

You can view or change the following controller settings:

– **Host Adapter SCSI ID**

Select this choice to view the SCSI controller identification (ID), which is usually **7**.

– **SCSI Parity Checking**

Select this choice to view the assigned value of *Enabled*.

– **Host Adapter SCSI Termination**

Select this choice to view the assigned value of *Automatic*.

– **Boot Device Options**

Select this choice to configure startable-device parameters. Before you can make updates, you must know the ID of the device whose parameters you want to configure.

– **SCSI Device Configuration**

Select this choice to configure SCSI-device parameters. Before you can make updates, you must know the ID of the device whose parameters you want to configure.

Note: The Maximum Sync Transfer Rate is the transfer rate for Ultra SCSI devices.

- The transfer rate for Ultra 160 low voltage differential (LVD) devices is 160.0 Mbps.
- The transfer rate for Ultra2 SCSI LVD devices is 80.0 Mbps.
- The transfer rate for Fast SCSI devices is 20.0 Mbps.

– **Advanced Configuration Options**

Select this choice to view or change the settings for advanced configuration options. These options include support for large hard disk drives and support for drives with UltraSCSI speeds.

- **SCSI Disk Utilities**

Select this choice to view the SCSI IDs that are assigned to each device or to format a SCSI device.

To use the utility program, select a drive from the list. Read the on-screen instructions carefully before making a selection.

Note: If you press Ctrl+A before the selected drives are ready, an Unexpected SCSI Command Failure screen might appear. Restart the server and watch the SCSISelect messages as each drive starts. After the drive that you want to view or format starts, press Ctrl+A.

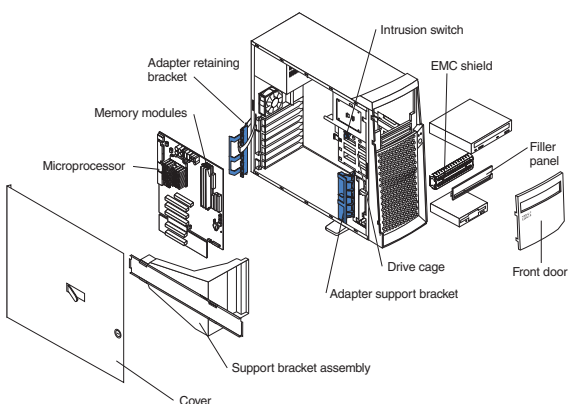
Chapter 5. Installing options

This chapter provides instructions to help install options to the server. For a list of supported options for the server, see the ServerProven™ list at <http://www.pc.ibm.com/compat>

Expanded view of the xSeries 200

Note: The illustrations in this document might differ slightly from your hardware.

The following illustration shows the major components of the server.

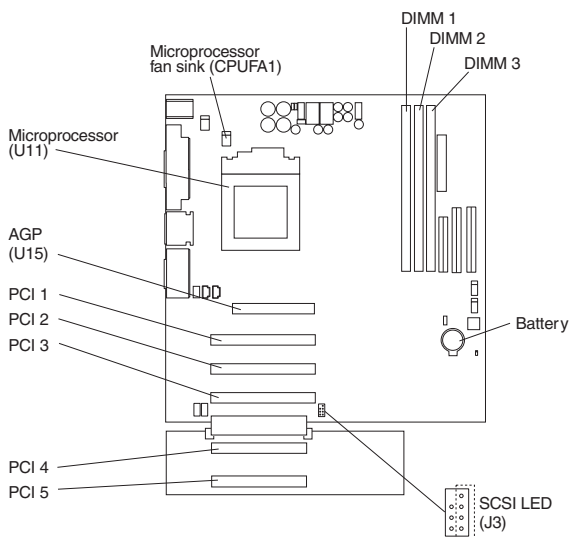


System and PCI extender board

The illustrations in the following sections show the components on the system and PCI extender boards.

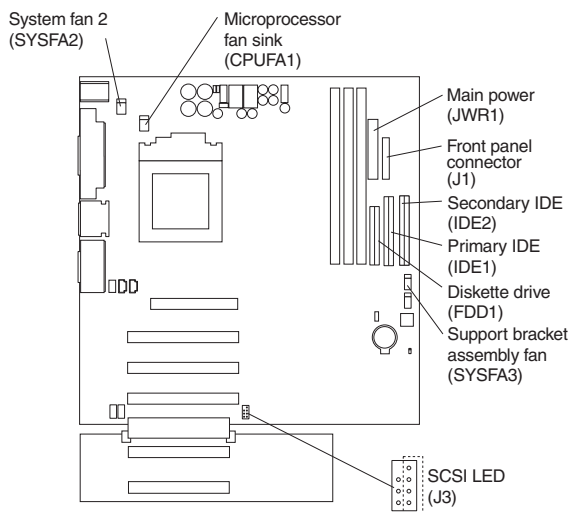
System and PCI extender board options connectors

The following illustration identifies system board connectors for options that can be installed.



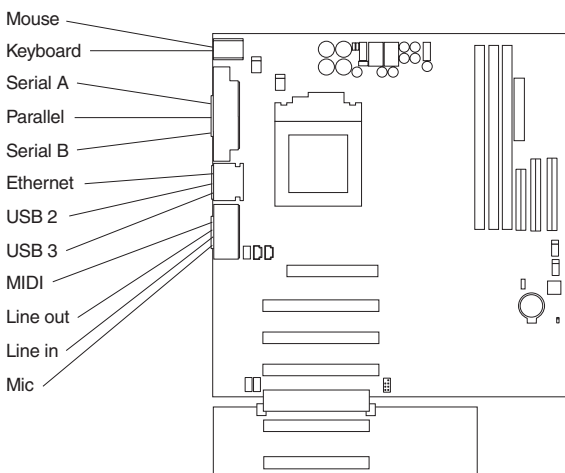
System board internal cable connectors

The following illustration identifies system board connectors for internal cables.



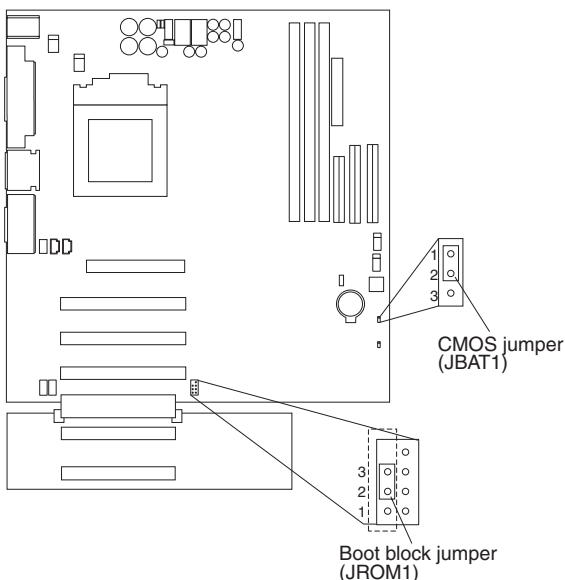
System board external connectors

The following illustration identifies system board connectors for external devices.



System board switches and jumpers

The following illustration identifies the switches and jumpers on the system board.



Boot block jumper

For normal operations of the system, a jumper is installed on pins 2 and 3 of the boot block jumper. See “Recovering BIOS” on page 18 for information about the boot block jumper.

CMOS jumper

For normal operation of the system, a jumper is installed on pins 1 and 2 of the complimentary metal oxide semiconductor (CMOS) jumper. See “Clearing CMOS” on page 20 for information about the CMOS jumper.

Before you begin

Before you begin to install options in the server, read the following information:

- Become familiar with the safety and handling guidelines provided in:
 - “Safety information” on page 125;
 - “Handling electrostatic discharge-sensitive devices” on page 129; and
 - “Safety notices (multi-lingual translations)” on page 130.

These guidelines will help you work safely while working with the server or options.

- When you need to access the inside of the server to install options, you might find it easier to lay the server on its side. If you do so, rotate the two front feet in towards the server, so they do not break off due to the weight of the server.
- Before you place the server in an upright position, rotate the two front feet a quarter turn away from the server. For complete details, see “Moving the stabilizing feet” on page 46.
- Make sure that you have an adequate number of properly grounded electrical outlets for the server, monitor, and any other options that you intend to install.
- Back up all important data before you make changes to disk drives.
- For a list of supported options for the 200, refer to <http://www.ibm.com/pc/us/compat> on the World Wide Web.

Working inside the server with the power on

The server is designed with safety in mind. Follow these guidelines when you work inside a server that is turned on:

- Avoid loose-fitting clothing on your forearms. Button long-sleeved shirts before working inside the server; do not wear cuff links while you are working inside the server.
- Do not allow your necktie to hang inside the server.

- Remove jewelry, such as bracelets, necklaces, rings, and loose-fitting wrist watches.
- Remove items from your shirt pocket (such as pens or pencils) that could fall into the server as you lean over it.
- Avoid dropping any metallic objects, such as paper clips, hair pins, or screws, into the server.

System reliability considerations

To help ensure proper cooling and system reliability, make sure that:

- Each of the drive bays either has a drive, or a filler panel and electromagnetic compatibility (EMC) shield installed.
- There is space around the server to allow the server cooling system to work properly. Leave about 127 mm (5 in.) of space around the front and rear of the server.
- Cables for optional adapters are routed according to the instructions that are provided with the adapters.
- A failed fan is replaced within 1 hour.

Handling static-sensitive devices

Attention: Static electricity can damage electronic devices and your system. To avoid damage, keep static-sensitive devices in their static-protective bag until you are ready to install them.

To reduce the possibility of electrostatic discharge, observe the following precautions:

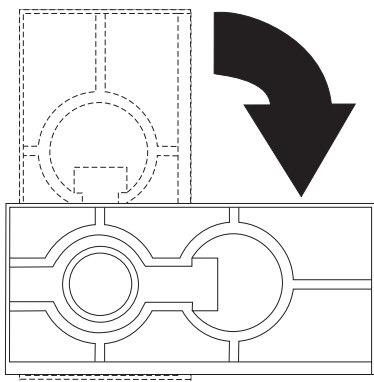
- Limit your movement. Movement can cause static electricity to build up around you.
- Handle the device carefully, holding it by its edges or its frame.
- Do not touch solder joints, pins, or exposed printed circuitry.
- Do not leave the device where others can handle and possibly damage the device.
- While the device is still in its anti-static package, touch it to an unpainted metal part of the system unit for at least two seconds. (This drains static electricity from the package and from your body.)
- Remove the device from its package and install it directly into your system unit without setting it down. If it is necessary to set the device down, place it on its static-protective package. (If your device is an adapter, place it component side up.) Do not place the device on your system unit cover or on a metal table.

- Take additional care when handling devices during cold weather as heating reduces indoor humidity and increases static electricity.

Moving the stabilizing feet

The two front feet attached to the bottom of the server rotate 90 degrees to provide additional stability.

When you need to access the inside of the server to install options, you might find it easier to lay the server on its side. If you do so, rotate the feet in towards the server, so they do not break off due to the weight of the server.



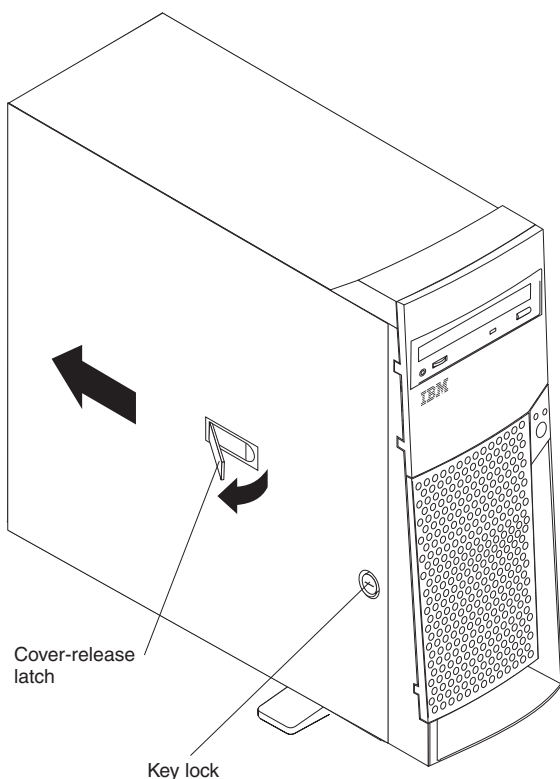
When you are finished installing options and have installed the side cover, turn the two front stabilizing feet a quarter turn out from the server and set it carefully back on its feet.

Removing the side cover

Review the information in “Before you begin” on page 44.

The following illustration shows how to remove the side cover from the server.

Note: The illustrations in this document might differ slightly from your hardware.



Complete the following steps to remove the side cover of the server:

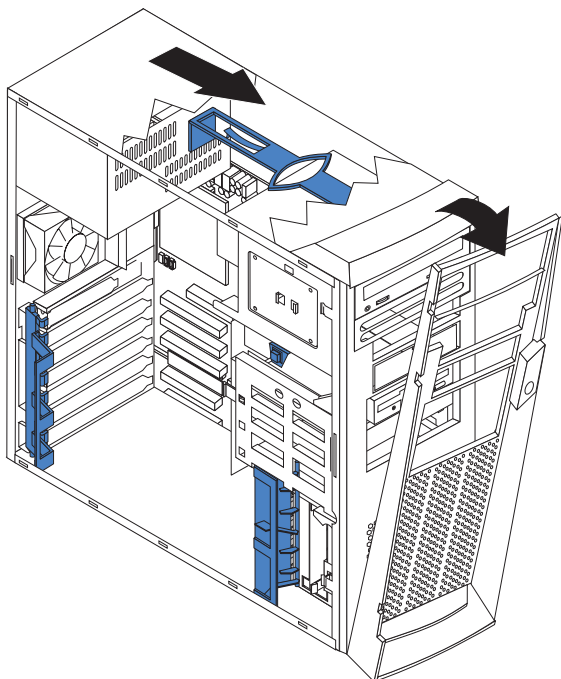
1. Review the information in “Before you begin” on page 44.
2. Turn off the server and peripheral devices and disconnect all external cables and power cords.
3. If necessary, unlock the server cover.
4. Pull out on the cover-release latch, which will slide the cover toward the rear of the server about 12.7 mm (1/2 in.). Then, remove the cover from the server.
5. Pull out on the cover-release tab at the rear of the server; then, slide the cover toward the front of the server and remove it.

Attention: For proper cooling and airflow, replace the cover before turning on the server. Operating the server for extended periods of time (over 30 minutes) with the cover removed might damage server components.

Removing the bezel

The following illustration shows how to remove the bezel from the server.

Note: The illustrations in this document might differ slightly from your hardware.

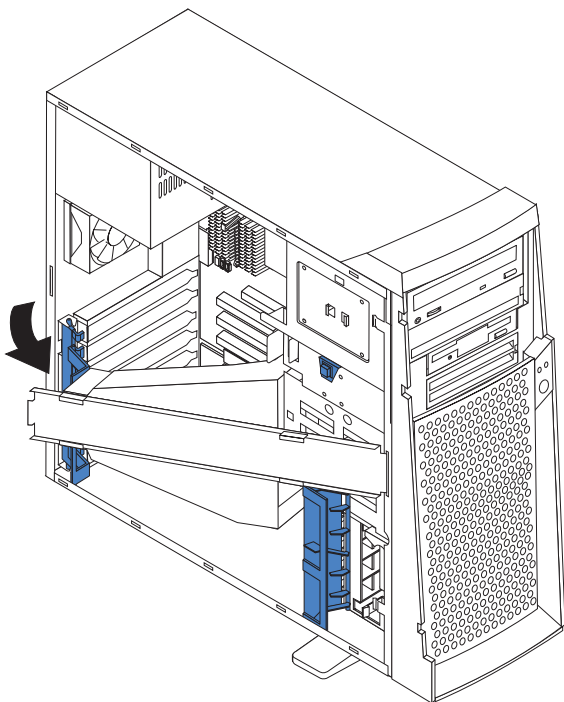


Complete the following steps to remove the bezel:

1. Review the information in “Before you begin” on page 44.
2. Turn off the server and peripheral devices and disconnect all external cables and power cords.
3. Remove the side cover (see “Removing the side cover” on page 46).
4. Press the bezel-release latch at the top of the server to disconnect the top of the bezel from the server.
5. Release the two tabs at the top edge of the bezel and pull the top of the bezel slightly away from the server.
6. Pull the bezel up to release the two tabs at the bottom edge of the bezel. Store the bezel in a safe place.

Removing the support bracket assembly

When working with some options such as hard disk drives, microprocessors, and memory modules you must first remove the support bracket assembly to access the location of the option.



Complete the following steps to remove the support bracket assembly:

1. Review the information in “Before you begin” on page 44.
2. Turn off the server and peripheral devices and disconnect all external cables and power cords.
3. Disconnect the support bracket assembly fan cable from the connector (SYSFA3) on the system board. For the location of the fan connector, see “System board internal cable connectors” on page 42.
4. Pull out, about 152.4 mm (6 in.), on the end of the support bracket assembly located at the rear of the server.
5. Pull the front end of the support bracket assembly away from the server and place the assembly aside.

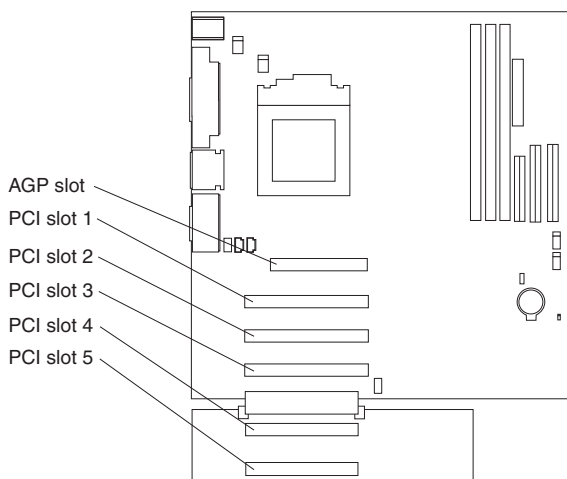
To reinstall the support bracket assembly, reverse the previous steps.

Working with adapters

Your server comes with adapter connectors, called *slots*. The AGP video adapter is installed in the AGP slot. You can install up to five PCI adapters in PCI slots 1 through 5. All PCI expansion slots are 32-bit, 33 MHz slots.

Note: The illustrations in this document might differ slightly from your hardware.

The following illustration shows the location of the system expansion slots on the system and PCI extender boards.



Adapter considerations

Before you install an adapter, review the following:

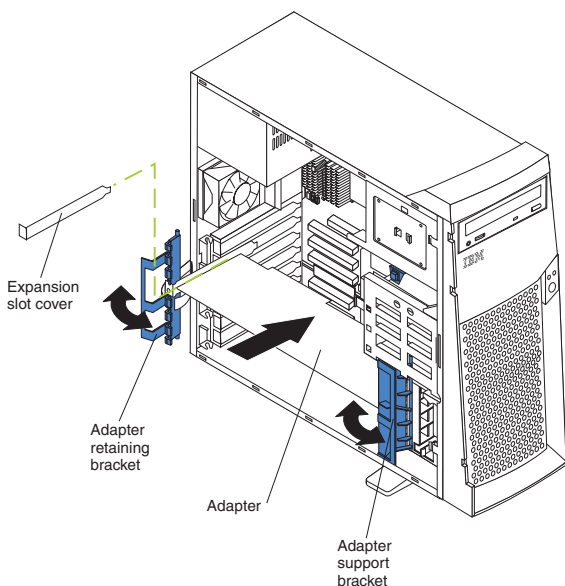
- Locate the documentation that comes with the adapter and follow those instructions in addition to the instructions given in this chapter. If you need to change the switch or jumper settings on your adapter, follow the instructions that come with the adapter.
- You can install full-length adapters in all five PCI expansion slots.
- The server supports 5.0 V and universal PCI adapters; it does not support 3.3 V adapters.
- Your server uses a rotational interrupt technique to configure PCI adapters. Because of this technique, you can install a variety of PCI adapters that currently do not support sharing of PCI interrupts.

- PCI expansion slots 1 through 5 are on PCI bus 0. The system scans the AGP slot and PCI expansion slots 1 through 5 to assign system resources; then, the system starts (boots) the PCI devices in the following order, if you have not changed the default boot sequence: PCI expansion slots 1 and 2, system board integrated drive electronics (IDE) or SCSI devices, and then PCI expansion slots 3 through 5.

Note: To change the boot sequence for PCI devices, start the Configuration/Setup Utility program, select **Start Options** from the main menu, select **Startup Sequence**; then, select **Second device** (SCSI) to designate the adapter boot sequence. See Chapter 4, “Configuring the server,” on page 33 for details on using the Configuration/Setup Utility program.

- For a list of supported options for your server, refer to <http://www.ibm.com/pc/us/compat> on the World Wide Web.

Installing an adapter



Complete the following steps to install an adapter:

Attention: When you handle ESD-sensitive devices, take precautions to avoid damage from static electricity. For details on handling these devices, see “Handling static-sensitive devices” on page 45.

1. Review the information in “Before you begin” on page 44.
2. Turn off the server and peripheral devices and disconnect all external cables and power cords; then, remove the side cover. See “Removing the side cover” on page 46 for details.
3. Determine which PCI expansion slot you will use for the adapter.

Note: Check the instructions that come with the adapter for any requirements, restrictions, or cabling instructions. It might be easier for you to route any cables before you install the adapter.

4. If you are installing a full-length adapter, rotate the front adapter support bracket to the open (unlocked) position.
5. Rotate the rear adapter retaining bracket to the open (unlocked) position; then place it over the rear of the server.
6. Remove the PCI expansion-slot cover. From the rear of the server, press in on the slot cover. Grasp it and pull it out of the slot. Store it in a safe place for future use.

Attention: PCI expansion-slot covers must be installed on all vacant slots. This maintains the electromagnetic emissions characteristics of the server and ensures proper cooling of server components.

7. Remove the adapter from the static-protective package. Avoid touching the components and gold-edge connectors on the adapter.
8. Place the adapter, component-side up, on a flat, static-protective surface.
9. Set any jumpers or switches as described by the adapter manufacturer.
10. To install the adapter, carefully grasp the adapter by its top edge or upper corners, and align it with the expansion slot guides; then, press the adapter *firmly* into the PCI expansion slot.

Attention: When you install an adapter in the server, be sure that it is completely and correctly seated in the PCI expansion slot before you turn on the server. Incomplete insertion might cause damage to the system board or the adapter.

11. Connect required cables to the adapter.

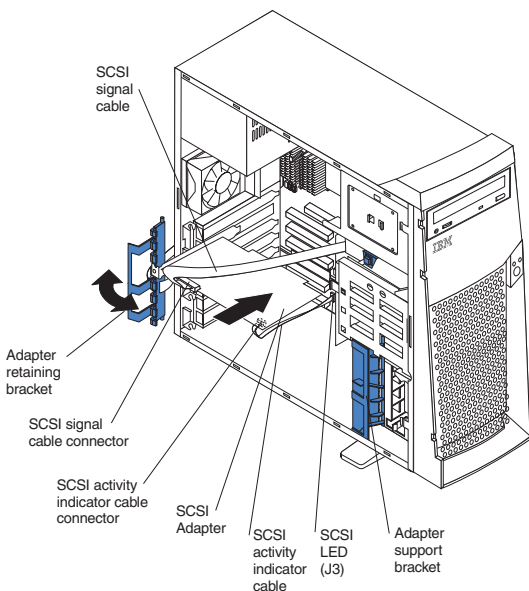
Attention: Route cables so that they do not block the flow of air from the fans.

12. If you have another adapter or other options to install, do so now.
13. If you have installed a full-length adapter, rotate the front adapter support bracket to the closed (locked) position.
14. Reinstall the rear adapter retaining bracket; then, rotate the bracket to the closed (locked) position.
15. Reinstall the side cover, see “Installing the cover” on page 70 for details.
16. Reconnect the external cables and power cords; then, turn on the peripheral devices and the server.

Installing a SCSI or ServeRAID adapter (some models)

Complete the following steps to install a SCSI or ServeRAID adapter:

1. If you have not already installed the SCSI adapter, complete steps 1 through 10 of “Installing an adapter” on page 51. Then, return here to complete the installation.



2. Connect the SCSI signal cable to the adapter and one or more of the signal cable connectors to the rear of the SCSI devices.
3. Connect the SCSI activity indicator cable to the adapter and to the SCSI LED connector (J3) on the system

board. See “System board internal cable connectors” on page 42 for the location of this connector.

Note: If you are installing a ServeRAID adapter and already have a SCSI adapter installed, remove the SCSI adapter and store it for future use.

4. If you have other adapters or options to install or remove, do so now.
5. Rotate the front adapter support bracket to the closed (locked) position.
6. Reinstall the rear adapter retaining bracket; then, rotate the bracket to the closed (locked) position.
7. Reinstall the side cover, see “Installing the cover” on page 70 for details.
8. Reconnect the external cables and power cords; then, turn on the peripheral devices and the server.

Installing internal drives

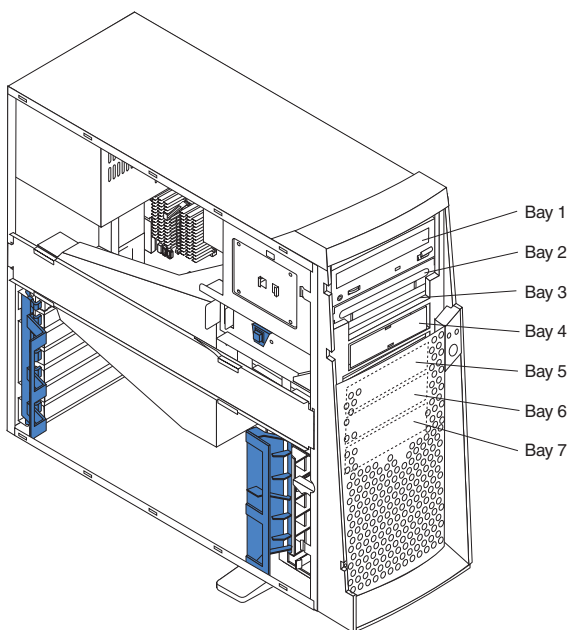
Different types of drives enable your server to read multiple types of media and store data in different formats. Depending on your server model, you might have one or more of the following drives installed.

- Diskette
- Hard disk
- CD-ROM
- Tape

Internal drive bays

Your server comes with an IDE CD-ROM drive installed in bay 1, a 3.5-in., 1.44 MB diskette drive in bay 3, and a hard disk drive in bay 5. For instructions on installing drives in bays 1 and 3, see “CD-ROM drive” on page 90 and “Floppy disk drive” on page 91.

Note: The illustrations in this document might differ slightly from your hardware.



Notes:

1. Diskette drives, tape drives, and CD-ROM drives are removable-media drives. You can install removable-media drives in bays 1, 2, 3, and 4.
2. You can install a 3.5-in., slim-high, or a 5.25-in., half-high, removable-media drive, such as a tape backup drive, in bay 2.
3. You can only install a 3.5-in., slim-high, removable-media drive in bay 4.
4. The xSeries 200 server supports only one diskette drive, which uses 1 MB and 2 MB diskettes.
5. Before you install a 3.5-in. drive in a 5.25-in. bay, you must attach the 5.25 in. conversion kit, supplied with your option, to the 3.5-in drive. Refer to the documentation that comes with the option for the conversion kit installation instructions.

Note: Only 3.5-in. options that ship with proper mounting hardware can be supported in the 5.25-in. bays.

6. If you have a tape backup drive in your server, use a dry process cleaning cartridge to clean the tape head two hours after you first use a new data cartridge. Then, clean the tape head once a month, or after each eight hours of continuous read/write operations, whichever occurs first. For complete details about the

tape backup drive, refer to the documentation that comes with your server or your backup option.

7. The electromagnetic interference (EMI) integrity and cooling of the server are both protected by having bays 1 through 4 covered or occupied. When you install a drive, save the EMC shield and filler panel from the bay, in case you later remove the drive and do not replace it with another.
8. For a list of supported options for your server, refer to <http://www.ibm.com/pc/us/compat> on the World Wide Web.

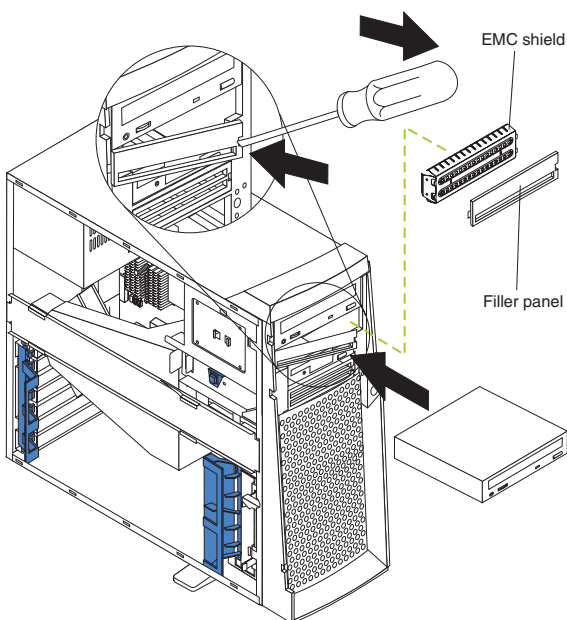
Preinstallation steps (all bays)

Before you install drives in the server, verify that you have all the cables and other equipment specified in the documentation that comes with the drive. You might also need to perform certain preinstallation activities. Some of the steps are required only during the initial installation of an option.

1. Read “Safety information” on page 125 and the documentation that comes with your drive.
2. Choose the bay in which you want to install the drive.
3. Check the instructions that come with the drive to see if you need to set any switches or jumpers on the drive. If you are installing a SCSI device, be sure to set the SCSI ID for that device.

Installing a drive in bay 2 or 4

Note: The EMI integrity and cooling of the server are both protected by having the bays covered or occupied. When you install a drive, save the filler panel and EMC shield from the bay, in case you later remove the drive and do not replace it with another.



Complete the following steps to install a drive in bay 2 or 4:

1. Read the information in “Preinstallation steps (all bays)” on page 56.
2. Turn off the server and peripheral devices and disconnect external cables and power cords; then, remove the side cover (see “Removing the side cover” on page 46 for details).
3. Remove the support bracket assembly and disconnect the fan cable from the connector (SYSFA3) on the system board. See “Removing the support bracket assembly” on page 49 and “System board internal cable connectors” on page 42 for the location of the fan cable connector.
4. Use a screwdriver to gently pry the filler panel and EMC shield away from the server.

Note: If you are installing a drive that is a laser product, observe the following safety precaution:



CAUTION:

When laser products (such as CD-ROMs, DVD drives, fiber optic devices, or transmitters) are installed, note the following:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.



DANGER: Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following. Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.

5. Touch the static-protective bag containing the drive to any unpainted metal surface on the server; then, remove the drive from the bag and place it on a static-protective surface.
6. Set any jumpers or switches on the drive according to the documentation that comes with the drive.
7. Install the drive.
 - If you are installing a 5.25-in drive in bay 2, push the drive into the bay; then, use the two screws to attach the drive to the drive cage.
 - If you are installing a 3.5-in drive in bay 2, you must attach the 5.25-in conversion kit, supplied with your option, to the 3.5-in drive.

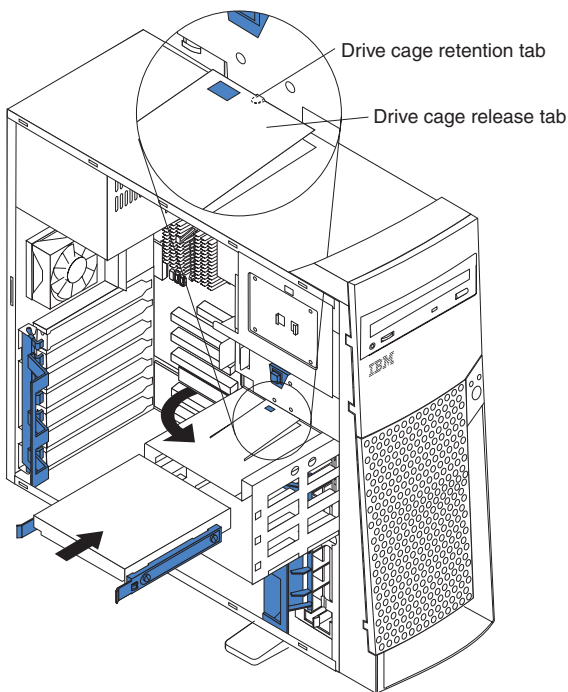
Note: You can only install a 3.5-in device in bay 4.

8. Cable the drive.
 - If the drive is an IDE device, plug one connector of the IDE signal cable into the back of the drive and the other end of the cable into the IDE connector (IDE1) on the system board. For the location of the IDE connectors, see “System board internal cable connectors” on page 42.
 - If the drive is a SCSI device, plug one connector of the SCSI signal cable into the back of the drive and the other end of the cable into the SCSI adapter. See “Installing an adapter” on page 51.

Note: Make sure to route the signal cable so that it does not block the air flow to the rear of the drives or over the microprocessor.

9. If you have other options to install or remove, do so now.
10. Connect one of the power cables from the power supply into the back of the drive. The connectors are keyed and can be inserted only one way.
11. Replace the support bracket assembly and reconnect the fan cable to the connector (SYSFA3) on the system board. See “System board internal cable connectors” on page 42 for the location of the fan cable connector.
12. Reinstall the side cover, see “Installing the cover” on page 70 for details.
13. Reconnect the external cables and power cords; then, turn on the peripheral devices and the server.

Installing a hard disk drive in bay 5, 6, or 7



Complete the following steps to install a hard disk drive in bay 5, 6, or 7.

Attention: When you handle ESD-sensitive devices, take precautions to avoid damage from static electricity, see “Handling static-sensitive devices” on page 45.

1. Read the information in “Preinstallation steps (all bays)” on page 56.
2. Turn off the server and peripheral devices and disconnect all external cables and power cords; then, remove the cover (see “Removing the side cover” on page 46 for details).
3. Remove the support bracket assembly. See “Removing the support bracket assembly” on page 49.
4. Remove the support bracket assembly and disconnect the fan cable from the connector (SYSFA3) on the system board. See “Removing the support bracket assembly” on page 49 and “System board internal cable connectors” on page 42 for the location of the fan cable connector.
5. Access the drive cage.
 - a. If your server has hard disk drives installed in the drive cage, disconnect the power and signal cables from the rear of the drives.
 - b. Rotate the drive cage out of the server until it locks into place over the drive cage retention tab.

Note: Before you install a hard disk drive, ensure that the drive cage locks into place over the drive cage retention tab by pressing on the side of the drive cage.

6. Attach the blue, plastic guide rails to the sides of the drive using the screws provided.
7. Slide the drive into the drive cage until the plastic tabs on the guide rails lock into place in the drive cage.
8. Lift the drive cage up and press in on the drive cage release tab; then, rotate the drive cage back into the server.

Note: Clear any cables that might impede the replacement of the drive cage.

9. Connect the power and signal cables to the rear of each drive.

Note: Make sure to route the signal cable so that it does not block the air flow to the rear of the drives or over the microprocessor.

10. If you have other options to install or remove, do so now.
11. Replace the support bracket assembly and reconnect the fan cable to the connector (SYSFA3) on the

system board. See “Removing the support bracket assembly” on page 49 and “System board internal cable connectors” on page 42 for the location of the fan cable connector.

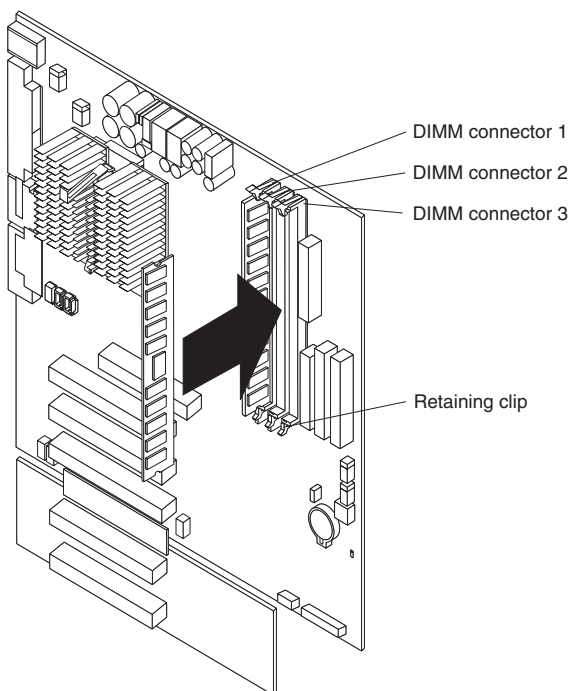
12. Reinstall the side cover, see “Installing the cover” on page 70 for details.
13. Reconnect the external cables and power cords; then, turn on the peripheral devices and the server.

Installing memory modules

Adding memory to your server is an easy way to make programs run faster. You can increase the amount of memory in your server by installing options called memory modules. Each module contains one industry-standard, dual in-line memory module (DIMM). Your server uses a noninterleaved memory configuration.

Memory considerations:

- The server comes with a DIMM installed on the system board in DIMM connector 1.
- When installing additional memory modules, install the second memory module in DIMM connector 2, and the third in DIMM connector 3. (See the illustration in this section for memory connector locations.)
- The xSeries 200 server supports 64 MB, 128 MB, 256 MB, and 512 MB DIMMs. Your server supports a minimum of 64 MB and a maximum of 1.5 GB of system memory. See the ServerProven list at <http://www.ibm.com/pc/compat> for a list of memory modules for use with your server.
- Installing or removing DIMMs changes the configuration information in the server. Therefore, after installing or removing a DIMM, you must change and save the new configuration information by using the Configuration/Setup Utility program. When you restart the server, the system displays a message indicating that the memory configuration has changed. Start the Configuration/Setup Utility program and select **Save Settings**. See Chapter 4, “Configuring the server,” on page 33 for more information.
- The illustrations in this document might differ slightly from your hardware.



Complete the following steps to install a DIMM:

Attention: When you handle ESD-sensitive devices, take precautions to avoid damage from static electricity. For details on handling these devices, see “Handling static-sensitive devices” on page 45.

1. Review the safety precautions in “Safety information” on page 125.
2. Turn off the server and peripheral devices, and disconnect all external cables and power cords; then, remove the cover (see “Removing the side cover” on page 46 for details).
3. Remove the support bracket assembly and disconnect the fan cable from the connector (SYSFA3) on the system board. See “Removing the support bracket assembly” on page 49 and “System board internal cable connectors” on page 42 for the location of the fan cable connector.
4. Touch the static-protective package containing the DIMM to any unpainted metal surface on the server. Then, remove the DIMM from the package.
5. Install the DIMM:
- 6.

- a. If you are installing a DIMM in connector 1, remove the AGP adapter.

Remove the AGP adapter only if you are replacing the DIMM in connector 1. See “System and PCI extender board options connectors” on page 41 for the location of the AGP slot. See “Installing an adapter” on page 51 for details about removing the AGP adapter.

- b. Open the retaining clip on each end of the DIMM slot. Turn the DIMM so that the pins align correctly with the connector.

Attention: To avoid breaking the retaining clips or damaging the DIMM connectors, open and close the clips gently.

- c. Insert the DIMM into the connector by aligning the DIMM edges with the slots at each end of the DIMM connector. Firmly press the DIMM straight down into the connector by applying pressure on both ends of the DIMM simultaneously. Be sure that the retaining clips snap into the locked position when the DIMM is firmly seated in the connector.
- d. If a gap exists between the DIMM and the retaining clips, the DIMM has not been properly installed. In this case, open the retaining clips and remove the DIMM; then, reinsert the DIMM.
- e. If you removed the AGP adapter, reinstall it now, see “Installing an adapter” on page 51.

7. If you have other options to install or remove, do so now.

8. Replace the support bracket assembly and reconnect the fan cable to the connector (SYSFA3) on the system board. See “Removing the support bracket assembly” on page 49 and “System board internal cable connectors” on page 42 for the location of the fan cable connector.

9. Replace the side cover, see “Installing the cover” on page 70.

10. Reconnect the external cables and power cords, and turn on the peripheral devices and the server.

If you want to remove a DIMM, reverse the previous steps.

Removing and installing a microprocessor

The server only supports one microprocessor, which is installed on the system board in the microprocessor connector (U5).

Notes:

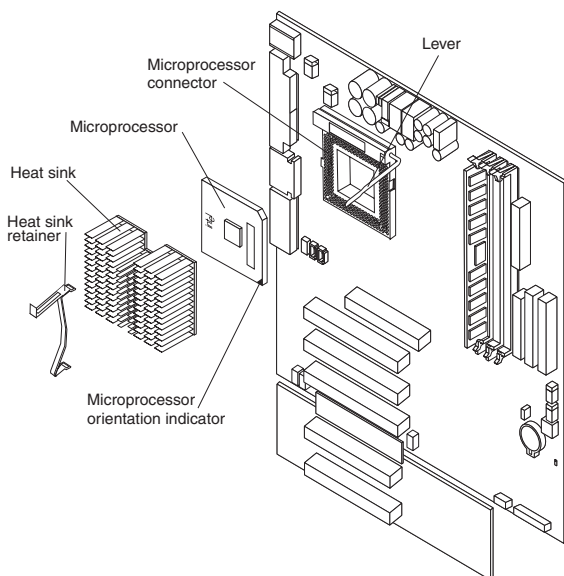
1. Before you install a new microprocessor, review the documentation that comes with the microprocessor, so that you can determine whether you need to update the server BIOS. The latest level of the BIOS for your server is available through the World Wide Web.
2. For a list of supported operating systems, see <http://www.ibm.com/pc/us/compat/> on the World Wide Web.

Note: The illustrations in this document might differ slightly from your hardware

Attention: To avoid damage and ensure correct server operation when you install a new microprocessor, use a microprocessor that has the same cache size and type, and the same clock speed. Microprocessor internal clock frequencies and external clock frequencies must be identical. See the ServerProven list at <http://www.ibm.com/pc/compat> for a list of microprocessors for use with your server.

Removing a microprocessor

Complete the following steps to remove a microprocessor.



Attention: When you handle ESD-sensitive devices, take precautions to avoid damage from static electricity. For details on handling these devices, see “Handling static-sensitive devices” on page 45.

1. Review the safety precautions listed in “Safety information” on page 125.
2. Turn off the server and peripheral devices and disconnect all external cables and power cords; then, remove the cover (see “Removing the side cover” on page 46 for details).
3. Remove the support bracket assembly and disconnect the fan cable from the connector (SYSFA3) on the system board. See “Removing the support bracket assembly” on page 49 and “System board internal cable connectors” on page 42 for the location of the fan cable connector.
4. Push down and back on the heat-sink retainer to remove it from the heat sink.
5. Firmly grasp the heat sink and lift it off the microprocessor.

Note: Once you remove the heat sink from the microprocessor, you must replace it with a new device.

Pull out and lift up the release lever and remove the

microprocessor from the connector. Store the microprocessor in a static-protective bag for possible future use.

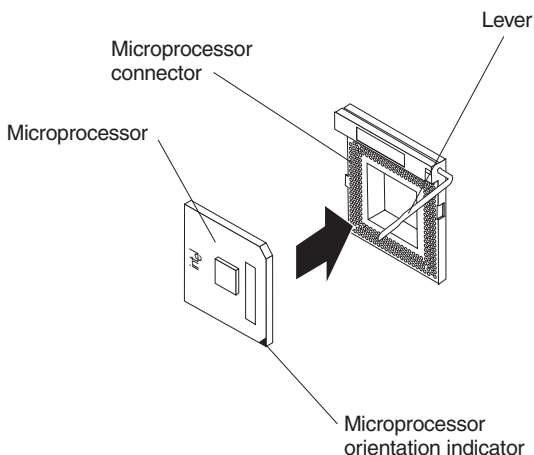
6. If you are installing a new microprocessor, continue with step 4 in “Installing a microprocessor.”

Installing a microprocessor

Complete the following steps to install a microprocessor:

Attention: When you handle ESD-sensitive devices, take precautions to avoid damage from static electricity. For details on handling these devices, refer to IBM Web site <http://www.ibm.com/> and use a search term of ESD.

1. Review the safety precautions listed in “Safety information” on page 125.
2. Turn off the server and peripheral devices and disconnect all external cables and power cords; then, remove the cover (see “Removing the side cover” on page 46 for details).
3. Remove the support bracket assembly, see “Removing the support bracket assembly” on page 49 for instructions.
4. Install the microprocessor:
 - a. Touch the static-protective package containing the new microprocessor to any *unpainted* metal surface on the server; then, remove the microprocessor from the package.
 - b. Pull out and lift up on the microprocessor release lever to unlock the microprocessor connector.
 - c. Orient the microprocessor over the microprocessor connector as shown in the following illustration. Carefully press the microprocessor into the connector.

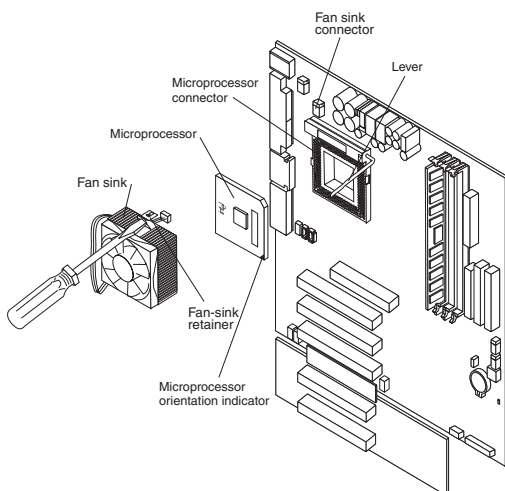


Note: Do not use excessive force when pressing the microprocessor into the connector.

5. Push the microprocessor release lever down to lock the microprocessor into the connector.
6. Install a heat sink or fan sink.
 - If you are installing a heat sink on the microprocessor:

Note: Refer to the illustration in “Removing a microprocessor” on page 65.

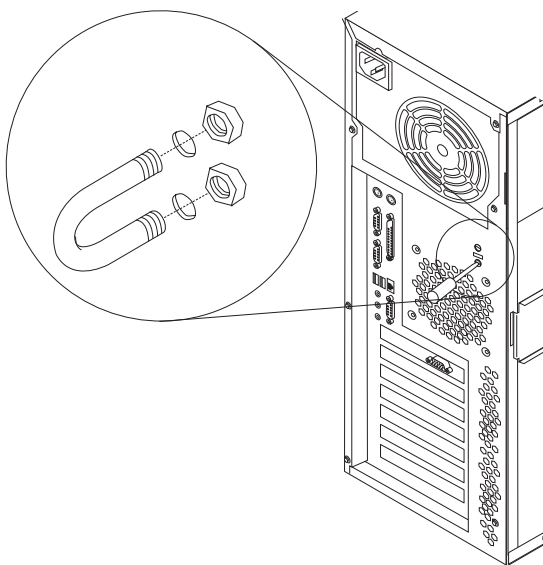
- a. Peel the plastic protective strip off the bottom of the heat sink. Make sure the square of thermal material is still on the bottom of the heat sink; if not, replace the it with a new heat sink.
 - b. Align and place the heat sink on top of the microprocessor.
 - c. Align and place the heat sink retainer over the heat sink, then snap it into place.
- If you are installing a fan sink on the microprocessor:



- a. Peel the plastic protective strip off the bottom of the fan sink. Make sure the square of thermal material is still on the bottom of the fan sink; if not, replace the it with a new fan sink.
 - b. Align and place the fan sink on top of the microprocessor.
 - c. Align and push the fan-sink retainer through the groove in the center of the fan sink.
 - d. Insert a small, flat-bladed screwdriver into the tab on the fan-sink retainer.
 - e. Press the screwdriver down to snap the fan-sink retainer into place.
 - f. Connect the fan-sink power cable to the microprocessor fan-sink connector (CPUFA1) on the system board. See “System board internal cable connectors” on page 42 for the location of the microprocessor fan-sink connector.
7. If you have other options to install or remove, do so now; otherwise, replace the support bracket assembly. See “Removing the support bracket assembly” on page 49 for details. See “System board internal cable connectors” on page 42 for the location of the fan cable connector. See “Installing the cover” on page 70 for instructions on installing the cover.
 8. Reconnect the external cables and power cords; then, turn on the peripheral devices and the server.

Installing a security U-bolt

To help prevent hardware theft, you can add a security U-bolt and cable to your server. After you add the security cable, make sure that it does not interfere with other cables that are connected to the server.



Complete the following steps to install a U-bolt:

1. Review the safety precautions listed in “Safety information” on page 125.
2. Turn off the server and peripheral devices and disconnect all external cables and power cords; then, remove the cover (see “Removing the side cover” on page 46 for details).
3. Use a screwdriver to remove the two metal knockouts.
4. Insert the U-bolt through the rear panel; then, attach and tighten the nuts.
5. If you have other options to install or remove, do so now.
6. Replace the side cover, see “Installing the cover” on page 70.
7. Thread the cable through the U-bolt and around an object that is a part of or permanently secured to the building structure or foundation, and from which it cannot be removed; then, fasten the cable ends together with a lock.

8. Reconnect the external cables and power cords, and turn on the peripheral devices and the server.

Completing the installation

Attention: For correct cooling and airflow, install the cover before turning on the server. Operating the server for extended periods of time (over 30 minutes) with the top cover removed might damage server components.

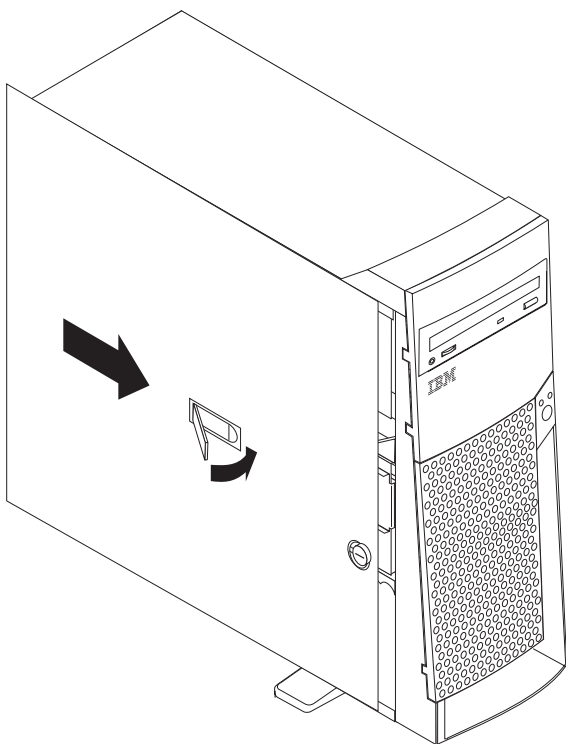
To complete the installation, you must reinstall the cover, reconnect all the cables that you disconnected earlier and, for certain options, run the Configuration/Setup Utility program. Follow the instructions in this section.

Note: If you have just plugged the power cords of the server into an electrical outlet, you will have to wait approximately 20 seconds before pressing the power-control button.

Installing the cover

The following illustration shows how install the server side cover.

Note: The illustrations in this document might differ slightly from your hardware.



Note: If you removed the support bracket assembly after you removed the cover, reinstall it before you install the cover. See “Removing the support bracket assembly” on page 49 for details.

Complete the following steps to install the server cover:

1. Clear any cables that might impede the replacement of the cover.
2. Install the side cover by placing it into position on the server. Close the cover release latch to secure the cover in place.
3. Lock the cover.
4. If you have not done so already, make sure that the two front stabilizing feet are rotated outward so that they properly support the server. Rotate each individual foot outward 90 degrees.
5. Reconnect the external cables and power cords to the server, and then plug the power cords into electrical outlets.
6. Turn on all peripheral devices; then, turn on the server.

Updating the server configuration

When you start the server for the first time after you add or remove an internal option or an external SCSI device, you might see a message telling you that the configuration has changed. The Configuration/Setup Utility program automatically starts so that you can save the new configuration information. See Chapter 4, “Configuring the server,” on page 33.

Some options have device drivers that you need to install. Refer to the documentation that comes with your option for information about installing any required device drivers.

If the server has a ServeRAID adapter installed and you have installed or removed a hard disk drive, refer to the documentation that comes with your ServeRAID adapter for information about reconfiguring your disk arrays.

Connecting external options

You can attach a SCSI storage expansion enclosure to the server.

Installation procedure

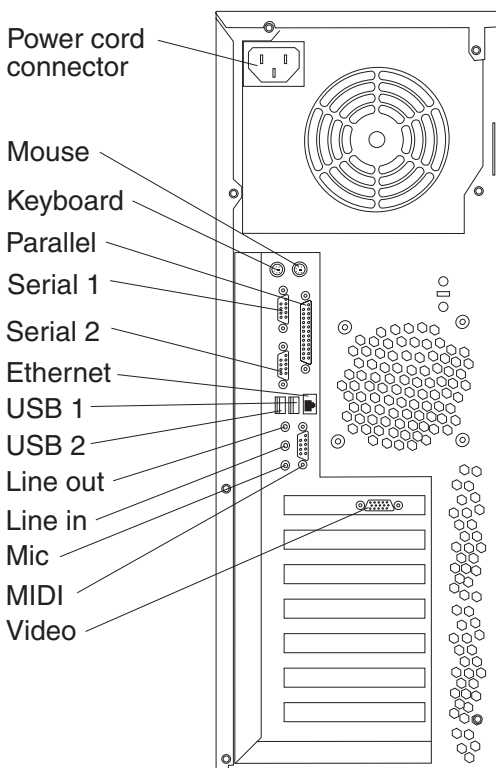
To attach an external device:

1. Read “Before you begin” on page 44 and the documentation that comes with your options.
2. Be sure the server and all attached devices are turned off.
3. Follow the instructions that come with the option to prepare it for installation and to connect it to the server.

Note: If you are attaching a SCSI device, see “Ultra 3/160 SCSI connector (some models)” on page 84 for SCSI ID and cabling information.

I/O connector locations

The following illustration shows the input/output connectors (ports) and the expansion slots on the rear of the server. For pin assignments and other details about these connectors, see “Input/output ports” on page 73.



Note: If the server is a SCSI model, the SCSI adapter will be located in PCI slot 1; the external connector will appear in the slot below the video connector. See “System and PCI extender board options connectors” on page 41 for the location of the PCI slots.

Input/output ports

This section provides information about the I/O ports on your server. These ports include the following:

- One mouse port
- One keyboard port
- One parallel port
- Two serial ports
- One Ethernet port
- Two USB ports
- Line out
- Line in
- Mic

- MIDI
- One video port
- One Ultra 3/160 SCSI port (some models)

Mouse port

The system board has one mouse port that supports a mouse or other pointing device. The mouse connector is located on the rear of your server, see “I/O connector locations” on page 72 for its location.

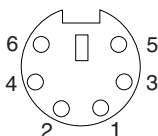


Table 7. Mouse connector pin-number assignments

| Pin | Signal |
|-----|---------------|
| 1 | Data |
| 2 | Not connected |
| 3 | Ground |
| 4 | +5 V dc |
| 5 | Clock |
| 6 | Not connected |

Keyboard port

There is one keyboard port on the rear of your server, see “I/O connector locations” on page 72 for its location.

Note: If you attach a standard (non-USB) keyboard to the keyboard connector, the USB ports and devices will be disabled during the power-on self-test.

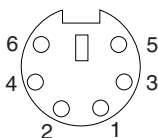


Table 8. Keyboard connector pin-number assignments

| Pin | I/O | Signal |
|-----|-----|----------------|
| 1 | I/O | Data |
| 2 | N/A | Reserved |
| 3 | N/A | Ground |
| 4 | N/A | +5 V dc |
| 5 | I/O | Keyboard clock |

Table 8. Keyboard connector pin-number assignments (continued)

| Pin | I/O | Signal |
|-----|-----|----------|
| 6 | N/A | Reserved |

Parallel connector

Your server has one parallel connector. This connector supports three standard Institute of Electrical and Electronics Engineers (IEEE) 1284 modes of operation: standard parallel port (SPP), enhanced parallel port (EPP), and extended capability port (ECP).

Viewing or changing the connector assignments: You can use the built-in Configuration/Setup Utility program to configure the parallel connector as bidirectional; that is, so that data can be both read from and written to a device. In bidirectional mode, the server supports the ECP and EPP modes.

Complete the following steps to view or change the parallel-connector assignment:

1. Restart the server and watch the monitor screen.
2. When the message Press F1 for Configuration/Setup appears, press F1.
3. When the Configuration/Setup Utility menu appears, select **Devices & I/O Ports**; then, press Enter.
4. Select the parallel connector; then, use the arrow keys to advance through the settings available.

Note: When you configure the parallel connector as bidirectional, use an IEEE 1284-compliant cable. The cable must not exceed 3 meters (9.8 feet).

5. Press Esc twice to return to the Configuration/Setup main menu; then, select **Save & Exit Setup** to exit from the Configuration/Setup Utility main menu.

Parallel connector: There is a 25-pin, female D-shell parallel connector on the rear of your server, see “I/O connector locations” on page 72 for the location of this connector. The following table shows the pin-number assignments for the parallel connector.

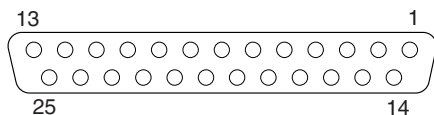


Table 9. Parallel connector pin-number assignments

| Pin | I/O | SPP/ECP Signal | EPP Signal |
|-----|-----|-----------------|----------------|
| 1 | O | -STROBE | -WRITE |
| 2 | I/O | Data 0 | Data 0 |
| 3 | I/O | Data 1 | Data 1 |
| 4 | I/O | Data 2 | Data 2 |
| 5 | I/O | Data 3 | Data 3 |
| 6 | I/O | Data 4 | Data 4 |
| 7 | I/O | Data 5 | Data 5 |
| 8 | I/O | Data 6 | Data 6 |
| 9 | I/O | Data 7 | Data 7 |
| 10 | I | -ACK | -ACK |
| 11 | I | BUSY | -WAIT |
| 12 | I | PE (paper end) | PE (paper end) |
| 13 | I | SLCT (select) | SLCT (select) |
| 14 | O | -AUTO FD (feed) | -AUTO FD |
| 15 | I | -ERROR | -ERROR |
| 16 | O | -INIT | -INIT |
| 17 | O | -SLCT IN | -SLCT IN |
| 18 | - | Ground | Ground |
| 19 | - | Ground | Ground |
| 20 | - | Ground | Ground |
| 21 | - | Ground | Ground |
| 22 | - | Ground | Ground |
| 23 | - | Ground | Ground |
| 24 | - | Ground | Ground |
| 25 | - | Ground | Ground |

Serial connectors

Your server has two standard serial connectors: Serial connector A and Serial connector B.

Some application programs require specific connectors, and some modems function properly only at certain communication connector addresses. You might need to use the Configuration/Setup Utility program to change communication connector address assignments to prevent or resolve address conflicts.

Viewing or changing the serial-connector

assignments: Complete the following steps to view or change the serial-connector assignments:

1. Restart the server and watch the monitor screen.

2. When the message Press F1 for Configuration/Setup appears, press F1.
3. When the Configuration/Setup Utility menu appears, select **Devices & I/O Ports**; then, press Enter.
4. Select the serial connector; then, use the arrow keys to advance through the available settings.
5. Press Esc twice to return to the Configuration/Setup Utility main menu; then, select **Save & Exit Setup** to exit from the Configuration/Setup Utility main menu.

Serial connectors: There are two 9-pin, male D-shell serial connectors on the rear of your server, see “I/O connector locations” on page 72 for the location of these connectors. The table below shows the pin-assignments for the serial connectors.

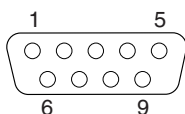


Table 10. Serial connectors pin-number assignments

| Pin | Signal | Pin | Signal |
|-----|---------------------|-----|-----------------|
| 1 | Data carrier detect | 6 | Data set ready |
| 2 | Receive data | 7 | Request to send |
| 3 | Transmit data | 8 | Clear to send |
| 4 | Data terminal ready | 9 | Ring indicator |
| 5 | Signal ground | | |

Ethernet connector

Your server comes with an integrated Ethernet controller. This controller provides an interface for connecting to 10-Mbps or 100-Mbps networks and provides full-duplex capability, which enables simultaneous transmission and reception of data on the Ethernet LAN.

To access the Ethernet connector, connect a Category 3, 4, or 5 unshielded twisted-pair (UTP) cable to the RJ-45 connector on the rear of your server. See “I/O connector locations” on page 72.

Note: The 100BASE-TX Fast Ethernet standard requires that the cabling in the network be Category 5.

Configuring the Ethernet controller: When you connect your server to the network, the Ethernet controller automatically detects the data-transfer rate (10 Mbps or 100 Mbps) on the network and then sets the controller to operate at the appropriate rate. In addition, if the Ethernet connector that your server is connected to supports

auto-negotiation, the Ethernet controller will set the appropriate duplex state. That is, the Ethernet controller will adjust to the network data rate, whether the data rate is standard Ethernet (10BASE-T), Fast Ethernet (100BASE-TX), half duplex (HDX), or FDX. The controller supports HDX and FDX modes at both speeds.

The Ethernet controller is integrated on the system board. You do not need to set any jumpers or configure the controller for your operating system before you use the Ethernet controller. However, you must install a device driver to enable your operating system to address the Ethernet controller. The device drivers are provided on the ServerGuide CDs.

Failover for redundant Ethernet: The IBM 10/100 Ethernet adapter or the IBM 10/100 Etherjet™ PCI family of adapters are optional, redundant network interface card (NIC) adapters that you can install in your server. If you install this NIC adapter and connect it to the same logical segment as the primary Ethernet controller, you can configure the server to support a *failover* function. You can configure either the integrated Ethernet controller or the NIC adapter as the primary Ethernet controller. In failover mode, if the primary Ethernet controller detects a link failure, all Ethernet traffic that is associated with it is switched to the redundant (secondary) controller. This switching occurs without any user intervention. When the primary link is restored, the Ethernet traffic switches back to the primary Ethernet controller.

High Performance Ethernet Modes: Your Ethernet controller supports optional modes, such as teaming, priority packets, and virtual LANs, which provide higher performance and throughput for your server.

Teaming Mode: Your Ethernet controller provides options, called *teaming options*. These options increase throughput and fault tolerance when running with Windows NT 4.0 or NetWare 4.1x or later.

- **Adapter Fault Tolerance (AFT)** provides automatic redundancy for your adapter. If the primary adapter fails, the secondary adapter takes over. Adapter fault tolerance supports from 2 to 4 adapters per team.
- **Adaptive Load Balancing (ALB)** enables you to balance the transmission data flow among 2 to 4 adapters. ALB also includes the AFT option. You can use ALB with any 100BASE-TX switch.
- **Cisco Fast EtherChannel (FEC)** creates a team of 2 to 4 adapters to increase transmission and reception throughput. FEC also includes the AFT option. You can only use FEC with a switch that has FEC capability.

Teaming requires you to install at least one additional Ethernet adapter. For additional information about the teaming modes, refer to the documentation that comes with these additional adapters.

Priority Packet Mode: Priority Packet is a traffic-prioritization utility that enables you to set up filters to process high-priority traffic before normal traffic. You can send information from critical nodes or applications with an indicated priority. Because you set this priority at the host or entry point of the network, the network devices can base forwarding decisions on priority information defined in the packet.

Priority Packet information is available on the IBM Networking Web site at <http://www.ibm.com/networking/support>

Priority Packet prioritizes traffic based on priority filters. These are parameters you assign to outgoing (transmit) packets. Using the Priority Filter Wizard, you can set up predefined or custom priority filters based on a node medium access control (MAC) address, Ethernet type, or by various properties of the protocol and connector. Priority Packet provides two different methods for prioritizing traffic: IEEE 802.1p tagging and High Priority Queue.

IEEE 802.1p is a new IEEE standard for tagging, or adding additional bytes of information to packets with different priority levels. Packets are tagged with 4 additional bytes, which increase the packet size and indicate a priority level. When you send these packets out on the network, the higher priority packets are transferred first. Priority packet tagging (also known as Traffic Class Expediting) enables the adapter to work with other elements of the network (such as switches and routers) to deliver priority packets first. You can assign specific priority levels from 0 (low) to 7 (high).

You can assign values to packets based on their priority when you use the IEEE 802.1p standard for packet tagging. This method requires a network infrastructure that supports packet tagging. The routing devices receiving and transferring these packets on your network must support 802.1p for tagging to be effective.

After you set up the priority filter in Priority Packet, you must start IBMSet and select **802.1p/802.1Q Tagging** on the Advanced tab.

Note: IEEE 802.1p tagging increases the size of the packets it tags. Some hubs and switches will not recognize the larger packets and will drop them.

Check your hub or switch documentation to see if they support 802.1p. (You can configure the switch to strip the tags from the packets and send it on to the next destination as normal traffic.) If these devices do not support 802.1p, or if you are not sure, use high priority queue (HPQ) to prioritize network traffic.

The requirements for effectively using IEEE 802.1p tagging are:

- The other devices receiving and routing 802.1p tagged packets must support 802.1p.
- The adapters on these devices must support 802.1p. The Ethernet controller in your xSeries 200 and all IBM 10/100 Ethernet Security Adapters support 802.1p.
- The adapter cannot be assigned to an adapter team.
- If you are setting up virtual local area networks (VLANs) and packet tagging on the same adapter, 802.1p/802.1Q tagging must be enabled on the IBMSet Advanced tab.

If your network infrastructure devices do not support IEEE 802.1p or you are not sure, you can still define filters and send packets as high priority. While HPQ does not provide the precise priority levels of 802.1p tagging, it does assign traffic as either high or low priority and sends high priority packets first. Therefore, if there are multiple applications on a system sending packets, the packets from the application with a filter are sent out first. HPQ does not change network routing, nor does it add any information to the packets.

To assign HPQ, you can specify it using Priority Packet when you create or assign a filter.

To effectively use HPQ, the adapter cannot be assigned to an adapter team.

Virtual LAN Mode: A virtual LAN is a logical grouping of network devices put together as a LAN, regardless of their physical grouping or collision domains. Using VLANs increases network performance and improves network security.

VLANs offer you the ability to group users and devices together into logical workgroups. This can simplify network administration when connecting clients to servers that are geographically dispersed across the building, campus, or enterprise network.

Typically, VLANs are configured at the switch and any computer can be a member of one VLAN per installed network adapter. Your Ethernet controller supersedes this

by communicating directly with the switch, enabling multiple VLANs on a single network adapter (up to 64 VLANs).

To set up VLAN membership, your Ethernet controller must be attached to a switch that has VLAN capability. You also need to use Windows NT 4.0 or later, or Novell NetWare 4.1x or later.

Notes:

1. Windows NT versions prior to 4.0 do not support VLANs.
2. VLANs require NT 4.0 with Service Pack 3.0 and the network driver interface specification (NDIS) driver hotfix from Microsoft.
3. In Windows NT, VLANs cannot be implemented on controllers that have been configured for teaming options. NetWare can support teaming options and VLANs on the same adapters.

Complete the following steps to join a VLAN from Windows NT 4.0:

1. Create a VLAN on the switch. Use the parameters you assign there to join the VLAN from the server. Refer to your switch documentation for more information.
2. Double-click the Network icon in the Control Panel window.
3. On the Adapters tab, select the adapter you want to be on the VLAN and select **Properties**.
4. In IBMSet, select **Join VLAN**. Note that VLANs cannot be assigned to adapters that are already defined to have an adapter teaming option.
5. Enter the VLAN ID and VLAN name. The VLAN ID must match the VLAN ID of the switch. The ID range is from 1 to 1000. The VLAN name is for information only and does not need to match the name on the switch.
6. Select **Join VLAN**. Repeat steps 3 through 5 for each VLAN you want the server to join. The VLANs you add are listed on the Adapters tab.
7. Select **Close** and restart the computer.

Ethernet connector: There is an RJ-45 Ethernet connector on the back of the server, see “I/O connector locations” on page 72 for the location of this connector. The following table shows the pin-number assignments for the Ethernet connector.

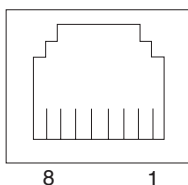


Table 11. Ethernet RJ-45 connector pin-number assignments.

| Pin | Signal | Pin | Signal |
|-----|-----------------|-----|----------------|
| 1 | + Transmit data | 5 | Not connected |
| 2 | - Transmit data | 6 | - Receive data |
| 3 | + Receive data | 7 | Not connected |
| 4 | Not connected | 8 | Not connected |

Universal Serial Bus connectors

Your server has two Universal Serial Bus (USB) connectors, which are configured automatically. USB is a serial interface standard for telephony and multimedia devices. It uses Plug and Play technology to determine the type of device that is attached to the connector.

Notes:

1. If you attach a standard (non-USB) keyboard to the keyboard connector, the USB connectors and devices will be disabled during the power-on self-test.
2. If you install a USB keyboard that has a mouse connector, the USB keyboard emulates a mouse, and you will not be able to disable the mouse settings in the Configuration/Setup Utility program.

USB cables and hubs: You need a 4-pin cable to connect devices to USB 2 or USB 3. If you plan to attach more than two USB devices, you must use a hub to connect the devices. The hub provides multiple connectors for attaching additional external USB devices.

USB technology transfers data at up to 12 megabits-per-second (Mbps) with a maximum of 127 external devices and a maximum signal distance of five meters (16 ft) per segment.

USB connectors: There are two USB connectors located on the rear of the server for attaching USB-compatible devices, see “I/O connector locations” on page 72 for the location of the USB connectors. The table below shows the pin-number assignments for the USB connectors.

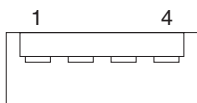
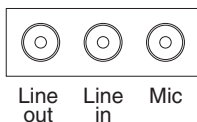


Table 12. USB connector pin-number assignments

| Pin | Signal |
|-----|--------|
| 1 | +5 V |
| 2 | -Data |
| 3 | +Data |
| 4 | Ground |

Audio connectors

The audio connectors are used to connect external audio equipment to your server, see “I/O connector locations” on page 72 for the location of these connectors.



Line out: This connector is used to send audio signals from the server to external devices, such as powered speakers with built-in amplifiers, headphones, multimedia keyboards, or the audio Line in connector on a stereo system.

Line in: This connector is used to accept audio signals from external devices, such as line output from a stereo, television, or musical instrument into the server sound system.

Mic: This connector is used to connect a microphone to your server when you want to record voice or other sounds on the hard disk drive. It might also be used by speech recognition software.

MIDI connector

The musical instrument digital interface (MIDI) connector allows your server to interact with musical instruments and other musical equipment. You might use the MIDI connector as an interface between your server and a synthesizer to edit and store sound information for the synthesizer on the server. See “I/O connector locations” on page 72 for the location of the MIDI connector. The following table shows the pin-number assignments for the MIDI connector.

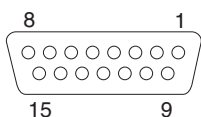


Table 13. MIDI connector pin-number assignments

| Pin | Signal | Pin | Signal | Pin | Signal |
|-----|---------------------|-----|---------------------|-----|---------------------|
| 1 | +5 V | 6 | Joystick 1 -- Y | 11 | Joystick 2 -- X |
| 2 | Joystick 1 Switch A | 7 | Joystick 1 Switch B | 12 | MIDI - OUT |
| 3 | Joystick 1 -- X | 8 | +5 V | 13 | Joystick 2 -- Y |
| 4 | Switch Common | 9 | +5 V | 14 | Joystick 2 Switch D |
| 5 | Switches Common | 10 | Joystick 2 Switch C | 15 | MIDI - IN |

Video connector

Your server uses an AGP adapter located in the AGP slot on the system board. There is a 15-pin analog video connector located on the rear of the server. See “I/O connector locations” on page 72 for the location of this connector. The table below shows the pin-number assignments for the video connector.

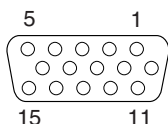


Table 14. Video connector pin-number assignments

| Pin | Signal | Pin | Signal | Pin | Signal |
|-----|---------------------|-----|-------------|-----|------------------------------------|
| 1 | Red | 6 | Ground | 11 | Not connected |
| 2 | Green or monochrome | 7 | Ground | 12 | DDC SDA |
| 3 | Blue | 8 | Ground | 13 | Horizontal synchronization (Hsync) |
| 4 | Not connected | 9 | +5 V dc DDC | 14 | Vertical synchronization (Vsync) |
| 5 | Ground | 10 | Ground | 15 | DDC SCL |

Ultra 3/160 SCSI connector (some models)

Some xSeries 200 server models come with a SCSI adapter, which supports a single Ultra 3/160/MB SCSI channel in a full-featured PCI 2.1-/2.2-compliant bus

master package. This configuration supports a zero wait state, 32-bit memory transfers at 160 Mbytes/second, when LVD SCSI peripherals are attached. This channel supports up to 15 SCSI devices. In addition, this adapter uses:

- Double-transition clocking to achieve high transfer rates
- Domain name validation to negotiate compatible data transfer speeds with each device
- Cyclic-redundancy checking, instead of the usual parity checking, to significantly improve data reliability

Note: If you install a RAID adapter, you can move the SCSI signal cable from the SCSI connector on the SCSI adapter to an internal channel connector on the RAID adapter to control the internal drives from the RAID adapter.

SCSI cabling requirements: You can install five internal SCSI devices using the SCSI signal cable that comes with your server. If you plan to attach external SCSI devices, you must order additional SCSI cables. To select and order the correct cables for use with external devices, contact your IBM reseller or IBM marketing representative. To receive an indication of SCSI hard disk drive activity, you must also connect the SCSI adapter to the SCSI LED (J3) connector on the system board. See “System and PCI extender board options connectors” on page 41 for the location of the SCSI connector.

For information about the maximum length of a SCSI cable between the terminated ends of the cable, refer to the American National Standards Institute (ANSI) SCSI standards. Adhering to these standards will help ensure that your server operates correctly.

Setting SCSI IDs: Each SCSI device connected to a SCSI controller must have a unique SCSI ID. This ID enables the SCSI controller to identify the device and ensure that different devices on the same SCSI channel do not attempt to transfer data simultaneously. SCSI devices that are connected to different SCSI channels can have duplicate SCSI IDs.

To install external SCSI devices, you must first install an optional SCSI PCI adapter. Refer to the information that is provided with the device for instructions to set its SCSI ID.

With a SCSI adapter installed in your server, you can use its 68-pin SCSI connector to connect different types of SCSI devices. The following table shows the pin-number assignments for the SCSI connector.

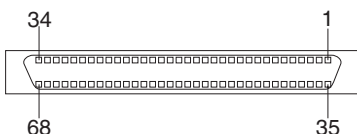


Table 15. 68-pin SCSI connector pin-number assignments

| Pin | Signal | Pin | Signal |
|-----|---------------|-----|---------------|
| 1 | +Data 12 | 35 | -Data 12 |
| 2 | +Data 13 | 36 | -Data 13 |
| 3 | +Data 14 | 37 | -Data 14 |
| 4 | +Data 15 | 38 | -Data 15 |
| 5 | +Data P1 | 39 | -Data P1 |
| 6 | +Data 0 | 40 | -Data 0 |
| 7 | +Data1 | 41 | -Data 1 |
| 8 | +Data 2 | 42 | -Data 2 |
| 9 | +Data 3 | 43 | -Data 3 |
| 10 | +Data 4 | 44 | -Data 4 |
| 11 | +Data 5 | 45 | -Data 5 |
| 12 | +Data 6 | 46 | -Data 6 |
| 13 | +Data 7 | 47 | -Data 7 |
| 14 | +Data P | 48 | -Data P |
| 15 | Ground | 49 | Ground |
| 16 | DIFFSENS | 50 | Ground |
| 17 | Term power | 51 | Term power |
| 18 | Term power | 52 | Term power |
| 19 | Reserved | 53 | Reserved |
| 20 | Ground | 54 | Ground |
| 21 | +Attention | 55 | -Attention |
| 22 | Ground | 56 | Ground |
| 23 | +Busy | 57 | -Busy |
| 24 | +Acknowledge | 58 | -Acknowledge |
| 25 | +Reset | 59 | -Reset |
| 26 | +Message | 60 | -Message |
| 27 | +Select | 61 | -Select |
| 28 | +Control/Data | 62 | -Control/Data |
| 29 | +Request | 63 | -Request |
| 30 | +Input/Output | 64 | -Input/Output |
| 31 | +Data 8 | 65 | -Data 8 |
| 32 | +Data 9 | 66 | -Data9 |
| 33 | +Data 10 | 67 | -Data 10 |
| 34 | +Data 11 | 68 | -Data 11 |

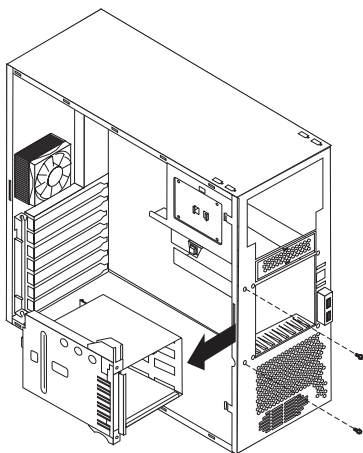
Chapter 6. FRU information (service only)

Field Replacement Units (FRUs) should be replaced by qualified service personnel only.

Hard disk drive cage

Before you begin:

- Read “Safety information” on page 125.
- Review the information in “Before you begin” on page 44.



To remove the hard disk drive cage, do the following:

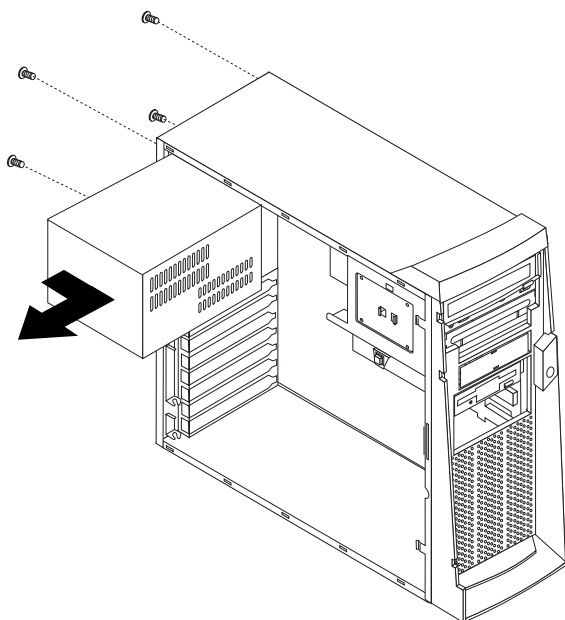
1. Power-off the server, if it is on.
2. Unplug the server.
3. Remove the front bezel (see “Removing the bezel” on page 48).
4. Remove the cover (see “Removing the side cover” on page 46).
5. Remove the support bracket (see “Removing the support bracket assembly” on page 49).
6. Remove any hard disk drives or drive fillers from the drives.
7. Disconnect the hard disk drive cables from the system board.
8. Remove the screws from the front of the hard disk drive cage.
9. Move the cage slightly in and up until it is free of the chassis and lift it out of the server.

Note: Take care not to dislodge the memory when you remove the cage.

Power supply

Before you begin:

- Read “Safety information” on page 125.
- Review the information in “Before you begin” on page 44.



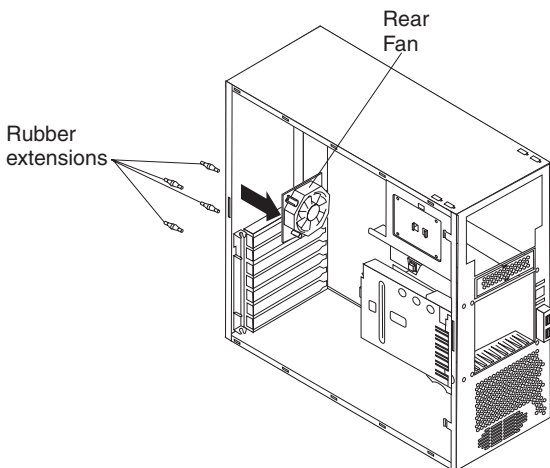
To remove the power supply, do the following:

1. Power-off the server, if it is on.
2. Unplug the server.
3. Remove the cover (see “Removing the side cover” on page 46).
4. Disconnect the power cables from the system board.
5. Remove the screws from the rear of the server.
6. Gently move the power supply away from the chassis and lift it out of the server.

Rear fan

Before you begin:

- Read “Safety information” on page 125.
- Review the information in “Before you begin” on page 44.



To remove the rear fan, do the following:

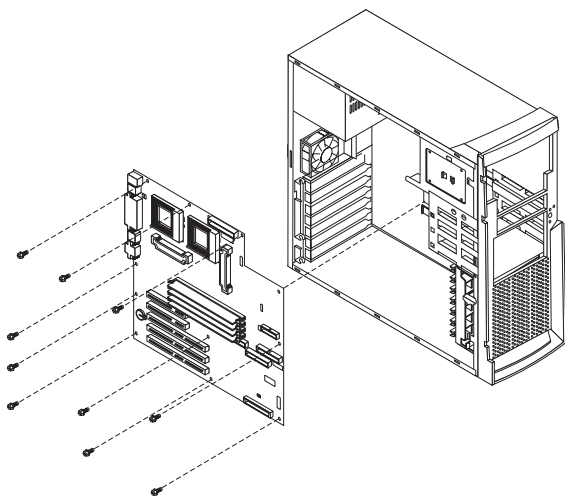
1. Power-off the server, if it is on.
2. Unplug the server.
3. Remove the cover (see “Removing the side cover” on page 46).
4. Remove the support bracket (see “Removing the support bracket assembly” on page 49).
5. Remove the fan cable from the system board.
6. Use side cutters to sever the four rubber extensions on the outside of the server.
7. Gently pry the fan away from the server and lift it up and out.
8. To install the new fan assembly, place the fan in position at the rear of the server.
9. Guide the rubber extensions through the apertures.
10. Use needle-nosed pliers to pull the extensions through the apertures.
11. Reconnect cables.

System board

Before you begin:

- Read “Safety information” on page 125.
- Review the information in “Before you begin” on page 44.

Note: It is recommended that the server be placed on its left side before performing this service procedure. Rotate the feet in toward the server so they do not detach due to the weight of the server.



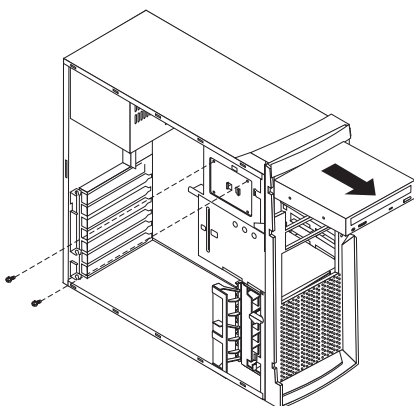
To remove the system board, do the following:

1. Power-off the server, if it is on.
2. Unplug the server.
3. Remove the cover (see “Removing the side cover” on page 46).
4. Remove the front bezel (see “Removing the bezel” on page 48).
5. Remove the support bracket (see “Removing the support bracket assembly” on page 49).
6. Disconnect the cables.
7. Remove the adapter cards and both adapter retaining brackets (see “Installing an adapter” on page 51).
8. Remove the hot-swap hard disk drive cage (see “Hard disk drive cage” on page 87).
9. Remove memory modules (see “Installing memory modules” on page 61).
10. Remove microprocessors and/or terminator cards (see “Removing and installing a microprocessor” on page 63).
11. Remove screws and lift the system board out of the server.

CD-ROM drive

Before you begin:

- Read “Safety information” on page 125.
- Review the information in “Before you begin” on page 44.



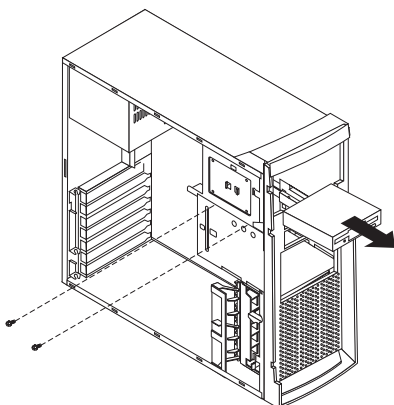
To remove the CD-ROM drive, do the following:

1. Power-off the server, if it is on.
2. Unplug the server.
3. Remove the cover (see “Removing the side cover” on page 46).
4. Disconnect the cables.
5. Remove the screws from the CD-ROM drive cage.
6. Gently slide the CD-ROM drive toward the front of the server and lift it out.

Floppy disk drive

Before you begin:

- Read “Safety information” on page 125.
- Review the information in “Before you begin” on page 44.



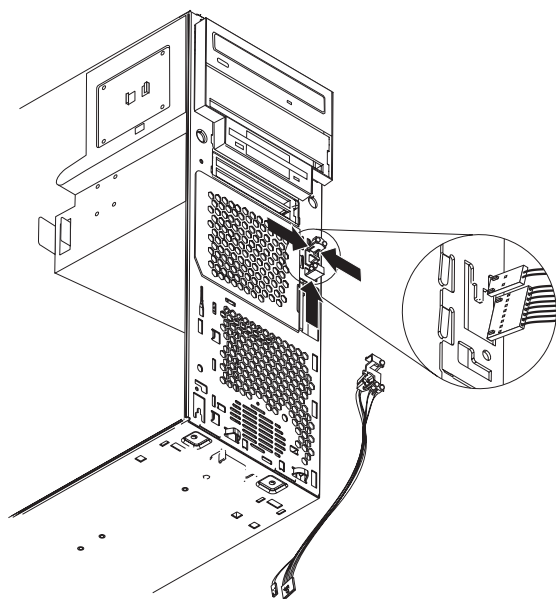
To remove the floppy disk drive, do the following:

1. Power-off the server, if it is on.
2. Unplug the server.
3. Remove the cover (see “Removing the side cover” on page 46).
4. Disconnect the cables.
5. Remove the screws from the floppy disk drive cage.
6. Gently slide the floppy disk drive toward the front of the server and lift it out.

Button kit

Before you begin:

- Read “Safety information” on page 125.
- Review the information in “Before you begin” on page 44.



To remove the button kit, do the following:

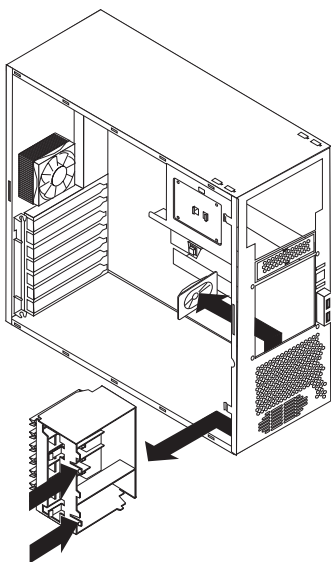
1. Power-off the server, if it is on.
2. Unplug the server.
3. Remove the cover (see “Removing the side cover” on page 46).
4. Remove the front bezel (see “Removing the bezel” on page 48).
5. Remove the hot-swap hard disk drive (see “Hard disk drive cage” on page 87).

6. Disconnect the cable of the button kit from the system board.
7. Place a screwdriver against the bottom release latch of the button kit and gently press upward and slide the latch through the aperture.
8. Gently pinch together the upper release latches and slide the latches through the aperture and remove the button kit.

Guide assembly / speaker

Before you begin:

- Read “Safety information” on page 125.
- Review the information in “Before you begin” on page 44.



To remove the speaker, do the following:

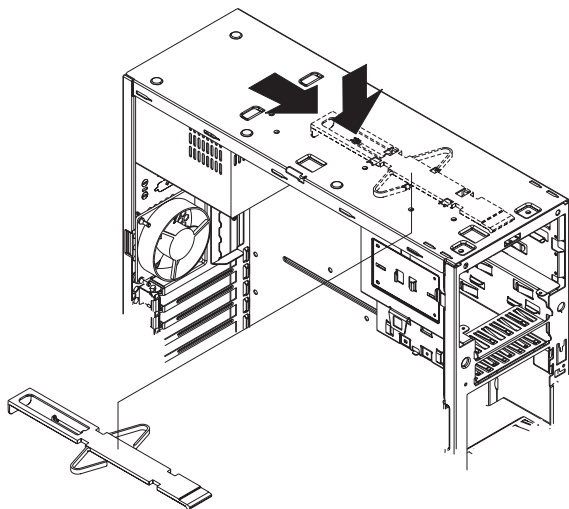
1. Power-off the server, if it is on.
2. Unplug the server.
3. Remove the cover (see “Removing the side cover” on page 46).
4. Remove the front bezel (see “Removing the bezel” on page 48).
5. Remove the support bracket (see “Removing the support bracket assembly” on page 49).
6. Remove all adapter cards.
7. Unplug the speaker from the system board.

8. Gently push the two tabs of the adapter guide assembly inward until the assembly is released; lift it up and out of the server.
9. Slide the speaker up and out of the server.

Bezel release latch

Before you begin:

- Read “Safety information” on page 125.
- Review the information in “Before you begin” on page 44.



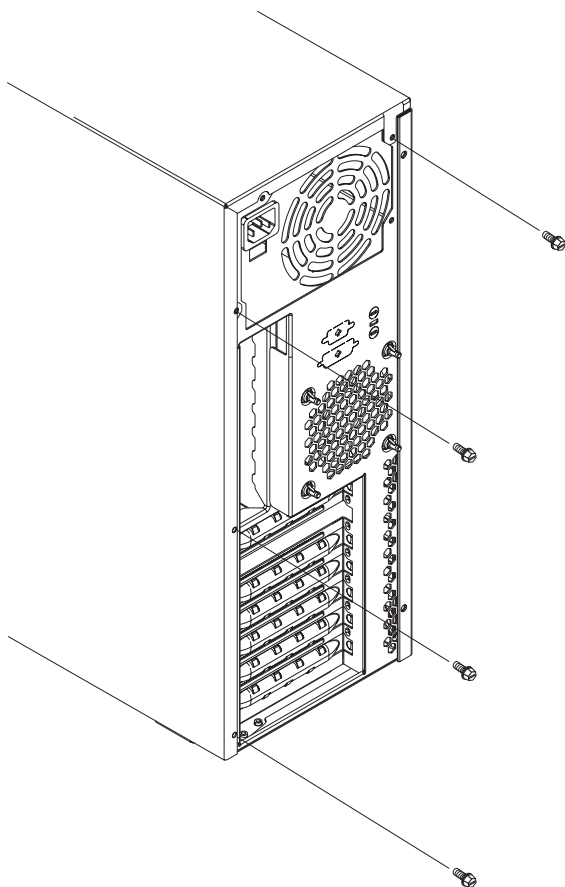
To remove the bezel release latch, do the following:

1. Power-off the server, if it is on.
2. Unplug the server.
3. Remove the cover (see “Removing the side cover” on page 46).
4. Remove the front bezel (see “Removing the bezel” on page 48).
5. Remove the handle assembly (see “Handle assembly” on page 96).
6. Remove the top/side cover (see “Top/side cover” on page 95).
7. Press down on the tab.
8. From the underside, grasp the bezel release latch in the center and gently pull it back and away from the server.

Top/side cover

Before you begin:

- Read “Safety information” on page 125.
- Review the information in “Before you begin” on page 44.



To remove the top/side cover, do the following:

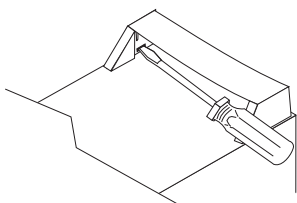
1. Power-off the server, if it is on.
2. Unplug the server.
3. Remove the cover (see “Removing the side cover” on page 46).
4. Remove the front bezel (see “Removing the bezel” on page 48).
5. Remove the handle assembly (see “Handle assembly” on page 96).

6. Remove the four screws from the back of the server and put them in a safe place.
7. Using a screwdriver, gently pry the cover away from the server in the rear and slide the unit away from the server.

Handle assembly

Before you begin:

- Read “Safety information” on page 125.
- Review the information in “Before you begin” on page 44.



To remove the handle cap, do the following:

1. Power-off the server, if it is on.
2. Unplug the server.
3. Use a flathead screwdriver to gently press in and down on the tabs located on the interior side wall of the handle.
4. Lift up on the handle cap to separate it from the handle support.

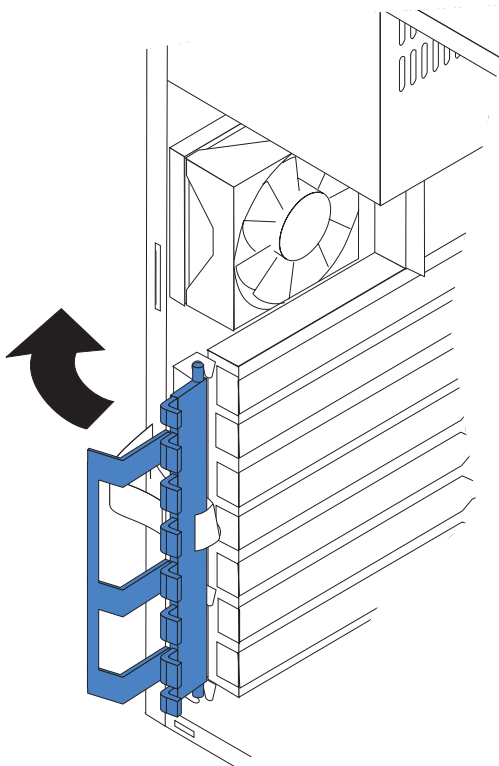
To remove the handle support, do the following:

1. Power-off the server, if it is on.
2. Unplug the server.
3. Firmly grasp the handle support and slide it away from the front bezel.
4. Lift up on the handle support to remove it from the slots in the top of the chassis.

Adapter retainer

Before you begin:

- Read “Safety information” on page 125.
- Review the information in “Before you begin” on page 44.



To remove the adapter retainer, do the following:

1. Power-off the server, if it is on.
2. Unplug the server.
3. Remove the cover (see “Removing the side cover” on page 46).
4. Remove all adapter cards (see “Installing an adapter” on page 51).
5. Rotate the adapter retainer to the open position.
6. Grasp the adapter retainer and gently slide the top and bottom tabs out of the notches.

Chapter 7. Symptom-to-FRU index

This index supports xSeries 200 servers.

Notes:

1. Check the configuration before you replace a FRU. Configuration problems can cause false errors and symptoms.
2. The default configuration can be loaded by starting the system and then pressing the reset button four times, waiting 15 seconds between each press. Once the configuration has reset to the default, it must be saved in Setup to be stored in CMOS.
3. For IBM devices not supported by index, refer to the manual for that device.
4. Always start with Chapter 1, "General checkout," on page 1.

The Symptom-to-FRU lists symptoms, errors, and the possible causes. The most likely cause is listed first. Use this Symptom-to-FRU index to help you decide which FRUs to have available when servicing the computer. The POST BIOS displays POST error codes and messages on the screen.

Beep symptoms

Beep symptoms are short tones or a series of short tones separated by pauses (intervals without sound). See the following examples.

Note: One beep after successfully completing POST indicates the system is functioning properly.

| Beeps | Description |
|-------|--|
| 1-2-3 | <ul style="list-style-type: none">• One beep• A pause (or break)• Two beeps• A pause (or break)• Three Beeps |
| 4 | Four continuous beeps |

| Beep/ Symptom | FRU/Action |
|-------------------------------------|---|
| 1-1-3 (CMOS write/read test failed) | <ol style="list-style-type: none">1. Battery2. System Board |

| Beep/ Symptom | FRU/Action |
|---|---|
| 1-1-4 (BIOS EEPROM checksum failed) | 1. System Board |
| 1-2-1 (Programmable Interval Timer failed) | 1. System Board |
| 1-2-2 (DMA initialization failed) | 1. System Board |
| 1-2-3 (DMA page register write/read failed) | 1. System Board |
| 1-2-4 (RAM refresh verification failed) | 1. DIMM 2. System Board |
| 1-3-1 (1st 64K RAM test failed) | 1. DIMM 2. System Board |
| 1-3-2 (1st 64K RAM parity test failed) | 1. DIMM 2. Processor 3. System Board |
| 1-4-3 (Interrupt vector loading test failed) | 1. System Board |
| 2-1-1 (Secondary DMA register failed) | 1. System Board |
| 2-1-2 (Primary DMA register failed) | 1. System Board |
| 2-1-3 (Primary interrupt mask register failed) | 1. System Board |
| 2-1-4 (Secondary interrupt mask register failed) | 1. System Board |
| 2-2-1 (Interrupt vector loading failed) | 1. System Board |

| Beep/ Symptom | FRU/Action |
|--|---|
| 2-2-2 (Keyboard controller failed) | 1. System Board 2. Keyboard |
| 2-2-3 (CMOS power failure and checksum checks failed) | 1. Battery 2. System board |
| 2-2-4 (CMOS configuration info validation failed) | 1. Battery 2. System board |
| 2-3-1 (Screen initialization failed) | 1. Jumper on J28 2. System Board |
| 2-3-2 (Screen memory failed) | 1. System board |
| 2-3-3 (Screen retrace failed) | 1. System board |
| 2-3-4 (Search for video ROM failed) | 1. System board |
| 2-4-1 (Video failed, screen believed operable) | 1. System board |
| 3-1-1 (Timer tick interrupt failed) | 1. System Board |
| 3-1-2 (Interval timer channel 2 failed) | 1. System Board |
| 3-1-3 (RAM test failed above address OFFFFH) | 1. DIMM 2. Memory card 3. System board |
| 3-1-4 (Time-of-Day clock failed) | 1. Battery 2. System Board |
| 3-2-1 (Serial port failed) | 1. System board |

| Beep/ Symptom | FRU/Action |
|---|--|
| 3-2-2 (Parallel port failed) | 1. System board |
| 3-2-3 (Math coprocessor failed) | 1. Optional processor (if installed) 2. Processor 3. System board |
| 3-2-4 (Failure comparing CMOS memory size against actual) | 1. DIMM 2. Battery 3. System board |
| 3-3-1 (Memory size mismatch occurred, see "Memory Settings" on page 36) | 1. DIMM 2. System board 3. Battery |
| 3-3-2 (Critical SMBUS error occurred) (I2C bus error) | 1. Disconnect the server power cord from outlet, wait 30 seconds and retry. 2. System Board 3. DIMMs 4. Power Supply 5. I2C Cable |
| 3-3-3 (No operational memory in system) | 1. Install or reseal the memory modules, then do a 3 boot reset. (See "Using the Configuration/Setup Utility program" on page 33.) 2. DIMMs 3. System Board |
| Two Short Beeps (Information only, the configuration has changed) | 1. Run Diagnostics 2. Run Configuration/Setup |
| Three Short Beeps | 1. DIMM 2. System Board |
| One Continuous Beep | 1. Processor 2. Optional Processor (if installed) 3. System Board |
| Repeating Short Beeps | 1. Keyboard 2. System Board |
| One Long and One Short Beep | 1. Video adapter (if present) 2. System Board |

| Beep/ Symptom | FRU/Action |
|------------------------------------|--|
| One Long and Two Short Beeps | <ol style="list-style-type: none"> 1. Video adapter (if present) 2. System Board |
| Two Long and Two Short Beeps | <ol style="list-style-type: none"> 1. Video adapter |

No beep symptoms

| No Beep Symptom | FRU/Action |
|---|---|
| No beep and the system operates correctly. | <ol style="list-style-type: none"> 1. Check speaker cables 2. Speaker 3. System board |
| No Beeps occur after successfully completing POST | <ol style="list-style-type: none"> 1. Check speaker connections 2. Speaker 3. System board |
| No ac power | <ol style="list-style-type: none"> 1. Check the power cord. 2. Power supply. |
| No beep and no video | <ol style="list-style-type: none"> 1. See “Undetermined problems” on page 116 |

Diagnostic error codes

Note: In the following error codes, if *XXX* is *000*, *195*, or *197* **do not** replace a FRU. The description for these error codes are:

- 000** The test passed.
- 195** The **Esc** key was pressed to abort the test.
- 197** This is a warning error and may not indicate a hardware failure.

For all error codes, replace/follow the FRU/Action indicated.

| Error Code/Symptom | FRU/Action |
|--|---|
| 001-XXX-000 (Failed core tests) | <ol style="list-style-type: none"> 1. System Board |

| Error Code/Symptom | FRU/Action |
|--|--|
| 001-XXX-001 (Failed core tests) | 1. System Board |
| 001-250-000 (Failed System Board ECC) | 1. System Board |
| 001-250-001 (Failed System Board ECC) | 1. System Board |
| 005-XXX-000 (Failed Video test) | 1. Video Adapter (if installed) 2. System Board |
| 011-XXX-000 (Failed COM1 Serial Port test) | 1. System Board |
| 011-XXX-001 (Failed COM2 Serial Port test) | 1. System Board |
| 014-XXX-000 (Failed Parallel Port test) | 1. System Board |
| 015-XXX-001 (USB interface not found, board damaged) | 1. System Board |
| 015-XXX-015 (Failed USB External Loopback test) | 1. Make sure parallel port is not disabled 2. Re-run USB External Loopback test 3. System Board |
| 015-XXX-198 (USB device connected during USB test) | 1. Remove USB devices from USB1 and USB2 2. Re-run test 3. System Board |
| 020-XXX-000 (Failed PCI Interface test) | 1. System Board |
| 030-XXX-000 (Failed Internal SCSI interface test) | 1. System Board |
| 030-XXX-00N (Failed SCSI test on PCI slot N. Check system error log before replacing a FRU.) | 1. Adapter in Slot N |
| 035-XXX-099 | 1. No adapters were found. 2. If adapter is installed re-check connection. |

| Error Code/Symptom | FRU/Action |
|--|--|
| 035-XXX-S99 (Failed RAID test on PCI slot S. S = number of failing PCI slot. Check System Error Log before replacing a FRU.) | <ol style="list-style-type: none"> Adapter SCSI Backplane Cable |
| 035-XXX-SNN (Check System Error Log before replacing a FRU. S = number of failing PCI slot; NN = SCSI ID of failing fixed disk.) | <ol style="list-style-type: none"> Fixed Disk with SCSI ID NN on RAID adapter in PCI slot S. |
| 035-253-S99 (RAID adapter initialization failure) | <ol style="list-style-type: none"> ServeRAID Adapter in slot S is not configured properly. Obtain the basic and extended configuration status and refer to the ServeRAID Hardware Maintenance Manual for more information. Cable Adapter |
| 075-XXX-000 (Failed Power Supply test) | <ol style="list-style-type: none"> Power Supply |
| 089-XXX-001 (Failed Microprocessor test) | <ol style="list-style-type: none"> Microprocessor |
| 089-XXX-002 (Failed Optional Microprocessor test) | <ol style="list-style-type: none"> Optional Microprocessor 2 |
| 180-XXX-003 (Failed System Board LED test) | <ol style="list-style-type: none"> System Board |
| 201-XXX-0NN (Failed Memory test, see "Memory Settings" on page 36.) NN = DIMM location. | <ol style="list-style-type: none"> DIMM Location J1-J4 Memory card |
| 201-XXX-999 (Multiple DIMM failure, see error text.) | <ol style="list-style-type: none"> See error text for failing DIMMs |
| 202-XXX-001 (Failed System Cache test) | <ol style="list-style-type: none"> Microprocessor CPU 1 |

| Error Code/Symptom | FRU/Action |
|--|--|
| 202-XXX-002 (Failed System Cache test) | 1. Microprocessor CPU 2 |
| 206-XXX-000 (Failed Diskette Drive test) | 1. Cable 2. Diskette Drive 3. System Board |
| 215-XXX-000 (Failed IDE CD-ROM test) | 1. CD-ROM Drive Cables 2. CD-ROM Drive 3. System Board |
| 217-XXX-000 (Failed BIOS Fixed Disk test) Note: If RAID is configured, the fixed disk number refers to the RAID logical array. | 1. Fixed Disk 1 |
| 217-XXX-001 (Failed BIOS Fixed Disk test) Note: If RAID is configured, the fixed disk number refers to the RAID logical array. | 1. Fixed Disk 2 |
| 217-XXX-002 (Failed BIOS Fixed Disk test) Note: If RAID is configured, the fixed disk number refers to the RAID logical array. | 1. Fixed Disk 3 |
| 264-XXX-0NN (NN = SCSI ID of failing Tape Drive) | 1. Tape Cartridge, if user executed the Read/Write Tape Drive test (XXX = 256) 2. SCSI or power cable connected to the tape drive with SCSI ID NN 3. Tape drive with SCSI ID NN – refer to Help and Service Information appendix of tape drive's User Guide. 4. I/O Legacy Board or SCSI Controller – run SCSI Controller diagnostic to determine if SCSI bus is functioning properly. |
| 264-XXX-999 (Errors on multiple tape drives, see error text for more info) | 1. See error messages/text in the PC Doctor error log for detailed information on each individual tape drive error. |

| Error Code/Symptom | FRU/Action |
|--|--|
| 301-XXX-000 (Failed Keyboard test) | 1. Keyboard |
| 405-XXX-000 (Failed Ethernet test on controller on the System Board) | 1. Verify that Ethernet is not disabled in BIOS. 2. System Board |
| 405-XXX-00N (Failed Ethernet test on adapter in PCI slot N) | 1. Adapter in PCI slot N. 2. System Board |
| 415-XXX-000 (Failed Modem test) | 1. Cable 2. Modem 3. System Board |

Error symptoms

| General | FRU/Action |
|---|---|
| CD is not working properly. | 1. Clean the CD. 2. Run CD-ROM diagnostics. 3. CD-ROM Drive |
| CD-ROM drive tray is not working. (The server must be powered-on.) | 1. Insert the end of a paper clip into the manual tray-release opening. 2. Run CD-ROM diagnostics. 3. CD-ROM Drive |
| CD-ROM drive is not recognized. | 1. Run Configuration/Setup, enable primary IDE channel. 2. Check cables and jumpers. 3. Check for correct device driver. 4. Run CD-ROM diagnostics. 5. CD-ROM drive 6. System Board |
| Power switch does not work. | 1. Verify that switch number 5 of switch block is Off. 2. Power Switch Assembly 3. System Board |
| CD-ROM drive cable is not plugged in. | 1. Make sure CD-ROM drive cable is plugged in. |

| General | FRU/Action |
|---|--|
| Diskette drive in-use light stays on, or the system bypasses the diskette drive, or the diskette drive does not work. | <ol style="list-style-type: none"> If there is a diskette in the drive, verify that: <ol style="list-style-type: none"> The diskette drive is enabled in the Configuration/Setup utility program. The diskette is good and not damaged. (Try another diskette if you have one.) The diskette is inserted correctly in the drive. The diskette contains the necessary files to start the server. The software program is OK. Cable is installed correctly (proper orientation) Run Diskette Drive Diagnostics. Cable Diskette Drive System Board |
| Monitor problems (general). Some IBM monitors have their own self-tests. If you suspect a problem with the monitor, refer to the information that comes with the monitor for adjusting and testing instructions. | <ol style="list-style-type: none"> Monitor Run Video Diagnostics. If diagnostics pass, the problem may be a video driver. Display Adapter / System Board |
| System Error and DIMM X LED on | <ol style="list-style-type: none"> Replace DIMM X |
| System Error and CPU X LED on | <ol style="list-style-type: none"> Replace CPU X |

| Setup | Action |
|---|---|
| <i>Netfinity Setup and Installation CD won't start.</i> | <ul style="list-style-type: none"> Be sure the server is supported; all Netfinity servers with a startable (bootable) CD-ROM drive are supported. If the startup (boot) sequence settings have been altered, be sure the CD-ROM is first in the boot sequence. If more than one CD-ROM drive is installed, be sure that only one drive is set as the primary drive. Start the CD from the primary drive. |

| Setup | Action |
|---|--|
| ServeRAID program cannot view all installed drives - or - cannot install NOS. | <ul style="list-style-type: none"> • Be sure there are no duplicate SCSI IDs or IRQ assignments. • Be sure that the hard disk drive is connected properly. |
| The <i>Operating System Installation</i> program continuously loops. | Free up more space on the hard disk. |
| ServerGuide won't start <i>your</i> NOS CD. | Be sure the NOS CD you have is supported by ServerGuide. See the <i>Netfinity Setup and Installation</i> CD label for a list of NOS versions supported. |
| Can't install NOS - option is grayed out. | Either there is no logical drive defined (ServeRAID systems) or the ServerGuide system partition is not present. Run the setup and configuration program. |

| Setup | Action |
|---|---|
| <i>Netfinity Setup and Installation CD</i> won't start. | <ul style="list-style-type: none"> • Be sure the server is supported; all Netfinity servers with a startable (bootable) CD-ROM drive are supported. • If the startup (boot) sequence settings have been altered, be sure the CD-ROM is first in the boot sequence. • If more than one CD-ROM drive is installed, be sure that only one drive is set as the primary drive. Start the CD from the primary drive. |
| ServeRAID program cannot view all installed drives - or - cannot install NOS. | <ul style="list-style-type: none"> • Be sure there are no duplicate SCSI IDs or IRQ assignments. • Be sure that the hard disk drive is connected properly. |
| The <i>Operating System Installation</i> program continuously loops. | Free up more space on the hard disk. |
| ServerGuide won't start <i>your</i> NOS CD. | Be sure the NOS CD you have is supported by ServerGuide. See the <i>Netfinity Setup and Installation</i> CD label for a list of NOS versions supported. |
| Can't install NOS - option is grayed out. | Either there is no logical drive defined (ServeRAID systems) or the ServerGuide system partition is not present. Run the setup and configuration program. |

| TechConnect CD | Action |
|---|--|
| Can't start TechConnect CD. | Be sure you're starting the CD on a system with Microsoft Windows installed. |
| Can't view publications from TechConnect CD, or text is unreadable. | Be sure you have the Adobe reader installed (available from the TechConnect CD). |

| Diskette Factory CD | Action |
|---|---|
| Get "time out" or "Unknown host" errors | Be sure you have access to the Internet through FTP directly. |

POST error codes

In the following error codes, *X* can be any number or letter.

| Error Code/Symptom | FRU/Action |
|---|---|
| 062 (Three consecutive boot failures using the default configuration.) | <ol style="list-style-type: none"> Run Configuration/Setup Battery System Board Microprocessor |
| 101, 102, 106 (System and microprocessor error) | <ol style="list-style-type: none"> System Board |
| 111 (Channel check error) | <ol style="list-style-type: none"> Failing adapter DIMM System board |
| 114 (Adapter read-only memory error) | <ol style="list-style-type: none"> Failing adapter Run diagnostics |
| 129 (Internal cache error) | <ol style="list-style-type: none"> Microprocessor Optional microprocessor (if installed) |
| 151 (Real time clock error) | <ol style="list-style-type: none"> Run Diagnostics Battery System Board |
| 161 (Real time clock battery error) | <ol style="list-style-type: none"> Run Configuration/Setup Battery System Board |

| Error Code/Symptom | FRU/Action |
|--|---|
| 162 (Device Configuration Error) Note: Be sure to load the default settings and any additional desired settings; then, save the configuration. | <ol style="list-style-type: none"> 1. Run Configuration/Setup 2. Battery 3. Failing Device 4. System Board |
| 163 (Real-Time Clock error) | <ol style="list-style-type: none"> 1. Run Configuration/Setup 2. Battery 3. System Board |
| 164 (Memory configuration changed, see "Memory Settings" on page 36.) | <ol style="list-style-type: none"> 1. Run Configuration/Setup 2. DIMM 3. System Board |
| 175 (Hardware error) | <ol style="list-style-type: none"> 1. System Board |
| 176, 177, 178 (Security hardware error) | <ol style="list-style-type: none"> 1. Run Configuration/Setup 2. System Board |
| 184 (Power-on password corrupted) | <ol style="list-style-type: none"> 1. Run Configuration/Setup 2. System Board |
| 185 (Drive startup sequence information corrupted) | <ol style="list-style-type: none"> 1. Run Configuration/Setup 2. System Board |
| 186 (Security hardware control logic failed) | <ol style="list-style-type: none"> 1. Run Configuration/Setup 2. System Board |
| 187 (VPD serial number not set.) | <ol style="list-style-type: none"> 1. Set serial number in Setup 2. System Board |
| 188 (Bad EEPROM CRC #2) | <ol style="list-style-type: none"> 1. Run Configuration/Setup 2. System Board |
| 189 (Three attempts were made to access the server with invalid passwords) | <ol style="list-style-type: none"> 1. Run Configuration/Setup, enter the administrator password 2. System Board. |

| Error Code/Symptom | FRU/Action |
|---|---|
| 201 (Memory test error, see "Memory Settings" on page 36.) If the server does not have the latest level of BIOS installed, update the BIOS to the latest level and run the diagnostic program again. | <ol style="list-style-type: none"> 1. Run memory diagnostics. 2. DIMM 3. System Board |
| 229 (Cache error) | <ol style="list-style-type: none"> 1. Microprocessor 2. Optional microprocessor (if installed) |
| 289 (DIMM has been disabled by user or system, see "Memory Settings" on page 36.) | <ol style="list-style-type: none"> 1. Run Configuration/Setup, if disabled by user 2. Disabled DIMM, if not disabled by user. |
| 301 (Keyboard or keyboard controller error) | <ol style="list-style-type: none"> 1. Keyboard 2. System Board |
| 303 (Keyboard controller error) | <ol style="list-style-type: none"> 1. System Board 2. Keyboard |
| 602 (Invalid diskette boot record) | <ol style="list-style-type: none"> 1. Diskette 2. Diskette Drive 3. Cable 4. System Board |
| 604 (Diskette drive error) | <ol style="list-style-type: none"> 1. Run Configuration/Setup and Diagnostics 2. Diskette Drive 3. Drive Cable 4. System Board |
| 662 (Diskette drive configuration error) | <ol style="list-style-type: none"> 1. Run Configuration/Setup and Diagnostics 2. Diskette Drive 3. Drive Cable 4. System Board |
| 962 (Parallel port error) | <ol style="list-style-type: none"> 1. Disconnect external cable on parallel port. 2. Run Configuration/Setup 3. System Board |

| Error Code/Symptom | FRU/Action |
|--|--|
| 11XX (System board serial port 1 or 2 error) | <ol style="list-style-type: none"> 1. Disconnect external cable on serial port. 2. Run Configuration/Setup 3. System Board |
| 1162 (Serial port configuration conflict) | <ol style="list-style-type: none"> 1. Disconnect external cable on serial port 2. Run Configuration/Setup 3. System board |
| 1200 (microprocessor machine check) | <ol style="list-style-type: none"> 1. Microprocessor |
| 1800 (No more hardware interrupt available for PCI adapter) | <ol style="list-style-type: none"> 1. Run Configuration/Setup 2. Failing Adapter 3. System Board |
| 1962 (Drive does not contain a valid boot sector) | <ol style="list-style-type: none"> 1. Verify a bootable operating system is installed. 2. If RAID system, refer to the Hardware Maintenance Manual for the specific RAID adapter. 3. Run Diagnostics 4. Hard Disk Drive 5. Cable 6. SCSI Backplane 7. System Board |
| 2400 (Video controller test failure) | <ol style="list-style-type: none"> 1. Video Adapter (if installed) 2. System Board |
| 2462 (Video memory configuration error) | <ol style="list-style-type: none"> 1. Video Adapter (if installed) 2. System Board |
| 5962 (IDE CD-ROM configuration error) | <ol style="list-style-type: none"> 1. Run Configuration/Setup 2. CD-ROM Drive 3. CD-ROM Power Cable 4. IDE Cable 5. System Board 6. Battery |
| 8603 (Pointing Device Error) | <ol style="list-style-type: none"> 1. Pointing Device 2. System Board |
| 00012000 (Processor machine check) | <ol style="list-style-type: none"> 1. Update BIOS 2. Replace microprocessor |

| Error Code/Symptom | FRU/Action |
|--|--|
| 00019501 (Microprocessor 1 is not functioning - check VRM and processor LEDs) | <ol style="list-style-type: none"> 1. Microprocessor 1 2. System Board |
| 00019502 (Microprocessor 2 is not functioning - check VRM and processor LEDs) | <ol style="list-style-type: none"> 1. Microprocessor 2 2. System Board |
| 00019701 (Microprocessor 1 failed BIST) | <ol style="list-style-type: none"> 1. Microprocessor 1 2. System Board |
| 00019702 (Microprocessor 2 failed BIST) | <ol style="list-style-type: none"> 1. Microprocessor 2 2. System Board |
| 00180100 (No room for PCI option ROM) | <ol style="list-style-type: none"> 1. Run Configuration/Setup 2. Failing Adapter 3. System Board |
| 00180200 (No more I/O space available for PCI adapter) | <ol style="list-style-type: none"> 1. Run Configuration/Setup 2. Failing Adapter 3. System Board |
| 00180300 (No more memory (above 1MB for PCI adapter)) | <ol style="list-style-type: none"> 1. Run Configuration/Setup 2. Failing Adapter 3. System Board |
| 00180400 (No more memory (below 1MB for PCI adapter)) | <ol style="list-style-type: none"> 1. Run Configuration/Setup 2. Failing Adapter 3. System Board |
| 00180500 (PCI option ROM checksum error) | <ol style="list-style-type: none"> 1. Remove Failing PCI Card 2. System Board |
| 00180600 (PCI device built-in self test failure) | <ol style="list-style-type: none"> 1. Run Configuration/Setup 2. Failing Adapter 3. System Board |
| 00180700 (xxxxyyyy planar PCI device not responding (where xxxx is PCI vendor ID and yyyy is PCI device ID)) | <ol style="list-style-type: none"> 1. System Board 2. PCI Card |
| 00180800 (Unsupported PCI device installed) | <ol style="list-style-type: none"> 1. System Board 2. PCI Card |

| Error Code/Symptom | FRU/Action |
|--|---|
| 00181000 (PCI error) | <ol style="list-style-type: none"> 1. System Board 2. PCI Card |
| 01295085 (ECC checking hardware test error) | <ol style="list-style-type: none"> 1. System Board 2. Microprocessor |
| 01298001 (No update data for microprocessor 1) | <ol style="list-style-type: none"> 1. Ensure all microprocessors are the same stepping level and cache size. 2. Microprocessor 1 |
| 01298002 (No update data for microprocessor 2) | <ol style="list-style-type: none"> 1. Ensure all microprocessors are the same stepping level and cache size. 2. Microprocessor 2 |
| 01298101 (Bad update data for microprocessor 1) | <ol style="list-style-type: none"> 1. Ensure all microprocessors are the same stepping level and cache size. 2. Microprocessor 1 |
| 01298102 (Bad update data for microprocessor 2) | <ol style="list-style-type: none"> 1. Ensure all microprocessors are the same stepping level and cache size. 2. Microprocessor 2 |
| 01298200 (Microprocessor speed mismatch) | <ol style="list-style-type: none"> 1. Ensure all microprocessors are the same speed. |
| I9990301 (Fixed boot sector error) | <ol style="list-style-type: none"> 1. Hard Disk Drive 2. If RAID system, refer to the Hardware Maintenance Manual for the specific RAID adapter. 3. SCSI Backplane 4. Cable 5. System Board |
| I9990305 (Fixed boot sector error, no operating system installed) | <ol style="list-style-type: none"> 1. Install operating system to hard disk drive. |
| I9990650 (AC power has been restored) | <ol style="list-style-type: none"> 1. Check cable 2. Check for interruption of power supply 3. Power Cable |
| Other numbers | Follow instructions on screen. |

Processor board LEDs

Table 16.

| LED | Cause |
|--------|---|
| Fan | 1. Replace the fan assembly. |
| Memory | 1. Replace the DIMM indicated by the lit DIMM error. |
| CPU | <ol style="list-style-type: none">1. If a microprocessor LED is on for a microprocessor connector that has a terminator card installed instead of a microprocessor, the microprocessors are not installed in the correct order. See “Removing and installing a microprocessor” on page 63 for information about the correct order for installing microprocessors and VRMs.2. Turn off the server, reseal the microprocessor, and restart the server.3. Replace the microprocessor. |
| VRM | <ol style="list-style-type: none">1. Turn off the server, reseal the VRM indicated by the lit VRM error LED, and restart the server.2. Replace the VRM |

ServeRAID

For ServeRAID error codes and procedures, refer to the Hardware Maintenance Manual for the particular RAID adapter in the system being serviced.

Undetermined problems

You are here because the diagnostic tests did not identify the failure, the Devices List is incorrect, or the system is inoperative.

Note: A corrupt CMOS can cause undetermined problems.

If power problems are suspected:

1. Power-off the computer.
2. Be sure the system is cabled correctly.
3. Remove or disconnect the following (one at a time) until you find the failure (power-on the computer and reconfigure each time).
 - Any external devices
 - Surge suppressor device (on the computer)
 - Modem, printer, mouse, or non-IBM devices
 - Each adapter
 - Drives

- Memory Modules (Minimum requirement = one 128 MB DIMM)

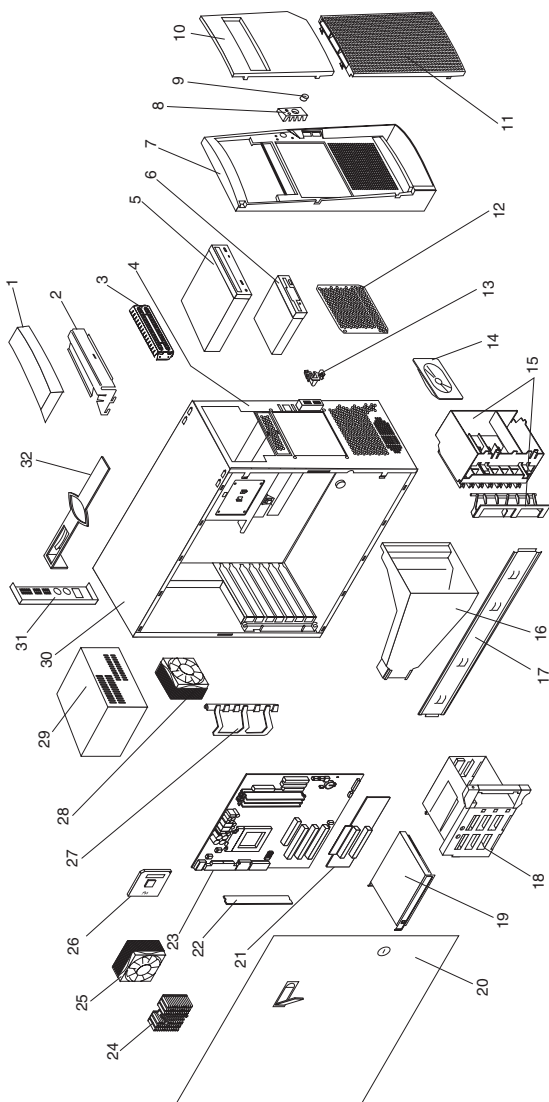
Note: Minimum operating requirements are:

- a. 1 Power Supply
 - b. System Board
 - c. 1 Microprocessor
 - d. 1 Terminator Card in Slot 2
 - e. 1 Memory Module (minimum of 1 DIMM in slot labeled DIMM 1)
4. Power-on the computer. If the problem remains, suspect the following FRUs in the order listed:
Power Supply
System Board

Notes:

1. If the problem goes away when you remove an adapter from the system, and replacing that adapter does not correct the problem, suspect the system board, then the power supply.
2. If you suspect a networking problem and all the system tests pass, suspect a network cabling problem external to the system.

Chapter 8. Parts listing



System

This parts listing supports the following models: 10X, 11X, 12X, 13X, 40X, 41X, 42X, 50X, 51X, 52X

| Index | xSeries 200 | FRU No. |
|--------------|--|----------------|
| 1 | Kit, handle caps (All models) | 19K4934 |
| 2 | Handle support (All models) | 19K4936 |
| 3 | Shield, 5.25" EMC (All models) | 19K5548 |
| 4 | Chassis, staked (All models) | 06P5856 |
| 5 | 48X CD-ROM drive (All models) | 06P5167 |
| 6 | Floppy disk drive (All models) | 76H4091 |
| 7 | Front bezel (All models) | 19K4958 |
| 8 | Power panel (All models) | 19K4942 |
| 9 | Power button kit (All models) | 19K4940 |
| 10 | Half door eServer (All models) | 06P5897 |
| 11 | Panel, full perf. ventilation (All models) | 19K4953 |
| 12 | Plate, EMC (hot swap) (All models) | 19K4949 |
| 13 | Control panel (All models) | 19K4935 |
| 14 | Speaker (All models) | 19K4929 |
| 15 | Card guide (All models) | 19K4947 |
| 16 | Duct assembly with 92x38MM fan (All models) | 19K4960 |
| 17 | Support bracket (All models) | 19K4963 |
| 18 | Cage, DASD rotating (All models) | 19K4931 |
| 19 | 9.1 GB SCSI hard file 7.2K rpm (Models 13X 42X 52X only) | 19K1479 |
| 19 | 15 GB IDE hard file, 7K RPM (Models 11X 41X 51X only) | 19K1564 |
| 20 | Door assembly, sliding w/lock & latch (All models) | 06P5854 |
| 21 | PCI extender card (All models) | 22P9768 |
| 22 | Memory, 64MB ECC 133MHz SDRAM (Models 10X 11X 12X 41X only) | 33L3080 |
| 22 | Memory, 128MB ECC 133MHz SDRAM (Models 13X 40X 42X 50X 52X only) | 33L3082 |
| 22 | Memory, 256MB ECC 133MHz SDRAM (All models) (optional) | 33L3084 |
| 23 | Planer (All models) | 06P6106 |
| 24 | Heatsink (All models) | 09N4372 |
| 25 | Fan sink | 22P2457 |
| 26 | Processor, 667M (Models 10X 11X 12X 13X only) | 21P9480 |
| 26 | Processor, 133/800-256K/L2, FC-PGA (Models 40X 41X 42X only) | 10K1196 |
| 26 | Processor, 866 MHz 256KB cache (Models 50X 51X 52X only) | 22P1718 |
| 27 | I/O retainer card assembly (All models) | 19K4945 |
| 28 | Fan 80MM (All models) | 22P2462 |
| 29 | Power supply, 330W API-CR (All models) | 00N7718 |
| 30 | Cover, side/top (All models) | 19K4957 |
| 31 | Shield, 3.5" EMC (All models) | 19K4943 |
| 32 | Bar, bezel release (All models) | 19K4946 |
| | S3 Video NVAGP 4.8MB (All models) | 10K2940 |
| | System feet (All models) | 12J4506 |
| | Feet, snap-in (4) (All models) | 01N2196 |
| | Service label kit (All models) | 06P5899 |

| Index | xSeries 200 | FRU No. |
|--------------|---|----------------|
| | Misc. hardware kit (All models) | 09N5764 |
| | Lock assembly (All models) | 19K4948 |
| | Kit, USB blank rack bezel (All models) | 19K4951 |
| | Kit, DASD hard disk drive rail (All models) | 19K5331 |
| | Shield, planar EMC (All models) | 22P0105 |
| | Mouse assembly., Stealth Gray (All models) | 10L6149 |
| | Keyboard US English 103P (All models) | 37L0814 |
| | SCSI U160 adapter (Models 10X 13X 40X 42X 50X 52X only) | 06P2215 |
| | 10/20Gb TR5 IDE tape driver (Model 12X only) | 37L5805 |
| | Bezel kit (All models) | 00N7082 |
| | Battery | 33F8354 |
| | Cable, SCSI 5-drop (Models 13X 40X 42X 50X 52X only) | 00N7110 |
| | Cable, IDE 2-drop (Models 10X 11X 12X 41X 51X only) | 09N5925 |
| | Cable, floppy disk drive (All models) | 76H4228 |
| | Cable, SCSI LED (Models 13X 40X 42X 50X 52X only) | 76H7344 |
| | Cable, CD-ROM drive | 75H9219 |
| | Power cord (All models) | 6952301 |

Keyboards

| Keyboard | FRU No. |
|-----------------|----------------|
| US English | 37L2551 |
| French Canadian | 37L2552 |
| LA Spanish | 37L2553 |
| Arabic | 37L2555 |
| Belgium/French | 37L2556 |
| Belgium/UK | 37L2557 |
| Bulgarian | 37L2558 |
| Czech | 37L2559 |
| Danish | 37L2560 |
| Dutch | 37L2561 |
| French | 37L2562 |
| German | 37L2563 |
| Greek | 37L2564 |
| Hebrew | 37L2565 |
| Hungarian | 37L2566 |
| Korean | 02K0901 |
| Iceland | 37L2567 |
| Italy | 37L2568 |
| Norwegian | 37L2569 |
| Polish | 37L2570 |
| Portuguese | 37L2571 |
| Romanian | 37L2572 |

| Keyboard | FRU No. |
|------------------|----------------|
| Russian | 37L2573 |
| Serbian/Cyrillic | 37L2574 |
| Slavic | 37L2575 |
| Spanish | 37L2576 |
| Swedish/Finn | 37L2577 |
| Swiss, F/G | 37L2578 |
| Turkish | 37L2579 |
| Turkish | 37L2580 |
| UK English | 37L2581 |
| Yugosl/Lat | 37L2582 |
| US English-EMEA | 37L2583 |
| Chinese/US | 37L2585 |
| Thailand | 37L2587 |
| French Canadian | 37L0913 |

Power cords

| Power cord | FRU No. |
|--|----------------|
| China (PRC) | 01K9851 |
| Japan | 01K9853 |
| Thailand | 12J5120 |
| Israel | 12J5122 |
| Bangladesh, Burma, India, Pakistan, South Africa, Sri Lanka | 12J5124 |
| Chile, Ethiopia, Italy, Libya, Somalia | 12J5126 |
| Argentina, Australia, New Zealand, Papua New Guinea, Paraguay, Uruguay, Western Samoa | 12J5128 |
| Antigua, Bahrain, Brunei, Channel Islands, Cyprus, Dubai, Fiji, Ghana, Hong Kong, Iraq, Ireland, Kenya, Kuwait, Malawi, Malaysia, Malta, Nepal, Nigeria, Polynesia, Qatar, Sierra Leone, Singapore, Tanzania, Uganda, United Kingdom, Yemen, Zambia | 12J5987 |
| Afghanistan, Algeria, Andorra, Angola, Austria, Belgium, Benin, Bulgaria, Burkina Faso, Burundi, Cameroon, Central African Rep., Chad, Czech Republic, Egypt, Finland, France, French Guiana, Germany, Greece, Guinea, Hungary, Iceland, Indonesia, Iran, Ivory Coast, Jordan, Lebanon, Luxembourg, Macau, Malagasy, Mali, Martinique, Mauritania, Mauritius, Monaco, Morocco, Mozambique, Netherlands, New Caledonia, Niger, Norway, Poland, Portugal, Romania, Senegal, Slovakia, Spain, Sudan, Sweden, Syria, Togo, Tunisia, Turkey, former USSR, Vietnam, former Yugoslavia, Zaire, Zimbabwe | 55H6643 |
| Denmark, Switzerland, Liechtenstein | 55H6646 |

| Power cord | FRU No. |
|---|---|
| Bahamas, Barbados, Bermuda, Bolivia, Brazil, Canada, Cayman Islands, Colombia, Costa Rica, Dominican Republic, Ecuador, El Salvador, Guatemala, Guyana, Haiti, Honduras, Jamaica, Korea (South), Liberia, Mexico, Netherlands Antilles, Nicaragua, Panama, Peru, Philippines, Saudi Arabia, Suriname, Taiwan, Trinidad (West Indies), Venezuela | 76H4865 |
| United States of America | 6952301 (110) 1838574 (220) 36L8886 (220V/15A) |

Chapter 9. Related service information

Note: The service procedures are designed to help you isolate problems. They are written with the assumption that you have model-specific training on all computers, or that are familiar with the computers, functions, terminology, and service information provided in this manual.

Safety information

The following section contains the safety information that you need to be familiar with before servicing an IBM mobile computer.

General safety

Follow these rules to ensure general safety:

- Observe good housekeeping in the area of the machines during and after maintenance.
- When lifting any heavy object:
 1. Ensure you can stand safely without slipping.
 2. Distribute the weight of the object equally between your feet.
 3. Use a slow lifting force. Never move suddenly or twist when you attempt to lift.
 4. Lift by standing or by pushing up with your leg muscles; this action removes the strain from the muscles in your back. *Do not attempt to lift any objects that weigh more than 16 kg (35 lb) or objects that you think are too heavy for you.*
- Do not perform any action that causes hazards to the customer, or that makes the equipment unsafe.
- Before you start the machine, ensure that other service representatives and the customer's personnel are not in a hazardous position.
- Place removed covers and other parts in a safe place, away from all personnel, while you are servicing the machine.
- Keep your tool case away from walk areas so that other people will not trip over it.
- Do not wear loose clothing that can be trapped in the moving parts of a machine. Ensure that your sleeves are fastened or rolled up above your elbows. If your hair is long, fasten it.
- Insert the ends of your necktie or scarf inside clothing or fasten it with a nonconductive clip, approximately 8 centimeters (3 inches) from the end.

- Do not wear jewelry, chains, metal-frame eyeglasses, or metal fasteners for your clothing.

Remember: Metal objects are good electrical conductors.

- Wear safety glasses when you are: hammering, drilling soldering, cutting wire, attaching springs, using solvents, or working in any other conditions that might be hazardous to your eyes.
- After service, reinstall all safety shields, guards, labels, and ground wires. Replace any safety device that is worn or defective.
- Reinstall all covers correctly before returning the machine to the customer.

Electrical safety



CAUTION:

Electrical current from power, telephone, and communication cables can be hazardous. To avoid personal injury or equipment damage, disconnect the attached power cords, telecommunication systems, networks, and modems before you open the server covers, unless instructed otherwise in the installation and configuration procedures.

Observe the following rules when working on electrical equipment.

Important: Use only approved tools and test equipment. Some hand tools have handles covered with a soft material that does not insulate you when working with live electrical currents.

Many customers have, near their equipment, rubber floor mats that contain small conductive fibers to decrease electrostatic discharges. Do not use this type of mat to protect yourself from electrical shock.

- Find the room emergency power-off (EPO) switch, disconnecting switch, or electrical outlet. If an electrical accident occurs, you can then operate the switch or unplug the power cord quickly.
- Do not work alone under hazardous conditions or near equipment that has hazardous voltages.
- Disconnect all power before:
 - Performing a mechanical inspection

- Working near power supplies
- Removing or installing main units
- Before you start to work on the machine, unplug the power cord. If you cannot unplug it, ask the customer to power-off the wall box that supplies power to the machine and to lock the wall box in the off position.
- If you need to work on a machine that has exposed electrical circuits, observe the following precautions:
 - Ensure that another person, familiar with the power-off controls, is near you.

Remember: Another person must be there to switch off the power, if necessary.

- Use only one hand when working with powered-on electrical equipment; keep the other hand in your pocket or behind your back.

Remember: There must be a complete circuit to cause electrical shock. By observing the above rule, you may prevent a current from passing through your body.

- When using testers, set the controls correctly and use the approved probe leads and accessories for that tester.
- Stand on suitable rubber mats (obtained locally, if necessary) to insulate you from grounds such as metal floor strips and machine frames.

Observe the special safety precautions when you work with very high voltages; these instructions are in the safety sections of maintenance information. Use extreme care when measuring high voltages.

- Regularly inspect and maintain your electrical hand tools for safe operational condition.
- Do not use worn or broken tools and testers.
- *Never assume* that power has been disconnected from a circuit. First, *check* that it has been powered-off.
- Always look carefully for possible hazards in your work area. Examples of these hazards are moist floors, nongrounded power extension cables, power surges, and missing safety grounds.
- Do not touch live electrical circuits with the reflective surface of a plastic dental mirror. The surface is conductive; such touching can cause personal injury and machine damage.
- Do not service the following parts with the power on when they are removed from their normal operating places in a machine:
 - Power supply units
 - Pumps

- Blowers and fans
- Motor generators

and similar units. (This practice ensures correct grounding of the units.)

- If an electrical accident occurs:
 - Use caution; do not become a victim yourself.
 - Switch off power.
 - Send another person to get medical aid.

Safety inspection guide

The intent of this inspection guide is to assist you in identifying potentially unsafe conditions on these products. Each machine, as it was designed and built, had required safety items installed to protect users and service personnel from injury. This guide addresses only those items. However, good judgment should be used to identify potential safety hazards due to attachment of non-IBM features or options not covered by this inspection guide.

If any unsafe conditions are present, you must determine how serious the apparent hazard could be and whether you can continue without first correcting the problem.

Consider these conditions and the safety hazards they present:

- Electrical hazards, especially primary power (primary voltage on the frame can cause serious or fatal electrical shock).
- Explosive hazards, such as a damaged CRT face or bulging capacitor
- Mechanical hazards, such as loose or missing hardware

The guide consists of a series of steps presented in a checklist. Begin the checks with the power off, and the power cord disconnected.

Checklist:

1. Check exterior covers for damage (loose, broken, or sharp edges).
2. Power-off the computer. Disconnect the power cord.
3. Check the power cord for:
 - a. A third-wire ground connector in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and frame ground.
 - b. The power cord should be the appropriate type as specified in the parts listings.
 - c. Insulation must not be frayed or worn.

4. Remove the cover.
5. Check for any obvious non-IBM alterations. Use good judgment as to the safety of any non-IBM alterations.
6. Check inside the unit for any obvious unsafe conditions, such as metal filings, contamination, water or other liquids, or signs of fire or smoke damage.
7. Check for worn, frayed, or pinched cables.
8. Check that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

Handling electrostatic discharge-sensitive devices

Any computer part containing transistors or integrated circuits (ICs) should be considered sensitive to electrostatic discharge (ESD). ESD damage can occur when there is a difference in charge between objects. Protect against ESD damage by equalizing the charge so that the machine, the part, the work mat, and the person handling the part are all at the same charge.

Notes:

1. Use product-specific ESD procedures when they exceed the requirements noted here.
2. Make sure that the ESD protective devices you use have been certified (ISO 9000) as fully effective.

When handling ESD-sensitive parts:

- Keep the parts in protective packages until they are inserted into the product.
- Avoid contact with other people.
- Wear a grounded wrist strap against your skin to eliminate static on your body.
- Prevent the part from touching your clothing. Most clothing is insulative and retains a charge even when you are wearing a wrist strap.
- Use the black side of a grounded work mat to provide a static-free work surface. The mat is especially useful when handling ESD-sensitive devices.
- Select a grounding system, such as those listed below, to provide protection that meets the specific service requirement.

Note: The use of a grounding system is desirable but not required to protect against ESD damage.

- Attach the ESD ground clip to any frame ground, ground braid, or green-wire ground.
- Use an ESD common ground or reference point when working on a double-insulated or

battery-operated system. You can use coax or connector-outside shells on these systems.

- Use the round ground-prong of the ac plug on ac-operated computers.

Grounding requirements

Electrical grounding of the computer is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

Safety notices (multi-lingual translations)

The caution and danger safety notices in this section are provided in the following languages:

- English
- Brazilian/Portuguese
- Chinese
- French
- German
- Italian
- Korean
- Spanish

Important: All caution and danger statements in this *Netfinity Server Library* begin with a number. This number is used to cross reference an English caution or danger statement with translated versions of the caution or danger statement in this section.

For example, if a caution statement begins with a number 1, translations for that caution statement appear in this section under statement 1.

Be sure to read all caution and danger statements before performing any of the instructions.

- Statement 1



DANGER

Electrical current from power, telephone and communication cables is hazardous.

To avoid a shock hazard:

- **Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.**
- **Connect all power cords to a properly wired and grounded electrical outlet.**
- **Connect to properly wired outlets any equipment that will be attached to this product.**
- **When possible, use one hand only to connect or disconnect signal cables.**
- **Never turn on any equipment when there is evidence of fire, water, or structural damage.**
- **Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.**
- **Connect and disconnect cables as described in the following table when installing, moving, or opening covers on this product or attached devices.**

| To Connect | To Disconnect |
|---|---|
| <div>1. Turn everything OFF.</div> <div>2. First, attach all cables to devices.</div> <div>3. Attach signal cables to connectors.</div> <div>4. Attach power cords to outlet.</div> <div>5. Turn device ON.</div> | <div>1. Turn everything OFF.</div> <div>2. First, remove power cords from outlet.</div> <div>3. Remove signal cables from connectors.</div> <div>4. Remove all cables from devices.</div> |

- Statement 2



CAUTION:

When replacing the lithium battery, use only IBM Part Number 33F8354 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

- Statement 3

**CAUTION:**

When laser products (such as CD-ROMs, DVD-ROM drives, fiber optic devices, or transmitters) are installed, note the following:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.

**DANGER**

Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following.

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.

Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following:

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.

- Statement 4



≥18 kg (37 lbs)



≥32 kg (70.5 lbs)



≥55 kg (121.2 lbs)

CAUTION:

Use safe practices when lifting.

- Statement 5



CAUTION:

The power control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.



- Statement 10



CAUTION:

Do not place any object weighing more than 82 kg (180 lbs.) on top of rack-mounted devices.



Importante:

Todas as instruções de cuidado e perigo da *Netfinity Server Library* começam com um número. Este número é utilizado para fazer referência cruzada de uma instrução de cuidado ou perigo no idioma inglês com as versões traduzidas das instruções de cuidado ou perigo encontradas nesta seção.

Por exemplo, se uma instrução de cuidado é iniciada com o número 1, as traduções para aquela instrução de cuidado aparecem nesta seção sob a instrução 1.

Certifique-se de ler todas as instruções de cuidado e perigo antes de executar qualquer operação.

Instrução 1



PERIGO

A corrente elétrica proveniente de cabos de alimentação, de telefone e de comunicações é perigosa.

Para evitar risco de choque:

- Não conecte ou desconecte cabos e não realize instalação, manutenção ou reconfiguração deste produto durante uma tempestade com raios.
- Conecte todos os cabos de alimentação a tomadas elétricas corretamente instaladas e aterradas.
- Conecte todos os equipamentos ao qual esse produto será conectado a tomadas corretamente instaladas.
- Sempre que possível, utilize apenas uma das mãos para conectar ou desconectar cabos de sinal.
- Nunca ligue qualquer equipamento quando existir evidência de danos por fogo, água ou na estrutura.
- Desconecte cabos de alimentação, sistemas de telecomunicação, redes e modems antes de abrir as tampas dos dispositivos, a menos que especificado de maneira diferente nos procedimentos de instalação e configuração.
- Conecte e desconecte cabos conforme descrito na seguinte tabela, ao instalar ou movimentar este produto ou os dispositivos conectados, ou ao abrir suas tampas.

| Para Conectar: | Para Desconectar: |
|--|---|
| <ol style="list-style-type: none"> 1. DESLIGUE Tudo. 2. Primeiramente, conecte todos os cabos aos dispositivos. 3. Conecte os cabos de sinal aos conectores. 4. Conecte os cabos de alimentação às tomadas. 5. LIGUE os dispositivos. | <ol style="list-style-type: none"> 1. DESLIGUE Tudo. 2. Primeiramente, remova os cabos de alimentação das tomadas. 3. Remova os cabos de sinal dos conectores. 4. Remova todos os cabos dos dispositivos. |

Instrução 2



CUIDADO:

Ao substituir a bateria de lítio, utilize apenas uma bateria IBM, Número de Peça 33F8354 ou uma bateria de tipo equivalente, recomendada pelo fabricante. Se o seu sistema possui um módulo com uma bateria de lítio, substitua-o apenas pelo mesmo tipo de módulo, do mesmo fabricante. A bateria contém lítio e pode explodir se não for utilizada, manuseada e descartada de maneira correta.

Não:

- Jogue ou coloque na água
- Aqueça a mais de 100°C (212°F)
- Conserte nem desmonte

Para descartar a bateria, entre em contato com a área de atendimento a clientes IBM, pelo telefone (011) 889-8986, para obter informações sobre como enviar a bateria pelo correio para a IBM.

Instrução 3



PRECAUCIÓN:

Quando produtos a laser (unidades de CD-ROM, unidades de DVD, dispositivos de fibra ótica, transmissores, etc.) estiverem instalados, observe o seguinte:

- Não remova as tampas. A remoção das tampas de um produto a laser pode resultar em exposição prejudicial à radiação de laser. Nenhuma peça localizada no interior do dispositivo pode ser consertada.
- A utilização de controles ou ajustes ou a execução de procedimentos diferentes dos especificados aqui pode resultar em exposição prejudicial à radiação.



PERIGO

Alguns produtos a laser contêm um diodo laser da Classe 3A ou Classe 3B embutido. Observe o seguinte:

Radiação de laser quando aberto. Não olhe diretamente para o raio a olho nu ou com instrumentos óticos, e evite exposição direta ao raio.

Instrução 4



≥18 kg (37
lbs)



≥32 kg (70,5
lbs)



≥55 kg (121,2
lbs)

CUIDADO:

Ao levantar a máquina, faça-o com segurança.

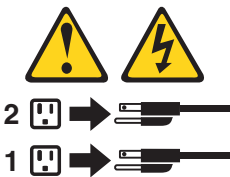
Instrução 5



CUIDADO:

Os botões Liga/Desliga localizados no dispositivo e na fonte de alimentação não desligam a corrente elétrica

fornecida ao dispositivo. O dispositivo também pode ter mais de um cabo de alimentação. Para remover toda a corrente elétrica do dispositivo, assegure que todos os cabos de alimentação estejam desconectados da fonte de energia elétrica.



CUIDADO:

Instrução 10



CUIDADO:



Não coloque nenhum objeto com peso superior a 82 kg (180 lbs.) sobre dispositivos montados em rack.

重要:

Netfinity Server Library 中的所有提醒和危险条款前都有一个数字标识。该数字是用来交叉引用一个英文的提醒和危险条款及本部分中的与之对应的已翻译成其它文字的提醒和危险条款。

例如，如果一个提醒条款前的数字为 1，则本部分中相应的译文也带有标号 1。

在执行任何指示的操作之前，请确保您已经阅读了全部提醒和危险条款。

声明 1



危险

电源、电话和通信电缆中带有危险电流。

为避免电击：

雷电期间不要拆接电缆或安装、维修及重新配置本产品。

将所有电源线连接至正确布线并已安全接地的电源插座上。

将应与本产品连接的所有设备连接至正确布线的插座上。

尽量只使用单手拆接信号电缆。

有水、火及结构损坏迹象时，请勿打开任何设备。

除非在安装配置过程中有明确指示，否则，打开设备机盖前应先断开与电源线、远程通信系统、网络和调制解调器的所有连接。

安装、移动或打开本产品及其附带设备的机盖时，应按下表所述连接和断开电缆。

| 连接时: | 断开连接时: |
|------------------|-----------------|
| 1. 关闭所有设备。 | 1. 关闭所有设备。 |
| 2. 首先将所有电缆连接至设备。 | 2. 首先从插座中拔出电源线。 |
| 3. 将信号电缆连接至接口。 | 3. 从接口上拔下信号电缆。 |
| 4. 将电源线连接至插座。 | |

声明 2



警告：

更换锂电池时，只能使用 IBM 产品号 33F8354 或者是厂商推荐的等同类型的电池。

如果系统模块中含有锂电池，则只能使用同一厂商制造的同一类型的模块进行更换。电池中含有锂，如果使用、拿放或处理不当，可能会发生爆炸。

请勿对电池进行下列操作：
扔入或浸入水电。
加热超过 100 °C (212 F)
进行修理或分解
请按本地法规要求处理电池。

声明 3



警告：

安装激光产品（如 CD-ROM、DVD 驱动器、光纤设备或送话器）时，应注意以下事项：

不要拆除外盖。拆除激光产品的外盖可能会导致激光辐射的危险，本设备中没有用户可维修的部件。

非此处指定的其它控制、调整或与性能有关的操作都有可能导致激光辐射的危险。



危险

某些激光产品中包含内嵌的 3A 级或 3B 级激光二极管。请注意以下事项。
打开时会产生激光辐射。不要直视光束，不要使用光学仪器直接观看光束，避免直接暴露于光束之下。

声明 4



≥18 kg (37 磅)



≥32 kg (70.5 磅)



≥55 kg (121.2 磅)

警告：
抬起时请采用安全操作方法。

声明 5



警告：
使用设备上的电源控制按钮和电源上的开关都不能断开本设备上的电流。另外，本设备可能带有多条电源线。如要断开设备上的所有电流，请确保所有电源线均已与电源断开连接。



声明 6



警告：
如果在电源线连接设备的一端安装了固定松紧夹，则必须将电源线的另一端连接至使用方便的电源。

声明 7



警告：

如果设备带有外门，则在移动或抬起设备前应将其拆除或固定以避免造成人员伤害。外门支撑不了设备的重量。

声明 8



警告：

不要拆除电源外盖或贴有下列标签的任何部件。



贴有此标签的组件内部存在高电压、高电流的危险。这些组件中没有用户可维修的部件。如果怀疑其中的部件存在问题，应与服务技术人员联系。

声明 9



警告：

为避免人员伤害，拆除设备上的风扇前应拨下热插拔风扇电缆。

声明 10



警告：

机柜安装的设备上面不能放置重于 82kg（180 磅）的物品。



> 82 kg (180 磅)

声明 11



警告：

下面的标签表明附近有锋利的边、角或接头。



声明 12



警告：

下面的标签表明附近有高热表面。



重要資訊：

Netfinity Server Library 中所有「注意」及「危險」的聲明均以數字開始。此一數字是用來作為交互參考之用，英文「注意」或「危險」聲明可在本節中找到相同內容的「注意」或「危險」聲明的譯文。

例如，有一「危險」聲明以數字 1 開始，則該「危險」聲明的譯文將出現在本節的「聲明」1 中。

執行任何指示之前，請詳讀所有「注意」及「危險」的聲明。

聲明 1



危險

電源、電話及通信電纜上所產生的電流均有危險性。

欲避免電擊危險：

- 在雷雨期間，請勿連接或切斷本產品上的任何電纜線，或安裝、維修及重新架構本產品。
- 請將電源線接至接線及接地正確的電源插座。
- 請將本產品隨附的設備連接至接線正確的插座。
- 儘可能使用單手來連接或切斷信號電纜線。
- 當設備有火燒或泡水的痕跡，或有結構性損害時，請勿開啓該設備的電源。
- 在安裝及架構之時，若非非常熟悉，在開啓裝置蓋子之前，請切斷電源線、電信系統、網路及數據機。
- 在安裝、移動本產品或附加裝置，或開啓其蓋子時，請依照下表中「連接」及「切斷」電纜線的步驟執行。

連接：

1. 關閉所有開關。
2. 先將所有電纜線接上裝置。
3. 將信號電纜接上接頭。
4. 再將電源線接上電源插座。
5. 開啓裝置的電源。

切斷：

1. 關閉所有開關。
2. 先自電源插座拔掉電源線。
3. 拔掉接頭上的所有信號電纜。
4. 再拔掉裝置上的所有電纜線。

聲明 2



注意：

更換鋰電池時，只可使用 IBM 零件編號 33F8354 的電池，或製造商建議之相當類型的電池。若系統中具有包含鋰電池的模組，在更換此模組時，請使用相同廠商製造的相同模組類型。如未正確使用、處理或丟棄含有鋰的電池時，可能會引發爆炸。

請勿將電池：

- 丟入或浸入水中
- 加熱超過 100 °C (212 °F)
- 修理或拆開

請遵照當地法令規章處理廢棄電池。

聲明 3



注意：

安裝雷射產品 (如 CD-ROM、DVD 光碟機、光纖裝置或發射器) 時，請注意下列事項：

- 請勿移開蓋子。移開雷射產品的蓋子，您可能會暴露於危險的雷射輻射之下。裝置中沒有需要維修的組件。
- 不依此處所指示的控制、調整或處理步驟，您可能會暴露於危險的輻射之下。



危險

有些雷射產品含有內嵌式 Class 3A 或 Class 3B 雷射二極體。請注意下列事項：

開啓時會產生雷射輻射。請勿凝視光束，不要使用光學儀器直接觀察，且應避免直接暴露在光束下。

聲明 4



≥ 18 公斤 (37 磅)



≥ 32 公斤 (70.5 磅)



≥ 55 公斤 (121.2 磅)

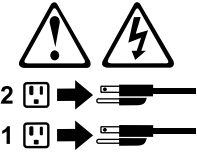
注意：

抬起裝置時，請注意安全措施。

聲明 5



注意：
裝置上的電源控制按鈕及電源供應器上的電源開關均無法關閉裝置上的電流。
本裝置可能有一條以上的電源線。如要移除裝置上的所有電流，請確認所有電源線已與電源分離。



聲明 10



注意：
請勿將任何重量超過 82 公斤 (180 磅) 的物品置於已安裝機架的裝置上方。



> 82 公斤 (180 磅)

Important:

Toutes les consignes Attention et Danger indiquées dans la bibliothèque *Netfinity Server* sont précédées d'un numéro. Ce dernier permet de mettre en correspondance la consigne en anglais avec ses versions traduites dans la présente section.

Par exemple, si une consigne de type Attention est précédée du chiffre 1, ses traductions sont également précédées du chiffre 1 dans la présente section.

Prenez connaissance de toutes les consignes de type Attention et Danger avant de procéder aux opérations décrites par les instructions.

Notice n^o 1



DANGER

Le courant électrique passant dans les câbles de communication, ou les cordons téléphoniques et d'alimentation peut être dangereux.

Pour éviter tout risque de choc électrique:

- Ne manipulez aucun câble et n'effectuez aucune opération d'installation, d'entretien ou de reconfiguration de ce produit au cours d'un orage.
- Branchez tous les cordons d'alimentation sur un socle de prise de courant correctement câblé et mis à la terre.
- Branchez sur des socles de prise de courant correctement câblés tout équipement connecté à ce produit.
- Lorsque cela est possible, n'utilisez qu'une seule main pour connecter ou déconnecter les câbles d'interface.
- Ne mettez jamais un équipement sous tension en cas d'incendie ou d'inondation, ou en présence de dommages matériels.
- Avant de retirer les carters de l'unité, mettez celle-ci hors tension et déconnectez ses cordons d'alimentation, ainsi que les câbles qui la relient aux réseaux, aux systèmes de télécommunication et aux modems (sauf instruction contraire mentionnée dans les procédures d'installation et de configuration).
- Lorsque vous installez ou que vous déplacez le présent produit ou des périphériques qui lui sont raccordés,

reportez-vous aux instructions ci-dessous pour connecter et déconnecter les différents cordons.

| Connexion | Déconnexion |
|---|---|
| <ol style="list-style-type: none">1. Mettez les unités hors tension.2. Commencez par brancher tous les cordons sur les unités.3. Branchez les câbles d'interface sur des connecteurs.4. Branchez les cordons d'alimentation sur des prises.5. Mettez les unités sous tension. | <ol style="list-style-type: none">1. Mettez les unités hors tension.2. Débranchez les cordons d'alimentation des prises.3. Débranchez les câbles d'interface des connecteurs.4. Débranchez tous les câbles des unités. |



Notice n° 2

ATTENTION:

Remplacez la pile au lithium usagée par une pile de référence identique exclusivement - voir la référence IBM - ou par une pile équivalente recommandée par le fabricant. Si votre système est doté d'un module contenant une pile au lithium, vous devez le remplacer uniquement par un module identique, produit par le même fabricant. La pile contient du lithium et présente donc un risque d'explosion en cas de mauvaise manipulation ou utilisation.

- **Ne la jetez pas à l'eau.**
- **Ne l'exposez pas à une température supérieure à 100 °C.**
- **Ne cherchez pas à la réparer ou à la démonter.**

Pour la mise au rebut, reportez-vous à la réglementation en vigueur.



Notice n° 3

ATTENTION:

Si des produits laser sont installés (tels que des unités de CD-ROM ou de DVD, des périphériques contenant des fibres optiques ou des émetteurs-récepteurs), prenez connaissance des informations suivantes:

- N'ouvrez pas ces produits pour éviter une exposition directe au rayon laser. Vous ne pouvez effectuer aucune opération de maintenance à l'intérieur.
- Pour éviter tout risque d'exposition au rayon laser, respectez les consignes de réglage et d'utilisation des commandes, ainsi que les procédures décrites dans le présent document.



DANGER

Certains produits laser contiennent une diode laser de classe 3A ou 3B. Prenez connaissance des informations suivantes:

Rayonnement laser lorsque le carter est ouvert. évitez de regarder fixement le faisceau ou de l'observer à l'aide d'instruments optiques. évitez une exposition directe au rayon.

Notice n^o 4



≥18 kg



≥32 kg



≥55 kg

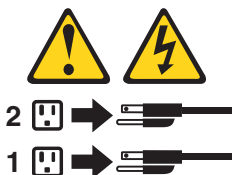
ATTENTION:

Faites-vous aider pour soulever ce produit.



ATTENTION:

Le bouton de mise sous tension/hors tension de l'unité et l'interrupteur d'alimentation du bloc d'alimentation ne coupent pas l'arrivée de courant électrique à l'intérieur de la machine. Il se peut que votre unité dispose de plusieurs cordons d'alimentation. Pour isoler totalement l'unité du réseau électrique, débranchez tous les cordons d'alimentation des socles de prise de courant.



ATTENTION:

Ne posez pas d'objet dont le poids dépasse 82 kg sur les unités montées en armoire.

Wichtig:

Alle Sicherheitshinweise in dieser *Netfinity Server-Bibliothek* beginnen mit einer Nummer. Diese Nummer verweist auf einen englischen Sicherheitshinweis mit den übersetzten Versionen dieses Hinweises in diesem Abschnitt.

Wenn z. B. ein Sicherheitshinweis mit der Nummer 1 beginnt, so erscheint die Übersetzung für diesen Sicherheitshinweis in diesem Abschnitt unter dem Hinweis 1.

Lesen Sie alle Sicherheitshinweise, bevor Sie eine Anweisung ausführen.

Hinweis 1



VORSICHT

Elektrische Spannungen von Netz-, Telefon- und Datenübertragungsleitungen sind gefährlich.

Aus Sicherheitsgründen:

- Bei Gewitter an diesem Gerät keine Kabel anschließen oder lösen. Ferner keine Installations-, Wartungs- oder Rekonfigurationsarbeiten durchführen.
- Gerät nur an eine Schutzkontaktsteckdose mit ordnungsgemäß geerdetem Schutzkontakt anschließen.
- Alle angeschlossenen Geräte ebenfalls an Schutzkontaktsteckdosen mit ordnungsgemäß geerdetem Schutzkontakt anschließen.
- Signalkabel möglichst einhändig anschließen oder lösen.
- Keine Geräte einschalten, wenn die Gefahr einer Beschädigung durch Feuer, Wasser oder andere Einflüsse besteht.
- Die Verbindung zu den angeschlossenen Netzkabeln, Telekommunikationssystemen, Netzwerken und Modems ist vor dem Öffnen des Gehäuses zu unterbrechen. Es sei denn, dies ist in den zugehörigen Installations- und Konfigurationsprozeduren anders angegeben.
- Nur nach den nachfolgend aufgeführten Anweisungen arbeiten, die für Installation, Transport oder Öffnen von Gehäusen von Personal Computern oder angeschlossenen Einheiten gelten.

| Kabel anschließen: | Kabel l÷sen: |
|---|--|
| <ol style="list-style-type: none"> 1. Alle Gerte ausschalten und Netzstecker ziehen. 2. Zuerst alle Kabel an Einheiten anschlieen. 3. Signalkabel an Anschlubuchsen anschlieen. 4. Netzstecker an Steckdose anschlieen. 5. Gert einschalten. | <ol style="list-style-type: none"> 1. Alle Gerte ausschalten. 2. Zuerst Netzstecker von Steckdose l÷sen. 3. Signalkabel von Anschlubuchsen l÷sen. 4. Alle Kabel von Einheiten l÷sen. |

Hinweis 2



ACHTUNG:

Eine verbrauchte Batterie nur durch eine Batterie mit der IBM Teilenummer 33F8354 oder durch eine vom Hersteller empfohlene Batterie ersetzen. Wenn Ihr System ein Modul mit einer Lithium-Batterie enthlt, ersetzen Sie es immer mit dem selben Modultyp vom selben Hersteller. Die Batterie enthlt Lithium und kann bei unsachgemer Verwendung, Handhabung oder Entsorgung explodieren.

Die Batterie nicht:

- mit Wasser in Berhrung bringen.
- ber 100 C erhitzen.
- reparieren oder zerlegen.

Die rtlichen Bestimmungen fr die Entsorgung von Sondermll beachten.

Hinweis 3



ACHTUNG:

Wenn ein Laserprodukt (z. B. CD-ROM-Laufwerke, DVD-Laufwerke, Einheiten mit Glasfaserkabeln oder Transmitter) installiert ist, beachten Sie folgendes.

- Das Entfernen der Abdeckungen des CD-ROM-Laufwerks kann zu gefährlicher Laserstrahlung führen. Es befinden sich keine Teile innerhalb des CD-ROM-Laufwerks, die vom Benutzer gewartet werden müssen. Die Verkleidung des CD-ROM-Laufwerks nicht öffnen.
- Steuer- und Einstellelemente sowie Verfahren nur entsprechend den Anweisungen im vorliegenden Handbuch einsetzen. Andernfalls kann gefährliche Laserstrahlung auftreten.



VORSICHT

Manche CD-ROM-Laufwerke enthalten eine eingebaute Laserdiode der Klasse 3A oder 3B. Die nachfolgend aufgeführten Punkte beachten.

Laserstrahlung bei geöffneter Tür. Niemals direkt in den Laserstrahl sehen, nicht direkt mit optischen Instrumenten betrachten und den Strahlungsbereich meiden.

Hinweis 4



≥18 kg



≥32 kg



≥55 kg

ACHTUNG:

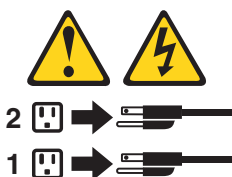
Beim Anheben der Maschine die vorgeschriebenen Sicherheitsbestimmungen beachten.

Hinweis 5



ACHTUNG:

Mit dem Betriebsspannungsschalter an der Vorderseite des Servers und dem Betriebsspannungsschalter am Netzteil wird die Stromversorgung für den Server nicht unterbrochen. Der Server könnte auch mehr als ein Netzkabel aufweisen. Um die gesamte Stromversorgung des Servers auszuschalten, muß sichergestellt werden, daß alle Netzkabel aus den Netzsteckdosen herausgezogen wurden.



Hinweis 10



ACHTUNG:



Keine Gegenstände, die mehr als 82 kg wiegen, auf Rack-Einheiten ablegen.

Importante:

Tutti gli avvisi di attenzione e di pericolo riportati nella pubblicazione *Netfinity Server Library* iniziano con un numero. Questo numero viene utilizzato per confrontare avvisi di attenzione o di pericolo in inglese con le versioni tradotte riportate in questa sezione.

Ad esempio, se un avviso di attenzione inizia con il numero 1, la relativa versione tradotta è presente in questa sezione con la stessa numerazione.

Prima di eseguire una qualsiasi istruzione, accertarsi di leggere tutti gli avvisi di attenzione e di pericolo.

Avviso 1



PERICOLO

La corrente elettrica circolante nei cavi di alimentazione, del telefono e di segnale è pericolosa.

Per evitare il pericolo di scosse elettriche:

- Non collegare o scollegare i cavi, non effettuare l'installazione, la manutenzione o la riconfigurazione di questo prodotto durante i temporali.
- Collegare tutti i cavi di alimentazione ad una presa elettrica correttamente cablata e munita di terra di sicurezza.
- Collegare qualsiasi apparecchiatura collegata a questo prodotto ad una presa elettrica correttamente cablata e munita di terra di sicurezza.
- Quando possibile, collegare o scollegare i cavi di segnale con una sola mano.
- Non accendere qualsiasi apparecchiatura in presenza di fuoco, acqua o se sono presenti danni all'apparecchiatura stessa.
- Scollegare i cavi di alimentazione, i sistemi di telecomunicazioni, le reti e i modem prima di aprire i coperchi delle unità, se non diversamente indicato nelle procedure di installazione e configurazione.
- Collegare e scollegare i cavi come descritto nella seguente tabella quando si effettuano l'installazione, la rimozione o l'apertura dei coperchi di questo prodotto o delle unità collegate.

| Per collegare: | Per scollegare: |
|---|--|
| <ol style="list-style-type: none"> 1. SPEGNERE tutti i dispositivi. 2. Collegare prima tutti i cavi alle unità. 3. Collegare i cavi di segnale ai connettori. 4. Collegare i cavi di alimentazione alle prese elettriche. 5. ACCENDERE le unità. | <ol style="list-style-type: none"> 1. SPEGNERE tutti i dispositivi. 2. Rimuovere prima i cavi di alimentazione dalle prese elettriche. 3. Rimuovere i cavi di segnale dai connettori. 4. Rimuovere tutti i cavi dalle unità. |

Avviso 2



ATTENZIONE:

Quando si sostituisce la batteria al litio, utilizzare solo una batteria IBM con numero parte 33F8354 o batterie dello stesso tipo o di tipo equivalente consigliate dal produttore. Se il sistema di cui si dispone è provvisto di un modulo contenente una batteria al litio, sostituire tale batteria solo con un tipo di modulo uguale a quello fornito dal produttore. La batteria contiene litio e può esplodere se utilizzata, maneggiata o smaltita impropriamente.

Evitare di:

- Gettarla o immergerla in acqua
- Riscaldarla ad una temperatura superiore ai 100°C
- Cercare di ripararla o smontarla

Smaltire secondo la normativa in vigore (D.Lgs 22 del 5/2/9) e successive disposizioni nazionali e locali.

Avviso 3



ATTENZIONE:

Quando si installano prodotti laser come, ad esempio, le unità DVD, CD-ROM, a fibre ottiche o trasmettitori, prestare attenzione a quanto segue:

- Non rimuovere i coperchi. L'apertura dei coperchi di prodotti laser può determinare l'esposizione a radiazioni laser pericolose. All'interno delle unità non vi sono parti su cui effettuare l'assistenza tecnica.
- L'utilizzo di controlli, regolazioni o l'esecuzione di procedure non descritti nel presente manuale possono provocare l'esposizione a radiazioni pericolose.



PERICOLO

Alcuni prodotti laser contengono all'interno un diodo laser di Classe 3A o Classe 3B. Prestare attenzione a quanto segue:

Aperto l'unità vengono emesse radiazioni laser. Non fissare il fascio, non guardarlo direttamente con strumenti ottici ed evitare l'esposizione diretta al fascio.

Avviso 4



≥18 kg



≥32 kg



≥55 kg

ATTENZIONE:

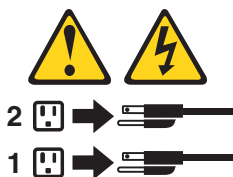
Durante il sollevamento della macchina seguire delle norme di sicurezza.

Avviso 5



ATTENZIONE:

Il pulsante del controllo dell'alimentazione situato sull'unità e l'interruttore di alimentazione posto sull'alimentatore non disattiva la corrente elettrica fornita all'unità. L'unità potrebbe disporre di più di un cavo di alimentazione. Per disattivare la corrente elettrica dall'unità, accertarsi che tutti i cavi di alimentazione siano scollegati dalla sorgente di alimentazione.



Avviso 10



ATTENZIONE:



Non poggiare oggetti che pesano più di 82 kg sulla parte superiore delle unità montate in rack.

경고문 1



위험

전원, 전화 및 통신 케이블로부터 흘러 나오는 전류는 위험합니다.

전기 충격을 피하려면:

- 뇌우를 동반할 때는 케이블의 연결이나 철수, 이 제품의 설치, 유지보수 또는 재구성을 하지 마십시오.
- 모든 전원 코드를 적절히 배선 및 접지해야 합니다.
- 이 제품에 연결될 모든 장비를 적절하게 배선된 콘센트에 연결하십시오.
- 가능한한 신호 케이블을 한 손으로 연결하거나 끊으십시오.
- 화재, 수해 또는 구조상의 손상이 있을 경우 장비를 켜지 마십시오.
- 설치 및 구성 프로시저에 다른 설명이 없는 한, 장치 덮개를 열기 전에 연결된 전원 코드, 원거리 통신 시스템, 네트워크 및 모뎀을 끊어 주십시오.
- 제품 또는 접속된 장치를 설치, 이동 및 덮개를 열 때 다음 설명에 따라 케이블을 연결하거나 끊도록 하십시오.

연결하려면:

1. 모든 스위치를 끕니다.
2. 먼저 모든 케이블을 장치에 연결합니다.
3. 신호 케이블을 커넥터에 연결합니다.
4. 콘센트에 전원 코드를 연결합니다.
5. 장치 스위치를 켭니다.

연결을 끊으려면:

1. 모든 스위치를 끕니다.
2. 먼저 콘센트에서 전원 코드를 뽑습니다.
3. 신호 케이블을 커넥터에서 제거합니다.
4. 장치에서 모든 케이블을 제거합니다.

경고문 2



주의:

리튬 배터리를 교체할 때는 IBM 부품 번호 33F8354 또는 제조업체에서 권장하는 동등한 유형의 배터리를 사용하십시오. 시스템에 리튬 배터리를 갖고 있는 모듈이 있으면 동일한 제조업체에서 생산된 동일한 모듈 유형으로 교체하십시오. 배터리에 리튬이 있을 경우 제대로 사용, 처리 또는 처분하지 않으면 폭발할 수 있습니다.

다음은 주의하십시오.

- 던지거나 물에 담그지 않도록 하십시오.
- 100°C(212°F) 이상으로 가열하지 마십시오.
- 수리하거나 분해하지 마십시오.

지역 법령이나 규정의 요구에 따라 배터리를 처분하십시오.

경고문 3



주의:

레이저 제품(CD-ROMs, DVD 드라이브, 광 장치 또는 트랜스미터 등과 같은)이 설치되어 있을 경우 다음을 유의하십시오.

- 덮개를 제거하지 마십시오. 레이저 제품의 덮개를 제거했을 경우 위험한 레이저 광선에 노출될 수 있습니다. 이 장치 안에는 서비스를 받을 수 있는 부품이 없습니다.
- 여기에서 지정하지 않은 방식의 제어, 조절 또는 실행으로 인해 위험한 레이저 광선에 노출될 수 있습니다.



위험

일부 레이저 제품에는 클래스 3A 또는 클래스 3B 레이저 다이오드가 들어 있습니다. 다음을 주의하십시오.

열면 레이저 광선에 노출됩니다. 광선을 주시하거나 광학 기계를 직접 쳐다보지 않도록 하고 광선에 노출되지 않도록 하십시오.

경고문 4



≥18 kg (37 lbs)



≥ 32 kg (70.5 lbs)



≥ 55 kg (121.2 lbs)

주의:

기계를 들 때는 안전하게 들어 올리십시오.

경고문 5



주의:

장치의 전원 제어 버튼 및 전원 공급기의 전원 스위치는 장치에 공급되는 전류를 차단하지 않습니다. 장치에 둘 이상의 전원 코드가 연결되어 있을 수도 있습니다. 장치에서 모든 전류를 차단하려면 모든 전원 코드가 전원으로부터 차단되어 있는 지 확인하십시오.



경고문 10



주의:

서랍형 모델의 장치 상단에 82 kg(180 lbs.)이 넘는 물체를 올려 놓지 마십시오.



>82 kg (180 lbs)

Importante:

Todas las declaraciones de precaución de esta *Biblioteca del servidor Netfinity* empiezan con un número. Dicho número se emplea para establecer una referencia cruzada de una declaración de precaución o peligro en inglés con las versiones traducidas que de dichas declaraciones pueden encontrarse en esta sección.

Por ejemplo, si una declaración de peligro empieze con el número 1, las traducciones de esta declaración de precaución aparecen en esta sección bajo Declaración 1.

Lea atentamente todas las declaraciones de precaución y peligro antes de llevar a cabo cualquier operación.

Declaración 1



PELIGRO

La corriente eléctrica de los cables telefónicos, de alimentación y de comunicaciones es perjudicial.

Para evitar una descarga eléctrica:

- No conecte ni desconecte ningún cable ni realice las operaciones de instalación, mantenimiento o reconfiguración de este producto durante una tormenta.
- Conecte cada cable de alimentación a una toma de alimentación eléctrica con conexión a tierra y cableado correctos.
- Conecte a tomas de alimentación con un cableado correcto cualquier equipo que vaya a estar conectado a este producto.
- Si es posible, utilice una sola mano cuando conecte o desconecte los cables de sent.al.
- No encienda nunca un equipo cuando haya riesgos de incendio, de inundación o de daños estructurales.
- Desconecte los cables de alimentación, sistemas de telecomunicaciones, redes y módems conectados antes de abrir las cubiertas del dispositivo a menos que se indique lo contrario en los procedimientos de instalación y configuración.
- Conecte y desconecte los cables tal como se describe en la tabla siguiente cuando desee realizar una

operaci3n de instalaci3n, de traslado o de apertura de las cubiertas para este producto o para los dispositivos conectados.

| Para la conexi3n | Para la desconexi3n |
|--|--|
| <ol style="list-style-type: none">1. APÁGUELO todo.2. En primer lugar, conecte los cables a los dispositivos.3. Conecte los cables de se1al a los conectores.4. Conecte cada cable de alimentaci3n a la toma de alimentaci3n.5. ENCIENDA el dispositivo. | <ol style="list-style-type: none">1. APÁGUELO todo.2. En primer lugar, retire cada cable de alimentaci3n de la toma de alimentaci3n.3. Retire los cables de se1al de los conectores.4. Retire los cables de los dispositivos. |

Declaraci3n 2



PRECAUCI3N:

Cuando desee sustituir la bater3a de litio, utilice 3nicamente el n3mero de pieza 33F8354 de IBM o cualquier tipo de bater3a equivalente que recomiende el fabricante. Si el sistema tiene un m3dulo que contiene una bater3a de litio, sustit3yalo 3nicamente por el mismo tipo de m3dulo, que ha de estar creado por el mismo fabricante. La bater3a contiene litio y puede explotar si el usuario no la utiliza ni la maneja de forma adecuada o si no se desprende de la misma como corresponde.

No realice las acciones siguientes:

- Arrojarla al agua o sumergirla
- Calentarla a una temperatura que supere los 100°C (212°F)
- Repararla o desmontarla

Despr3ndase de la bater3a siguiendo los requisitos que exija el reglamento o la legislaci3n local.

Declaraci3n 3



PRECAUCIÓN:

Cuando instale productos láser (como, por ejemplo, CD-ROM, unidades DVD, dispositivos de fibra óptica o transmisores), tenga en cuenta las advertencias siguientes:

- No retire las cubiertas. Si retira las cubiertas del producto láser, puede quedar expuesto a radiación láser perjudicial. Dentro del dispositivo no existe ninguna pieza que requiera mantenimiento.
- El uso de controles o ajustes o la realización de procedimientos que no sean los que se han especificado aquí pueden dar como resultado una exposición perjudicial a las radiaciones.



PELIGRO

Algunos productos láser contienen un diodo de láser incorporado de Clase 3A o de Clase 3B. Tenga en cuenta la advertencia siguiente.

Cuando se abre, hay radiación láser. No mire fijamente el rayo ni lleve a cabo ningún examen directamente con instrumentos ópticos; evite la exposición directa al rayo.

Declaración 4



≥18 kg (37
libras)



≥32 kg (70,5
libras)



≥55 kg (121,2
libras)

PRECAUCIÓN:

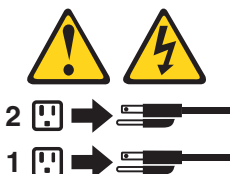
Tome medidas de seguridad al levantar el producto.

Declaración 5



PRECAUCIÓN:

El botón de control de alimentación del dispositivo y el interruptor de alimentación de la fuente de alimentación no apagan la corriente eléctrica suministrada al dispositivo. Es posible también que el dispositivo tenga más de un cable de alimentación. Para eliminar la corriente eléctrica del dispositivo, asegúrese de desconectar todos los cables de alimentación de la fuente de alimentación.



Declaración 10



PRECAUCIÓN:



No coloque ningún objeto que pese más de 82 kg (180 libras) encima de los dispositivos montados en bastidor.

Send us your comments!

We want to know your opinion about this manual (part number 06P8517). Your input will help us to improve our publications.

Please photocopy this survey, complete it, and then fax it to **IBM HMM Survey** at **919-543-8167 (USA)**.

Name: _____

Phone number: _____

1. Do you like this manual?

☐ Yes ☐ No

2. What would you like to see added, changed, or deleted in this manual?

3. What is your service experience level?

☐ Less than five years

☐ More than five years

4. Which servers to you service most?

Thank you for your response!

Problem determination tips

Due to the variety of hardware and software combinations that can be encountered, use the following information to assist you in problem determination. If possible, have this information available when requesting assistance from Service Support and Engineering functions.

- Machine type and model
- Processor or hard disk upgrades
- Failure symptom
 - Do diagnostics fail?

- What, when, where, single, or multiple systems?
- Is the failure repeatable?
- Has this configuration ever worked?
- If it has been working, what changes were made prior to it failing?
- Is this the original reported failure?
- Reference/Diagnostics version
 - Type and version level
- Hardware configuration
 - Print (print screen) configuration currently in use
 - BIOS level
- Operating system software
 - Type and version level

Note: To eliminate confusion, identical systems are considered identical only if they:

1. Are the exact machine type and models
2. Have the same BIOS level
3. Have the same adapters/attachments in the same locations
4. Have the same address jumpers/terminators/cabling
5. Have the same software versions and levels
6. Have the same Reference/Diagnostics Diskette (version)
7. Have the same configuration options set in the system
8. Have the same setup for the operation system control files

Comparing the configuration and software set-up between "working and non-working" systems will often lead to problem resolution.

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Part Number: 06P8517

Printed in USA

(1P) P/N: 06P8517

